# Support is available through the Center for Family Services, Recovery Network for the Deaf, Hard of Hearing and Hearing Loss Program to NJ Licensed Substance Abuse Treatment Facilities

#### **Coordination of Communication Access Services**

Upon request, we will coordinate and provide communication access services such as Sign Language Interpreters, captioning via Computer-Assisted Real-time Translation (CART) services, Assistive Listening Devices (ALDs), etc., for clients receiving treatment for a Substance Use Disorder at any NJ licensed substance abuse treatment facility or hospital. In most instances, these services are provided at no cost to the facility depending upon funding availability. Assistance is available for all levels of care for clinical services.

#### Mobile Counseling Services by ASL Fluent Clinical Staff

With appropriate releases and in coordination with the facility's staff, ASL fluent staff are able to supplement the clinical services provided to Deaf, Hard of Hearing and Hearing Loss clients at detoxification and residential facilities. Services available can include assessment with referral and case management in order to minimize misunderstanding of client needs due to communication issues. There is no cost to the facility for these services.

### <u>Staff Education on Cultural Competency with Deaf Culture and Client Needs</u>

This free training can meet the requirement for an annual in-service training regarding cultural competency. Recovery Network staff will train facility staff regarding the needs of the Deaf, Hard of Hearing and Hearing Loss clients and the resources available to address these needs. Staff will gain an understanding of the behaviors they may experience with this population in order to better address their treatment needs.

## Contact the <u>Center for Family Services</u>, Voorhees, New Jersey, for additional information:

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