



**State of New Jersey
 Department of Human Services
 Division of Medical Assistance and Health Services**

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 Governor

Carole Johnson
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Sheila Y. Oliver
 Lt. Governor

Meghan Davey
 Director

**STATE OF NEW JERSEY
 DEPARTMENT OF HUMAN SERVICES
 DIVISION OF MEDICAL ASSISTANCE
 AND HEALTH SERVICES**

C.R.,

PETITIONER,

ADMINISTRATIVE ACTION

v.

FINAL AGENCY DECISION

UNITED HEALTHCARE,

OAL DKT. NO. HMA 16149-17

RESPONDENT.

As Director of the Division of Medical Assistance and Health Services, I have reviewed the record in this matter, consisting of the Initial Decision, the documents in evidence, and the entire contents of the OAL case file. Neither party filed exceptions to the Initial Decision. Procedurally, the time period for the Agency Head to render a Final Agency Decision is March 22, 2018 in accordance with an Order of Extension. The Initial Decision in this case was received on December 22, 2017.

On July 10, 2017 Petitioner's managed care organization (MCO), United Healthcare, conducted a scheduled reassessment. Ray Gridley, RN, CCM, had a face-to-face visit with Petitioner, and using the State-approved PCA Beneficiary Assessment Tool, considered several categories related to her functional limitations and determined the amount of time Petitioner needed for each category. Based on this assessment,

United Healthcare determined that her PCA services should be reduced to zero hours per week.

Like the Administrative Law Judge, I note that the services were reduced because at the time of the prior assessment Petitioner was recovering from back surgery and pneumonia, but that at the time of the July 2017 assessment, Petitioner had recovered from the effects of surgery and pneumonia. I note also that Petitioner candidly admitted that she does not need assistance with any of her ADL's.

THEREFORE, it is on this 6th day of February 2018,

ORDERED:

That the Initial Decision affirming United Healthcare's reduction of PCA hours is hereby ADOPTED as the Final Decision.



Meghan Davey, Director
Division of Medical Assistance
and Health Services