

Managed Hosting



NJOIT Managed Hosting staff combine diverse technology expertise and skills responsible for the day-to-day maintenance and management of their client's IT managed hosted infrastructure to ensure delivery of the agreed level of IT services to the business

The Managed Hosting Service provides an equivalent level of "value added" services in alignment with the infrastructure services provided by NJOIT IaaS, such as, backup, virus protection, active monitoring and security patching. The main differentiator between the service categories is that the Managed Hosting service provides system administrators that are more acclimated to the specific technical and business needs of the Agency customer.

- Support customer infrastructure initiatives and project needs

Availability and Support

Managed Hosting availability depends on the client's requirements. Service Managed Hosting are governed in accordance with NJOIT's Information Technology Service Management (ITSM) standards and procedures. Incident support is provided 24x7x365 by the NJOIT Enterprise Service Desk (ESD).

Contact Us

To learn more, please contact: NJOIT.ServiceCatalog@tech.nj.gov

