

Behavioral Health Integration provider training schedule

Helping providers get ready for Phase 1 go-live

Register now for upcoming provider readiness trainings

Date	Training Topic	Target audience	Link
Sep 25 9-11AM	Enrollment & Credentialing Two-part training that provides 1) an overview and live demo of NJ FamilyCare's Medicaid enrollment process, and 2) an overview of Managed Care Organizations (MCOs) credentialing standards and high-level process across MCOs; MCOs will introduce their teams, process, resources, and upcoming trainings	Behavioral health providers new to Medicaid and/or who have not credentialed with all 5 MCOs	(Register)
Oct 16 9:30-11AM	Achieving Success with Managed Care This forum offers providers insight and advice about what it takes to be successful working with managed care and an opportunity to ask experienced providers "what they wish they knew" about managed care	Behavioral health providers looking to learn more about managed care	(Register)
Oct 24 9-10:30AM	Claims This session will focus on processes and policies to submit claims and be reimbursed by MCOs. The training will cover topics such as billing codes, submission process, clean claims and common errors, and appeals	Behavioral health providers looking to better understand claims & billing for BH services	(Register)
Nov 21 9-10:30AM	Prior Authorization & NJSAMS¹ This session will focus on the requirements and processes for prior authorization of BH services through MCOs, including which services require prior authorization, required fields, and submission and approval processes. The training will also include a walkthrough of NJSAMS, the system used for SUD prior authorization	Behavioral health providers seeking to better understand prior authorization and NJSAMS for BH services	(Register)
Dec 5 2-4PM	Office Hours An opportunity for providers to drop-in and ask DMAHS and MCOs any remaining questions on any topic before Phase 1 go-live	All behavioral health providers	(Register)

Contact us for more info

For further information on NJ FamilyCare's BH Integration, see:



Dmahs.behavioralhealth@dhs.nj.gov



[Department of Human Services | Behavioral Health Integration Stakeholder Information²](#)

Important contact information for Managed Care Organizations can be found in our **MCO Behavioral Health Resource Guide** on our BH Integration Stakeholder Information page above

1. NJ Substance Abuse Monitoring System; 2. <https://www.nj.gov/humanservices/dmahs/information/stakeholder/index.html>