

Managed Long Term Care Services and Supports (MLTSS) Information Summary

Eligibility for MLTSS: An individual is eligible for the MLTSS program when he or she meets nursing home level of care (NF LOC) determined by the NJ Choice assessment completed by the MCO or the Office of Community Choice Options (OCCO)

- **Clinical** Eligibility
 - A person meets the qualifications for nursing home level of care, which means that s/he requires limited assistance with a minimum of three (3) activities of daily living (ADLs) such as bathing, toileting and mobility or the consumer has cognitive deficits and ADL needs of supervision in greater than 3 ADL areas
- **Categorical** Eligibility
 - Aged – 65 years old or older, or
 - Blind **or** Disabled – Under 65 years of age and determined blind or disabled by the Social Security Administration or the State of New Jersey
- **Financial** eligibility-Institutional Medicaid-apply at the CWA
 - Income for one person can be equal to or less than \$2,199 per month (2015)
 - Income for a couple can be equal to or less than \$4,398 per month (2015)
 - All income is based on the gross amount
 - Resources
 - Resources must be at or below \$2,000 for an individual and \$3,000 for a couple

“No Wrong Door/Single Point of Entry” Philosophy

- New Jersey has a standardized process by which potential “new” enrollees that do **NOT** have an MCO enter the MLTSS system:
 - Local County Board of Social Services, also known as County Welfare Agency (CWA) is the single point of entry for consumers who are **not** enrolled in an MCO or
 - Individuals **over 21** can contact **local Aging and Disability Resource Connection (ADRC)** for information, also known as the local county Area Agency on Aging (AAA) or call national toll-free number at 1-877-222-3737
 - Individuals applying on behalf of their child or an individual **under 21 years of age**, can contact **the Division of Disabilities Services (DDS)** at 1-888-285-3036 (press 2 after prompt and then press 1 after next prompt) to speak with an Information and Referral Specialist

Array of Services under MLTSS

Effective July 1, 2014, MLTSS includes but is not limited to:

- Personal Care
- Respite
- Care Management
- Home and Vehicle Modifications
- Home Delivered Meals
- Personal Emergency Response Systems
- **Mental Health and Addiction Services**
- Assisted Living
- Community Residential Services (CRS)
- Nursing Home Care
- Please refer to the MLTSS Service Dictionary for a complete list of MLTSS services
- http://www.state.nj.us/humanservices/dmahs/home/MLTSS_Service_Dictionary.pdf

Behavioral Health Services Covered by the MCOs under MLTSS

- The following BH services are included in the MLTSS benefit through NJ FamilyCare/Medicaid MCOs:
 - Partial Care/Partial Hospitalization
 - Adult Mental Health Rehabilitation (Group Homes A+ thru D)
 - Independent Practitioner (Physician, APN, Psychologist)
 - Mental Health Outpatient Clinic/Hospital Services
 - Opioid Treatment Services
 - Inpatient Psychiatric Hospital Care

PACT and TCM are not covered by MCOs in MLTSS since they are duplicative care management services and remain Medicaid FFS. However, MCOs are required to coordinate these services for MLTSS members, as clinically appropriate

NJ FamilyCare MLTSS MCOs

- Aetna Better Health of New Jersey – Serving Counties: Bergen, Camden, Essex, Hudson, Middlesex, Passaic, Somerset and Union
- Amerigroup New Jersey -- Serving all counties except Salem
- Horizon NJ Health -- Serving all counties
- UnitedHealthcare Community Plan -- Serving all counties
- WellCare Health Plans of New Jersey -- Serving counties: (Bergen, Essex, Hudson, Mercer, Middlesex, Morris, Passaic, Somerset, Sussex and Union)

The link below will provide connection to individual MCO sites:

<http://www.state.nj.us/humanservices/dmahs/info/resources/hmo/>

Health Plan Provider Contact Telephone Numbers

Health Plan	Provider Relations	MLTSS Contact Number
Aetna Better Health of NJ	1-609-282-8143	1-855-232-3596
Amerigroup New Jersey:	1-800-454-3730	800-454-3730
Horizon NJ Health:	1-800-682-9091	877-765-4325
UnitedHealthcare Community:	1-888-362-3368	888-702-2168
WellCare:	1-888-588-9769	888-453-2534

Behavioral Health (BH) Administrator Contacts for MLTSS

MCO	Contact Name	Phone Number	Email Address
Aetna Better Health of NJ	Joseph Colosi	(609) 282-8155 or (609) 480-0267	colosij@aetna.com
Amerigroup New Jersey	Ann Basil, LCSW, CCS	(732) 623-5835	Ann.basil@amerigroup.com
Horizon NJ Health/ Value Options	Eric Levy	(609) 718-9717	Eric_Levy@horizonblue.com

United Healthcare Community Plan/Optum	Beth Abramovitz, LCSW	1800-548-6549 x66315	Beth.abramovitz@optum.com
WellCare Health Plans of NJ	Hania Schwartz, LCSW	(973) 274-2155	Hania.schwartz@wellcare.com

NJ Family Care Managed Care Provider Reference Information

- DHS website: http://www.state.nj.us/humanservices/dmahs/home/mltss_resources.html
 - Provider Frequently Asked Questions (FAQ) posted
 - Provider Education PowerPoints
 - Molina –NJMMIS website: <http://www.njmmis.com>
 - Medicaid Newsletters posted-sample below
 - SUBJECT: Managed Long-Term Services and Supports (MLTSS)
<https://www.njmmis.com/downloadDocuments/24-07.pdf>
 - SUBJECT: Fee for Service (FFS) Coverage of Assisted Living Programs and Managed Long Term Services and Supports(MLTSS)
<https://www.njmmis.com/downloadDocuments/24-14.pdf>

Provider inquiries should be e-mailed to the **State Office of Managed Health Care** at: MAHS.Provider-Inquiries@dhs.state.nj.us

MLTSS Quality Monitoring Unit:

- The MLTSS Quality Monitoring Unit
 - addresses MLTSS member inquiries and/or complaints as they relate to the member’s assessed need, plan of care, service provision, etc. with the MCO to assure continuity of care and contract compliance
 - **MLTSS Quality Monitoring Unit may be reached at 609-584-4304**