

EVV Stakeholder Engagement

DMAHS stakeholder meetings are part of a broader commitment to provider, family and caregiver engagement.

During the RFP development process, New Jersey conducted stakeholder engagement activities, including conducting quarterly and ad hoc meetings with stakeholders, requesting stakeholder input on the State's RFP, and presenting EVV at stakeholder meetings with families and caregivers.

During the State's EVV planning phase, discussions focused on several EVV-related topics, including existing EVV use, provider training, compliance with Cures Act requirements, and preferences for a state EVV model. Indeed, the state's decision to choose an open model was influenced by stakeholder input. DMAHS also visited a provider site to observe an active EVV system.

During the EVV implementation phase, DMAHS continues to meet with key stakeholders. DMAHS recognizes the importance of enhancing opportunities to meaningfully engage families and caregivers in an interactive dialogue. For this reason, families and caregivers are included on the EVV Steering Committee and in workgroups.

As part of the implementation process, DMAHS will facilitate opportunities for EVV discussions and education with families, caregivers and HHAeXchange.