

Capacity Management



9/4/19

QUARTERLY PROVIDER MEETING

Previous Capacity Management



- Service Capacity Management System Launched - July 2015
 - DMHAS requested that Providers update daily to facilitate IME referrals
 - This requirement was added to Affiliation Agreements and Contracts
 - 40% of providers have not updated SCMS since 2015
 - 6 % update SCMS regularly

DMHAS Requirements



- Legislation requires the DMHAS has a capacity management system and that providers update the system in a timely manner.
- DMHAS Audit finding from the Office of Legislative Services recommends SCMS updates by providers at minimum 2X daily.

Implementation



- Daily and twice daily updates require increased staff time and resources.
- How do we meet the legislated requirements for a real-time capacity management system and not burden providers?

COMING IN 2020!



- NJSAMS will generate capacity management lists.
- The capacity will be measured using licensure data and NJSAMS admissions and discharges.
- Capacity will be measured as: licensure capacity, minus admissions, plus discharges in NJSAMS, equals treatment availability ($LC + \text{Admit} - D/C = \text{Capacity}$)
 - Every discharge frees up capacity and every admission utilizes capacity, for example if licensed for 40 beds, 20 admissions in NJSAMS equals 20 beds available. A discharge of one person in NJSAMS that day creates 21 beds available

How do Providers Prepare?



- Utilize the Outlier Lists to “clean up” any overdue discharges, and once outliers are resolved, keep NJSAMS current
 - Outlier List was released in July 2019.
 - It shows a list of consumers who significantly exceed the average length of stay, per level of care.
 - For example, while the average length of stay for an individual in Short-Term Residential is 14 days, a consumer’s name will appear in the outlier report if the individual has exceeded 30 days in care.
 - Providers can choose to move a client from the Outlier List to active status or to discharge the client in NJSAMS.

Benefits



- The Capacity list will be real time and provide information to referral sources about capacity.
- Should minimize wait times.
- No additional data entry from the provider will be needed- NJSAMS will be sufficient.
- NJSAMS file clean up will mean providers aren't prevented from inputting an admission because the client has an active NJSAMS file at a previous agency.

Next Steps



- DMHAS will work with a PAC subcommittee to develop details and procedures for the Capacity Management.
- DMHAS has embarked on a NJSAM Streamlining project to minimize the time needed to complete NJSAMS admissions and discharges.
- There will be trainings and updates on the new Capacity Management System as it is developed.

Other Ways to Improve Your NJSAMS Experience



- Sign up for the ASAM training offered by DMHAS and UBHC
 - 5 slots still available at the Hamilton location for the October 21st and 22nd training dates
 - 17 slots still available at the Burlington location for the October 28th and 29th training dates
- For information re: NJSMAS Training or ASAM training, email Lily.Veksler@dhs.nj.gov

Other Ways to Improve Your NJSAMS Experience



- Access the training Tutorials in NJSAMS:

The screenshot displays the NJSAMS web application interface. At the top, it says "Welcome to NJSAMS - DASIE TEST AGENCY (Logged in as njsamsdemo1)" with a "Logout" button. The navigation menu includes: HOME, DOCUMENTS, TREATMENT DIRECTORY, MODULES, REPORTS, HELP, and ADMIN. The HELP menu is expanded, showing: Help Contents, FAQ, Ticket Management, and Tutorials. A sub-menu for Tutorials is also visible, listing: Registration, Income Eligibility, DSM-5, LOCI-3, Admission, Discharge, Parallel Care, and Changes in DSM-5 and LOCI-3. The main content area shows "DAS Income Eligibility and Intake" and "DASIE" sections. A search box labeled "DASIE CLIENT SEARCH" is on the left, with buttons for "Search", "New Client", "Referral Clients List", "Paralle/Continue", "Message Queue", "Clinical Authorization", "Outlier List", and "Assessment Authorization".

