



# REPLACEMENT FOR ELECTRONICALLY STOLEN FOOD AND CASH ASSISTANCE BENEFITS

Households that participate in the Supplemental Nutrition Assistance Program (SNAP) food assistance, the Temporary Assistance for Needy Families (TANF) and the General Assistance (GA) cash assistance programs can request reimbursement for electronically stolen benefits dating back to October 1, 2022.

Cardholders whose Families First card benefits were stolen *before July 1, 2023* will have until August 31, 2023 to submit a request for replacement.

Cardholders whose benefits are stolen *after July 1, 2023* will have 30 days from the date they discovered the theft to submit a request.



Be sure to immediately re-PIN or replace your Families First card to protect your benefits going forward.

The *Request for Replacement* form can be found at [www.NJSNAP.gov](http://www.NJSNAP.gov) or by contacting your county board of social services.

Benefits may be electronically stolen in the following ways:



**Skimming** means illegally attaching a device to a point-of-sale machine to steal EBT card information or a PIN.



**Cloning** means copying stolen EBT card information to a new card.



**Scamming** or **phishing** means convincing someone to disclose their EBT card information, often by a phone call or text message that pretends to be from an official government agency.

This institution is an equal opportunity provider.



State of New Jersey  
Phil Murphy, Governor | Sheila Oliver, Lt. Governor



Department of Human Services  
Sarah Adelman, Commissioner