

**ADULT AND  
DISLOCATED WORKER  
PROGRAM AND TRAINING ELIGIBILITY  
DETERMINATION**

**WORKFORCE INNOVATION AND OPPORTUNITY  
ACT TITLE I**

**PROGRAM YEAR 2018**

**Guidelines for Local Workforce Development Areas**

New Jersey Department of Labor and Workforce Development  
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**Attachments and Links**

***Attachment A***-WIOA Self-Certification Form

***Attachment B***-Income Worksheet

***Link 1***-2018 Health and Human Services Poverty Guidelines

[https://www.nj.gov/labor/wioa/documents/techassistance/Health\\_HumanServices\\_Poverty\\_Guidelines.pdf](https://www.nj.gov/labor/wioa/documents/techassistance/Health_HumanServices_Poverty_Guidelines.pdf)

***Link 2*** 2018 Lower Living Standard Income Levels

[https://www.nj.gov/labor/wioa/documents/DeskReferences/2018\\_LowerLivingStandardIncomeLevels.pdf](https://www.nj.gov/labor/wioa/documents/DeskReferences/2018_LowerLivingStandardIncomeLevels.pdf)

## Adult and Dislocated Worker Program and Training Eligibility Determination Under Title I of the Workforce Innovation and Opportunity Act

### Introduction

The purpose of these guidelines is to identify eligibility requirements under Title WIOA I adults and dislocated worker programs. These guidelines are subject to revision as additional guidance is issued by the United States Department of Labor (USDOL).

### Registration and Participation

**Registration**-Registration is the process of collecting information to support a determination of eligibility. This information may be collected through methods that include electronic data transfer, personal interview, or an individual's application.

**Participation**-Participation occurs after the registration process and begins when the individual receives a **staff-assisted** WIOA service, which does not include self-service or informational activities. Adults and dislocated workers who receive services funded under Title I other than self-service or informational activities must be registered and must be a participant.

**Employment Opportunity Data**- Must be collected on every individual who is interested in being considered for WIOA Title I financially assisted aid, benefits, services, or training, and who has signified that interest by submitting personal information in response to a request from the grant recipient or designated service provider. Equal opportunity (EO) data or means data on race and ethnicity, age, sex, and disability required by 29 CFR part 38 of the Department of Labor regulations implementing Section 188 of WIOA, governing nondiscrimination.

### Eligibility for Career Services-Adult Program

#### Summary of Eligibility Requirements for Adults

1. Age 18 or older [**WIOA Sec. 101 (1)**];
2. A citizen or national of the United States, lawfully admitted permanent resident alien, refugee, asylee, parolee, or other immigrant authorized by the Attorney General to work in the United States [**WIOA Sec. 188 (A) (5)**]
3. In compliance with the Military Selective Service Act (for males born on January 1, 1960, and later.) [**WIOA Sec. 189 (h)**]

#### Priority of Service for Individualized Career Services and Training Services

Priority shall be given to recipients of **public assistance**, other low-income individuals, and individuals who are basic skills deficient [as defined in WIOA Sec. 3(5)(B)], for individualized career services and training services

### Eligibility for Career Services-Dislocated Worker Program

1. A citizen or national of the United States, lawfully admitted permanent resident alien, refugee, asylee, parolee, or other immigrant authorized by the Attorney General to work in the United States [**WIOA Sec. 188 (A) (5)**]
  1. In compliance with the Military Selective Service Act (for males born on January 1, 1960, and later.) [**WIOA Sec. 189 (h)**]

**Dislocated Worker**—There are five categories of Dislocated Worker. Each is described below:

**Category 1-**(i) Has been terminated or laid off, or who has received a notice of termination or layoff, from employment;

(ii)(I) is eligible for or has exhausted entitlement to unemployment compensation; or

(II) has been employed for a duration sufficient to demonstrate, to the appropriate entity at a one-stop center referred to in section 121(e), attachment to the workforce, but is not eligible for unemployment compensation due to insufficient earnings or having performed services for an employer that were not covered under a State unemployment compensation law; and

(iii) is unlikely to return to a previous industry or occupation;

**Determining Customer is Unlikely to Return to Previous Industry or Occupation**

The following are examples of reasons a customer may be determined the criterion specified in WIOA Sec. 3(15) (A) (iii): (Unlikely to Return to Previous Occupation or Industry). The determination must be recorded in America's One-Stop Operating System (AOSOS). Any documentation provided to verify this criterion must be kept in the customer folder and cited in AOSOS case notes in Comments.

- **Skill Oversupply**—Based on Labor Market Information, it is determined that state or local supply of persons with the specific skills of the applicant exceeds current demand for those skills; or

- **UI Profiling Score**—A probability of exhaustion score of 80% or higher; or

- **Separation from Service**—Documentation (such as a DD-214) verifying separation or imminent separation from the Armed Forces.

- **Obsolete Skills** – Based on assessment of customer's skills, it is determined that the applicant can no longer meet the minimum requirements of jobs available in their occupation (e.g., clerical worker without word processing skills, etc.); or

- **Local Layoff Impact** - A local plant or business closing or layoff has had a significant negative impact on the availability of jobs in the applicant's primary occupation and accustomed wage/hour/skill level; or

- **No Job Offers Received** - Applicant has been available and looking for work for a number of weeks and has not received an offer for work; "number of weeks" might range from 6 to 12 weeks, depending upon the occupation, economy, and/or applicant's verified job search efforts;

- **Physical Limitations or Disabilities** - Newly acquired physical limitations or injuries occurring which limit the individual's ability to perform the job from which they were dislocated may make an individual unlikely to return to the previous occupation. Such individuals are eligible if they fit one of the categories of the WIOA dislocated worker program eligibility, but shall have a doctor's release to work; or

- **Other Factors**—Factors that can be recorded in the customer's AOSOS record, including local policies based on labor market information, indicating "unlikely of returning to the previous industry or occupation.

**Temporary and Seasonal Workers**— Individuals laid off or terminated because of the cyclical, intermittent, or seasonal nature of their employment may be eligible for individualized career services and training services as Category 1 Dislocated Workers. However, such services can only be made available to those individuals who are currently unemployed and have indicated that they are seeking full-time non-temporary/seasonal work. This does not apply to workers who are on a temporary *layoff* with a specific return to work date; these workers do not meet this criterion.

### **Category 1, Continued-Separating Service Members and Military Spouses**

Service members exiting the Armed Forces with a discharge that is **anything other than dishonorable** qualify for dislocated workers services and are eligible for such services based on the following criteria:

- a) The Separating service member has received a notice of separation, DD-214 from the Department of Defense, or other documentation showing a separation or imminent separation from the Armed Forces to satisfy the termination or layoff part of the dislocated worker eligibility criteria.
- b) The separating service member qualifies for the criteria on eligibility for or exhaustion of unemployment compensation.
- c) As a separating service member, the individual meets the criterion of being and “individual who is unlikely to return to a previous industry or occupation.”

A DD 2-14 or other documentation showing separation from the Armed Forces can be used to verify all three of these criteria (see Eligibility Desk Aid). **Note:** When recording their Employment Status field on the Customer Detail screen in AOSOS, select “Employed – Rcvd Notice of Termination.”

**Military Spouses**-WIOA expands the definition of dislocated workers (Category1) to include military spouses who have lost employment as a direct result of a relocation to accommodate a permanent change in duty station of the spouse. Military spouses may also qualify if they are a dependent spouse of a member of the Armed Forces on active duty whose family income is significantly reduced, as determined by the State or local area, because of a deployment, a call or order to active duty, a permanent change of station, or the service-connected death or disability of the service member. (An exception would be a spouse who *voluntary* leaves work to relocate somewhere other than the spouse’s new duty location). Military spouses also can qualify if they are unemployed or underemployed and are experiencing difficulty in obtaining or upgrading employment (see WIOA sections 3(15)(E) and 3(16)(A) and (B)). **(TEGL 3-15)**

The spouse’s Permanent Change of Station Orders would document their eligibility, although case notes should also be used. Other military spouses may qualify as Displaced Homemakers (See Category 4).

**Category 2-**(i) Has been terminated or laid off, or has received a notice of termination or layoff, from employment as a result of any permanent closure of, or any substantial layoff at, a plant, facility, or enterprise;

(ii) is employed at a facility at which the employer has made a general announcement that such facility will close within 180 days; or

(iii) for purposes of eligibility to receive services other than training services career services or supportive services, is employed at a facility at which the employer has made a general announcement that such facility will close;

**Category 3-**Was self-employed (including employment as a farmer, a rancher, or a fisherman) but is unemployed as a result of general economic conditions in the community in which the individual resides or because of natural disasters;

**Self-Employed but Unemployed As a Result of General Economic Conditions**—The following are conditions that can cause an individual to lose a business include, but are not limited to:

- Failure of one or more businesses to which the self-employed individual supplied a substantial proportion of products or services; or
- Failure of one or more businesses from which the self-employed individual obtained a substantial proportion of products or services; or
- Substantial layoffs, or permanent closure(s) of one or more plants or facilities that support a significant portion of the State or local economy; or
- Depressed price(s) or market(s) for the article(s) produced by the self-employed Individual

The determination that a person has become unemployed due to these conditions **must** be recorded in AOSOS. Any documentation provided to verify this criterion **must** be kept in the customer folder and cited in AOSOS case notes in Comments.

**Category 4-** Displaced Homemaker;

**Displaced Homemaker.**—The term “displaced homemaker” means an individual who has been providing unpaid services to family members in the home and who—

(A)(i) has been dependent on the income of another family member but is no longer supported by that income; or

(ii) is the dependent spouse of a member of the Armed Forces on active duty (as defined in section 101(d)(1) of title 10, United States Code) and whose family income is significantly reduced because of a deployment (as defined in section 991(b) of title 10, United States Code, or pursuant to paragraph (4) of such section), a call or order to active duty pursuant to a provision of law referred to in section 101(a)(13)(B) of title 10, United States Code, a permanent change of station, or the service-connected (as defined in section 101(16) of title 38, United States Code) death or disability of the member; and

(B) is unemployed or underemployed and is experiencing difficulty in obtaining or upgrading employment.

**Category 6\***-(i) is the spouse of a member of the Armed Forces on active duty (as defined in section 101(d)(1) of title 10, United States Code), and who has experienced a loss of employment as a direct result of relocation to accommodate a permanent change in duty station of such member; or  
(ii) is the spouse of a member of the Armed Forces on active duty and who meets the criteria described in paragraph (16)(B). **[WIOA Sec. 3 (15)]**

\*Previous versions of the guidelines listed this as “Category 5.” This version has been revised to align with the AOSOS dropdown menu for *Reason for Leaving* in the **Work History** tab. In the drop-down menu, Category 5 is reserved for “Displaced Due to Foreign Trade” which is used by Trade Act.

## **Underemployed Individuals and Incumbent Workers**

### **Eligibility of Underemployed Individuals for Career and Training Services**

Individuals who are underemployed and meet the definition of a low-income individual may receive career and training services under the Adult program on a priority basis. Individuals who meet the definition of an individual with a barrier to employment who are underemployed may also be served in the Adult program. Individuals who were determined eligible for the Dislocated Worker program who are determined by State and/or local policy to underemployed, may still be considered eligible for career and training services under this program. **(TEGL 3-15)**

### **Underemployed Individuals**-May include:

- Individuals employed less than full-time who are seeking full-time employment
- Individuals who are employed in a position that is inadequate with respect to their skills and training
- Individuals who are employed who meet the definition of a low-income individual in WIOA Sec 3(6) (See Above)
- Individuals who are employed but whose current job’s earnings are 80% or less than their previous position.

**Incumbent Workers**- To qualify as an incumbent worker, the incumbent worker needs to be employed, meet the Fair Labor Standards Act requirements for an employer-employee relationship, and have an established employment history with the employer for 6 months or more. In the event that incumbent worker training is provided to a cohort of employees, not every employee in the cohort must have an employment history with the employer for 6 months or more as long as the majority of the employee being trained meet this requirement. The training must satisfy the requirements in WIOA sec. 134(d)(4) and 20 CFR 680.790 and increase the competitiveness of the employee or employer.

### **Participant Eligibility**

Local areas that use funds for incumbent worker training must establish policies and definitions to determine which workers, or groups of workers, are eligible for incumbent worker services [WIOA sec. 134(d)(4)]. To qualify as an incumbent worker, the incumbent worker needs to be:

- 1) A U.S. Citizen or otherwise authorized to work in the U.S.
- 2) Age 18 or older

- 3) Registered with Selective Service (males who are 18 or older and born on or after January 1, 1960) unless failure to register is determined unwilling or unknowing.
- 4) Employed by a private entity
- 5) Meet the Fair Labor Standards Act requirements for an employer-employee relationship
- 6) Have an established employment history with the employer for six months or more.

**Exception:** When incumbent worker training is provided in a cohort, a majority, but not all, of the employees must have an employment history with the employer of six months or more (which may include time spent as a temporary or contract worker performing work of the employer receiving IWT funds).

Incumbent workers must meet the criteria specified above. An incumbent worker **does not** have to meet the eligibility requirements for career and training services for Adults and Dislocated Workers under WIOA unless they are *also* enrolled as a participant in the WIOA Adult or Dislocated program. **(20 CFR 680.780)**

### Eligibility for Training Services

WIOA Sec. 134 (3) states that Training services may be made available to the following adults and dislocated workers:

**(I) Individuals who the one-stop operator or partner, after an interview, evaluation, or assessment, and career planning, determines:**

- **Are unlikely or unable to obtain or retain employment, that leads to economic self-sufficiency or wages comparable to or higher than wages from previous employment, through career services;** Case notes **must** indicate **why** the customer would be unlikely to obtain or retain employment through career services and **how** the determination was made through interview, evaluation or assessment. Example of how this criterion would be verified is a record of the career services that were provided, or labor market information that demonstrates the customer's skills are not in demand, or would not lead to self-sufficient employment. Any objective assessment used **must** be kept on file. In addition to case notes, any appropriate AOSOS fields must be completed, such as Work History and Income Status.
- **Are in need of training services to obtain or retain employment that leads to economic self-sufficiency or wages comparable to or higher than wages from previous employment;** Case notes must indicate why the customer requires training services to obtain or retain employment that leads to economic self-sufficiency or wages comparable to or higher than wages from previous employment. This must be corroborated by records showing the customer's income (see Income Determination Guidelines on page 16. This would include documentation that, if employed at the time of registration, the person's current income is below the 100% LLSIL. In addition to case notes in Comments, any appropriate AOSOS fields must be completed, such as Work History and Income Status.
- **Have the skills and qualifications to successfully participate in the selected program of training services;** Case notes must document whether the customer has the skills to successfully participate in the selected training. The note must describe how the conclusions were reached and specify the assessments used, if applicable. For customers who are determined to be basic skills deficient, the customer IEP must indicate what the plan is to address the deficiency. In addition to case notes in Comments, any appropriate AOSOS fields must be completed for this criterion, such as Tests to record the results of any objective assessments.

**(II) Have selected a program of training services directly linked to the employment opportunities in the local area or the planning region, or in another area to which they are willing to commute or relocate.** Training that is provided through an Individual Training Account (ITA) must be determined to be linked to employment opportunities based on labor market information. Local WDBs must develop policies and procedures for utilizing this information, and how it will be used to make the determination that the training services are directly linked to employment opportunities. A corresponding funded service must be entered into AOSOS for all training.

**(III) Are unable to obtain grant assistance from other sources to pay the costs of their training; or require assistance beyond that available under grant assistance from other sources to pay the costs of such training.** Case notes document the customer's inability to obtain other grant assistance (Also see paragraph below regarding application for Federal Pell Grants) or why they require WIOA assistance in addition to other sources. This must be corroborated by additional documents, such as income statements.

Training services may be provided under this paragraph to an individual who otherwise meets the requirements of this paragraph while an application for a Federal Pell Grant is pending, except that if such individual is subsequently awarded a Federal Pell Grant, appropriate reimbursement shall be made to the local area from such Federal Pell Grant. Customers may submit an online Free Application for Federal Aid through the following link: <http://www.fafsa.ed.gov/>

**Veterans-TEGL 19-16** provides the following clarification: Veterans Administration (VA) benefits for education and training services do not constitute "other grant assistance" under WIOA's eligibility requirements. Therefore, eligibility for VA benefits for education or training services **do not preclude** a veteran or the veteran's eligible spouse from receiving WIOA funded services, including training funds. Similarly, WIOA program operators may not require veterans or spouses to exhaust entitlement to VA funded training benefits prior to allowing them to enroll in WIOA funded training.

**(IV)** For individuals whose services are provided through the Adult funding stream, are determined eligible in accordance with the priority system.

**Previous Assessments**— A one-stop operator or one-stop partner is not required to conduct a new interview, evaluation, or assessment of a participant if they determine that it is appropriate to use a recent interview, evaluation, or assessment of the participant conducted pursuant to another education or training program. In making the determination to fund training services, one-stop operators should take into account the full cost of participating in training services, including the cost of support services and other appropriate costs.

The Final Rules at 680.230 state that one-stop operators must coordinate training funds available and make funding arrangements with one-stop partners and other entities. One-stop operators must consider the availability of other sources of grants to pay for training costs such as Temporary Assistance for Needy Families (TANF), State-funded training funds, and Federal Pell Grants, so that WIOA funds supplement other sources.

All needs identified through interview, evaluation or assessment must be addressed in an individual employment plan (including supportive services). In some circumstances, a local area may determine that a customer requires remedial services in addition to occupational training. These services may be provided concurrently, as appropriate.

There is no requirement that career services be provided as a condition to receive training; however, if career services are not provided before training, the Local WDB must document the circumstances that justified its determination to provide training without first providing the services.

In general, customers who possess previous training, skills and experience in demand sectors should be referred to career services. **Documentation:** Case notes must include a justification for every customer provided training services without career services. **Example:** Customer has never received training services previously **and** lacks skills in demand fields because their only employment was in non-demand occupation(s).

**Note:** The Department of Labor encourages the use of individualized career services when appropriate for an individual; an individual employment plan or career counseling informed by local labor market information and training provider performance reports often will be appropriate before an individual receives training services.

### Documentation of Eligibility

Documentation consists of records, certificates, documents, identification cards, and other items, which can be photocopied and included in the participants' files. Source documents include documents issued by a governmental entity, i.e. driver's license, library card, and private documents such as utility bills, paycheck stubs, or termination notices. Other evidence that would be completed could include and a signed self-certification (See Attachment A), the local application form, or WIOA Registration form. (An AOSOS registration form is available in the "Workforce "section of the ToWork portal).

Written statements from government, education, judicial, human services or other appropriate sources may be used to document eligibility. Staff may document eligibility through oral contact with the same resources that could provide written statements. In documenting oral contact, the following information should be included: (a)date of contact; (b)person/agency contacted including name, address, and phone number; (c)information provided ensuring the potential participant's name is noted; and (d)signature/initials of person making contact.

**NOTE:** Photocopies or other "hard" documentation of the following elements must be maintained:

- Age
- Citizenship/authorization to work
- Social Security number
- Income

All elements used to determine a participant as eligible for WIOA Adult and Dislocated Worker programs must be documented, and hard copies of documentation must be kept in the customer's record. Where case notes are used, they must be recorded directly into AOSOS.

### Documentation of Disability

Under WIOA, "individual with a disability" means an individual with any disability as defined in Section 3 of the Americans with Disabilities Act (ADA) as follows: (1) a physical or mental impairment that substantially limits one or more of the major life activities of such individual; (2) a record of such an impairment; or (3) being regarded as having such an impairment. A letter or Individual Education

Plans (IEP) from a child study team is often used as documentation of disability. However, these documents are only acceptable for this purpose if they contain a specific diagnosis that meets the definition provided above. The ADA defines disability as "a physical or mental impairment that substantially limits one or more of the major life activities of an individual." The ADA lists specific learning disabilities as one possible physical or mental impairment, and learning is included as a major life activity. A document providing a diagnosis of emotional problems only is **not** accepted as proof of disability. Other items that are acceptable documentation of disability can be found in the **WIOA Eligibility Desk Aid**.

### **Notes on Disabilities**

A participant's disability is considered protected personal information. Any hard copy document that includes a specific diagnosis must be kept in a confidential file. Counselors may enter information about a participant's disability on the "Counseling Statement" tab, within the Comprehensive Assessment window of the customer's record in AOSOS. The Counseling Statement tab can only be accessed by authorized personnel. Participant records can include a notation that a participant has a disability, but to refer to the confidential file or the Counseling Statement tab for the specific diagnosis. The participant's IEP must include a plan to address each issue that is recorded, including the provision of supportive services as necessary.

**Other Agencies** - A written statement from another governmental, educational, judicial, human service or other agency may be used to document appropriate eligibility criteria under certain circumstances. For example, a statement from a public assistance agency could be used to verify age, **if that agency requires that the individual provide the documentation**. A printout from an interface with the database of an agency mentioned above can be used to document appropriate eligibility criteria, such as low-income status and SSN.

### **Self-Certification (Applicant Statement)**

A statement attesting to the veracity of certain eligibility criteria may be used under certain circumstances. The statement must be signed by the customer and a local area representative. A self-certification **must** be done on a standardized **Self-Certification Form**, and signed by a staff person. Any form used by a local area **must** include the certification statements provided in the attached sample. Self-certification may not be used to verify age, citizenship status/authorization to work or Selective Service Registration.

**Using self-certification for income status**-The following elements of determining if a participant is a low-income individual may be verified through self-certification:

**Proof of Income for Individuals with Little or No Income** - Statement should indicate means of support.

**Dependent Status**- Used if a person would normally be included in the definition of a family, but is claiming to no longer be a dependent. A statement must be made by the head of the household, not the applicant.

**Random Sampling Methodology**-A random sample methodology **must** be used with self-certification. For example, a local area can determine what percentage of participants (in a program year) can utilize self-certification for eligibility determination.

Acceptance of birth certificates issued by the Puerto Rico Health Department is governed by the date the birth certificate is presented to WIOA staff and the date the birth certificate was issued. WIOA

staff must adhere to these criteria when accepting birth certificates from the Puerto Rico Health Department as proof of date of birth for WIOA purposes:

BIRTH CERTIFICATE ISSUE DATE	RULE
Issued prior to July 1, 2010	Do <b>NOT</b> accept
Issued on or after July 1, 2010	Accept

Please note that other forms of documentation besides birth certificates may be accepted as proof of date of birth for WIOA purposes. See WIOA Eligibility Desk Aid, attached.

Additional information regarding Law 191 of 2009 can be found on the website of the Puerto Rico Federal Affairs Administration at <http://www.prfaa.com/birthcertificates/>.

### **WIOA Sec. 188**

WIOA Sec. 188 (a) (5) states “Participation in programs and activities or receiving funds under this title shall be available to citizens and nationals of the United States, lawfully admitted permanent resident aliens, refugees, asylees, and parolees, and other immigrants **authorized by the Attorney General to work in the United States.**” Therefore, applicants must provide documents verifying citizenship or legal alien status and authorization to work in the United States. Citizenship can be documented with one of the following: undamaged US Passport, Certified Birth Certificate Consular Report of Birth Abroad, Naturalization Certificate, or Certificate of Citizenship. For additional information see [http://www.travel.state.gov/passport/get/first/first\\_830.html](http://www.travel.state.gov/passport/get/first/first_830.html).

The documentation used for non-citizens authorized to work in the United States are found on the I-9 Employment Eligibility Verification Form. The allowable documents are sometimes modified by the Department of Homeland Security. As these changes are issued, the State will provide guidance to the local areas. For additional information see <http://uscis.gov/graphics/formsfee/forms/i-9.htm>. See “Citizen Unable to Present Documents Listed Above and Legal Alien Authorized to Work” in the **WIOA Eligibility Desk Aid**.

### **Determining Eligibility for Priority of Service under the Jobs for Veterans Act**

Public Law 107-288, The Jobs for Veterans Act (JVA), requires that otherwise eligible veterans be given priority of service for federal job training programs. The following are used to determine eligibility for priority of service over non-veterans for receipt of services (covered person). This priority is only used if the person is already eligible under one of the WIOA programs (Adult, Dislocated Worker, or Youth).

1. Veteran
2. Spouse of any of the following:
  - a. Any veteran who died of a service connected disability.
  - b. Any member of the Armed Forces on active duty, who at the time of application for assistance under this section, is listed in one of the following categories for at least 90 days: missing in action; captured in the line of duty by hostile force; forcible detained or interned in line of duty by a foreign government or power.
  - c. Any veteran who has a total disability resulting from a service-connected disability.
  - d. Any veteran who died while a disability so evaluated was in existence.

### **Applying Priority of Service under WIOA**

Any discharge that is not dishonorable qualifies the individual as a veteran who is eligible for priority of service. **TEGL 10-09** states that when a program is required by law to provide a priority or preference for a particular group, priority is provide on the basis provided below:

- 1) Veterans and eligible spouses who meet the mandatory priorities (for the adult program, recipients of public assistance, other low-income individuals and basic skills deficient individuals) must receive the highest level of priority for the program or service;
- 2) Non-covered persons who meet the program's mandatory priority (not veterans or eligible spouses) receive the second level of priority for the program or service;
- 3) Veterans and eligible spouses outside the program-specific mandatory priority or spending requirement or limitation then receive the third level of priority for the program or service; and
- 4) Non-covered persons outside the program-specific mandatory priority or spending requirement or limitation then receive the fourth level of priority for the program or service.

When past income is an eligibility determinant for Federal employment or training programs, any amount received as military pay or allowance by any person who served on active duty and certain other specified benefits must be disregarded (see Income Inclusions/Exclusions in the **Income Determination Guidelines**). Veterans who are part of the priority group may be served under the WIOA Adult program.

**Note on Veteran Status:** While Wagner-Peyser programs are not required to obtain documentation of veteran status from customers, any time a customer is provided funded federal assistance, documentation of veteran status **must** be obtained.

### **Low Income Individuals**

Priority of service under the Adult program is afforded to recipients of public assistance, other low-income individuals and basic skills deficient individuals. If a customer provides documentation that they are receiving public assistance or that they are basic skill deficient individual, it is not necessary to document their income. For the purposes of program eligibility. "Other Low-income individuals" are those meet the criteria provided blew in. To verify that a person's income is below the lower of the Poverty Level or the Lower Living Standard Income Level, following the guidelines provided below.

<b>Income Determination Guidelines</b>
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**Low-Income Individual** - The term "low-income individual" means an individual who—

- (i) receives, or in the past 6 months has received, or is a member of a family that is receiving or in the past 6 months has received, assistance through the supplemental nutrition assistance program established under the Food and Nutrition Act of 2008, the program of block grants to States for temporary assistance for needy families program under part A of title IV of the Social Security Act, or the supplemental security income program established under title XVI of the Social Security Act, or State or local income-based public assistance;
- (ii) is in a family with total family income that does not exceed the higher of—
  - (I) the poverty line; or
  - (II) 70 percent of the lower living standard income level;
- (iii) is a homeless individual (as defined in section 41403(6) of the Violence Against Women Act of 1994, or a homeless child or youth (as defined under section 725(2) of the McKinney-Vento Homeless Assistance Act);
- (iv) receives or is eligible to receive a free or reduced price lunch under the Richard B. Russell National School Lunch Act);
- (v) is a foster child on behalf of whom State or local government payments are made; or

(vi) is an individual with a disability whose own income meets the income requirement of clause (ii), but who is a member of a family whose income does not meet this requirement.

**Family Income**-Family income is the income received from included sources of income of all members of the "family" as defined on page 21. It includes total annual cash receipts before taxes from all sources; the list of "Included Income" and "Excluded Income" are provided below. Family size shall be the maximum number of family members during the income determination period. For separated or divorced applicant, income is prorated depending on the length of time during the last six months the applicant lived with the other wage earner.

Income can be calculated using one of the methods described below. An income worksheet must be completed when calculating income and the information must be recorded on the appropriate America's One-Stop Operating System (AOSOS) screen. Self-employment income is to be determined on the basis of the most recently submitted federal income tax return or on the basis of annualized proceeds posted in more up-to-date acceptable accounting records. All other income is to be annualized based on receipts during the past six months. The income is then compared to the higher of the Poverty Guidelines or the 70% Lower Living Standard Income Level.

### **Income Inclusions and Exclusions**

To determine if an individual is a member of a "low income" family, use the following inclusions and exclusions. Family income includes total annual cash receipts before taxes from all sources, with the exceptions listed below as excluded income. An Income Worksheet should be completed when calculating income or the information should be recorded on the "Comp Assess" tab in AOSOS.

#### **Included Income**

- Unemployment compensation
- Old Age and Survivors insurance benefits received under Social Security Act Section 202
- Child Support payments
- Monetary wages, salaries, commissions and tips, before any deductions
- Net receipts from non-farm self-employment (receipts from a person's own unincorporated business, professional enterprise, or partnership after deductions for business expense)
- Net receipts from farm self-employment (receipts from a farm which one operates as an owner, renter, or sharecropper, after deductions for farm operating expenses)
- Regular payments from railroad retirement, strike benefits from union funds, worker's compensation and training stipends
- Alimony (excludes one-time property settlements)
- Financial assistance from outside the household-regular payments received from non-household members or absent family members (excludes gifts or sporadic assistance)
- Military family allotments (voluntary/automatic deduction from military member's pay check which is sent home to family members)
- Pensions, whether private or government employee (including military retirement pay).
- Regular insurance or annuity payments
- College or university grants, fellowships, and assistantships, other than needs-based.
- Dividends, interest, net rental income, net royalties, periodic receipts from estates or trusts.
- Net gambling or lottery winnings
- Terminal leave pay, severance pay or a cash out of accrued vacation leave

- Disaster Relief Employment Wages
- On-the-job training wages

### Excluded Income

- Strike benefits received from union funds
- Social Security Disability Insurance Payments
- Cash Welfare payments (including TANF, Supplemental Security Income (SSI), Refugee Cash Assistance (RCA), and General Assistance (GA))
- Financial assistance under Title IV of the Higher Education Act, (Pell Grants, Federal Supplemental Educational Opportunity Grants, Federal Work Study, State grants for higher education. PLUS, Stafford and Perkins loans, like any other loan, are debt, not income.)
- Needs-based scholarship assistance
- Income earned while on active military duty and certain other veterans' benefits (compensation of service-connected disability, family compensation for service-connected death, vocational rehabilitation, and educational assistance)
- Allowances received while serving on active military duty (cost of living, overseas cost of living, clothing, dislocation, housing, travel, per diem, and subsistence)
- Capital gains.
- Any assets withdrawn from a financial institution, or proceeds from the sale of property, a house or a car
- Tax refunds, gifts, loans, lump-sum inheritances, one-time insurance payments, or compensation for injury
- Non-cash benefits such as employer paid fringe benefits, food or housing received in lieu of wages
- Medicare, Medicaid, Food Stamps, school meals and housing assistance
- Allowances, earnings and payments made to participants of Federally Assisted Needs-Based Employment and Training Programs, including WIOA (except on the job training wages)
- Job Corps payments
- Stipends received in the following programs: VISTA, Peace Corps, Foster Grandparents, Retired Senior Volunteer Program, Americorps
- National Flood Insurance Payments
- Black Lung payments received under the Benefits reform Act of 1977

When a federal statute specifically states that income or payments received under such statute shall be excluded in determining eligibility for the level of benefits received under any other federal statute, such income or payments are excluded when determining eligibility for WIOA programs.

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### Methods of Calculating Income

When calculating income, States and local workforce development areas are encouraged to use any one of the following methods. The examples are illustrative only, and local workforce development areas should obtain as many pay stubs as possible.

### **STRAIGHT PAY OR SALARY METHOD**

Under the Straight Pay or Salary Method, the individual supplies a sample of pay stubs covering the most recent six months of family income. There is no variation in the wages for any of the pay stubs submitted for the income verification; therefore, the intake worker calculates the income based upon the wages indicated on one of the pay stubs. The gross income is multiplied by the number of pay periods in the six month determination period (26, 13, 12, or 6 respectively). The result is multiplied by two, to get the annualized income used to determine eligibility.

#### **EXAMPLE:**

Five pay stubs are provided indicating gross wages of \$991.00 each. The pay frequency is biweekly 13 times in six month). The intake worker multiplies the gross wages indicated on the paystub by the frequency of the pay periods to get income for the six-month determination period. The six month's income is multiplied by two to get annualized income.

#### **EXAMPLE:**

$\$991. \times 13 = \$12,883 \times 2 = \$25,766$  annualized gross income

### **AVERAGE PAY METHOD**

Under the Average Pay Method, a sample of six pay stubs are submitted which show variation in the gross earnings. The variation may result from overtime, lost time or work for a different employer. In calculating the annualized income, the intake worker must determine the average gross earnings based upon the number of pay stubs provided. To determine the average gross earnings, the intake worker must total the gross earnings of; all pay stubs provided and divide the result by the number of pay stubs. The result will be the average gross earnings per pay period. After determining average gross earnings the intake will worker will then determine the pay frequency and multiply the gross average earnings by the number of pay periods in a year.

#### **EXAMPLE:**

Participant provides intake worker with six pay stubs with gross earnings of; \$534, \$475, \$398, \$534, \$498 and \$534. The pay frequency is weekly. The intake worker should do the following:

Add:  $\$534 + \$475 + \$398 + \$534 + \$498 + \$534 = \$2973$

Divide:  $\$2973/6 = \$495.50 =$  Average gross earnings

Multiple:  $\$495.50 \times 52 = \$25,766$  Annualized gross income

### **YEAR-TO-DATE METHOD**

Under the Year-To-Date method of calculating annualized gross income, the individual provides recent pay stubs with cumulative year-to-date gross earnings indicated on the pay stub. The cumulative year to-date gross earnings indicate the gross earnings up to the date of the pay period ending date on the pay stub. To compute the annualized income, the intake worker counts the number of pay periods that have occurred since January 1 or from the date of employment if after January 1. The intake worker divides the number of pay periods into the gross year-to-date earnings indicated on the pay stub. The result of this computation (average gross income per pay period) is then multiplied by the number of pay periods in the six-month determination period. That result is then multiplied by two, to determine the annualized gross earnings.

**EXAMPLE:** Individual provides the intake worker with a recent pay stub indicating year-to-date earnings of \$18,829. The pay period ended September 30.

The pay frequency is biweekly and the individual has been employed since January 1. Nineteen pay periods have occurred since January.

The intake worker does the following:

Divides: \$18,829 by 19 = \$991.00 average biweekly earnings.

Multiplies: \$991.00 by 13 (pay periods) = \$12,883 x 2 = \$25,766 annualized gross income.

### **INTERMITTENT WORK METHOD**

When an individual has not had steady work with one or more employers, the individual shall supply as many pay stubs as possible and complete a self-certification explaining all missing pay stubs and non-work periods during the last six months. In this case the intake worker totals all wages for the six month period and multiplies the result by two to annualize the gross income.

If the individual reports little or no includable income, the individual shall indicate other resources relied upon for support during the last six months on the Individual Statement. Resources may include such things as gifts, loans, unemployment compensation, etc.

### **Definitions**

**Individual Employment Plan**-An Individual Employment Plan (IEP) is a strategy that **must** be developed for each participant who is determined to be in need of individualized career services or training services. An IEP must provide the following:

Identify the employment goals

Appropriate achievement objectives, and

Appropriate combination of services for the participant to achieve the employment goals, including providing information on eligible providers of training services pursuant to paragraph (3)(F)(ii), and

Career pathways to attain career objectives;

**Training Services** -may include—

(i) occupational skills training, including training for nontraditional employment;

(ii) on-the-job training;

(iii) incumbent worker training in accordance with subsection (d)(4);

(iv) programs that combine workplace training with related instruction, which may include cooperative education programs;

(v) training programs operated by the private sector;

(vi) skill upgrading and retraining;

(vii) entrepreneurial training;

(viii) transitional jobs in accordance with subsection (d)(5);

(ix) job readiness training provided in combination with services described in any of clauses (i) through (viii);

(x) adult education and literacy activities, including activities of English language acquisition and integrated education and training programs, provided concurrently or in combination with services described in any of clauses (i) through (vii); and

(xi) customized training conducted with a commitment by an employer or group of employers to employ an individual upon successful completion of the training **[WIOA Sec. 134 (c)(3)]**

**Customized Training**—The term “customized training” means training—

(A) that is designed to meet the specific requirements of an employer (including a group of employers);

(B) that is conducted with a commitment by the employer to employ an individual upon successful completion of the training; and

(C) for which the employer pays—

(i) a significant portion of the cost of training, as determined by the local board involved, taking into account the size of the employer and such other factors as the local board determines to be appropriate, which may include the number of employees participating in training, wage and benefit levels of those employees (at present and anticipated upon completion of the training), relation of the training to the competitiveness of a participant, and other employer-provided

training and advancement opportunities; and (ii) in the case of customized training (as defined in subparagraphs (A) and (B)) involving an employer located in multiple local areas in the State, a significant portion of the cost of the training, as determined by the Governor of the State, taking into account the size of the employer and such other factors as the Governor determines to be appropriate.. **[WIOA Sec. 3 (14)]**

**Family**-The term "family" means two or more persons related by blood, marriage, or decree of court, who are living in a single residence, and are included in one or more of the following categories: (A) A husband, wife, and dependent children. (B) A parent or guardian and dependent children. (C) A husband and wife. **NOTE:** Training and Employment Letter (TEGL) 26-13 states “*Consistent with the Supreme Court’s Windsor decision and the ETA’s policy of treating all individuals equally, regardless of sexual orientation, ETA interprets gender specific terms of marriage, such as “widow, “widower,” “husband,” and “wife,” to include married same-sex spouses.*”

**Individual With Barrier to Employment**- a member of 1 or more of the following populations:

(A) Displaced homemakers.

(B) Low-income individuals.

(C) Indians, Alaska Natives, and Native Hawaiians, as such terms are defined in section 166.

(D) Individuals with disabilities, including youth who are individuals with disabilities.

(E) Older individuals.

(F) Ex-offenders.

(G) Homeless individuals (as defined in section 41403(6) of the Violence Against Women Act of 1994 (or homeless children and youths (as Assistance Act

(H) Youth who are in or have aged out of the foster care system.

(I) Individuals who are English language learners, individuals who have low levels of literacy, and individuals facing substantial cultural barriers.

(J) Eligible migrant and seasonal farmworkers, as defined in section 167(i).

(K) Individuals within 2 years of exhausting lifetime eligibility under part A of title IV of the Social Security Act (42 U.S.C. 601 et seq.).

(L) Single parents (including single pregnant women).

(M) Long-term unemployed individuals.

(N) Such other groups as the Governor involved determines to have barriers to employment

**Individual With a Disability**-In general-The term "individual with a disability" means an individual with any disability (as defined in section 3 of the Americans with Disabilities Act

**Lower Living Standard Income Level** - That income level (adjusted for regional, metropolitan, urban, and rural differences and family size) determined annually by the Secretary based on the most recent lower living family budget issued by the Secretary [**WIOA Sec 36 (B)**]. The State forwards the Lower Living Standard Income Levels to the local areas when they are issued (usually in the spring).

**Poverty Line**-The term "poverty line" means the poverty line (as defined by the Office of Management and Budget), and revised annually in accordance with section 673(2) of the Community Services Block Grant Act applicable to a family of the size involved [**WIOA Sec. 3 (49)**]. The State forwards the Poverty Guidelines when they are issued (usually in January). The poverty guidelines would generally be used for a family of one; for larger families, the Lower Living Standard Income Level should be used.

**Low-Income Individual** - The term "low-income individual" means an individual who—

- (i) receives, or in the past 6 months has received, or is a member of a family that is receiving or in the past 6 months has received, assistance through the supplemental nutrition assistance program established under the Food and Nutrition Act of 2008, the program of block grants to States for temporary assistance for needy families program under part A of title IV of the Social Security Act, or the supplemental security income program established under title XVI of the Social Security Act, or State or local income-based public assistance;
- (ii) is in a family with total family income that does not exceed the higher of—
  - (I) the poverty line; or
  - (II) 70 percent of the lower living standard income level;
- (iii) is a homeless individual (as defined in section 41403(6) of the Violence Against Women Act of 1994 or a homeless child or youth (as defined under section 725(2) of the McKinney-Vento Homeless Assistance Act);
- (iv) receives or is eligible to receive a free or reduced price lunch under the Richard B. Russell National School Lunch Act);
- (v) is a foster child on behalf of whom State or local government payments are made; or
- (vi) is an individual with a disability whose own income meets the income requirement of clause (ii),but who is a member of a family whose income does not meet this requirement. [**WIOA Sec. 3 (36)**]

**On-The-Job Training**-The term "on-the-job training" means training by an employer that is provided to a paid participant while engaged in productive work in a job that—

- (A) provides knowledge or skills essential to the full and adequate performance of the job;
- (B) is made available through a program that provides reimbursement to the employer of up to 50 percent of the wage rate of the participant, except as provided in section 134(c)(3)(H), for the extraordinary costs of providing the training and additional supervision related to the training; and
- (C) is limited in duration as appropriate to the occupation for which the participant is being trained, taking into account the content of the training, the prior work experience of the participant, and the service strategy of the participant, as appropriate. [**WIOA Sec. 3 (44)**]

**Public Assistance**-The term "public assistance" means Federal, State, or local government cash payments for which eligibility is determined by a needs or income test. [**WIOA Sec. 31 (50)**]

**Self-Sufficiency**-At a minimum self-sufficiency is income that based on family size, that is at least equal to the 100% Lower Living Standards Income Level. **WIOA Sec. 134 (d) (1) (x)** permits local areas to adjust self-sufficiency standards based on family size, the ages of children in the family and sub-state geographical considerations.

**Supportive Services**-Services such as transportation, child care, dependent care, housing, and needs-related payments, that are necessary to enable an individual to participate in activities authorized under this Act.

**Training Providers**-Entities that may be eligible to receive WIOA funds to provide training include:

- Institutions of higher education that provide a program which leads to a post-secondary credential
- Registered Apprenticeship programs
- Other public or private providers of training, which may include joint labor-management organizations and eligible providers of adult education and literacy activities under Title if such activities are provided

**Unemployed Individual**- an individual who is without a job and who wants and is available for work. The determination of whether an individual is without a job, for purposes of this paragraph, shall be made in accordance with the criteria used by the Bureau of Labor Statistics of the Department of Labor in defining individuals as unemployed. [**WIOA Sec. 3(61)**]

**Veteran**-For the purpose of priority of service and dislocated worker eligibility, a veteran means a person who served in the active military, naval, or air service, and who was discharged or released therefrom under conditions other than dishonorable, as defined under 38 U.S.C. 101 and sec. 3(63)(A) of WIOA.

**WARN Notice** – Legislation that went onto effect on February 4, 1989, to protect workers, their families and communities by requiring employers to provide notice 60 days in advance of covered plant closings and covered mass layoffs. More information on the WARN notice can be accessed at <http://www.doleta.gov/layoff/warn.cfm> .

### **Selective Service Requirements**

All male US Citizens and male immigrants living in the US born on or after January 1, 1960, who are aged 18 to 25, must register with Selective Service. Selective Service Registration requirements are found at [www.sss.gov](http://www.sss.gov) under "Registration Info." To check whether an individual has registered: [www.sss.gov/must.htm](http://www.sss.gov/must.htm); see the section identified as "Check a Registration." The following is a list of registration requirements for various circumstances regarding military service, immigrants, the confined, and the disabled.

Category	Required to register
<b>Military-Related</b>	
Members of the Armed Forces on active duty (active duty for training does not constitute “active duty” for registration purposes)	No*
Cadets and Midshipmen at the Service Academies or Coast Guard Academy	No*
Cadets at the Merchant Marine Academy	Yes
Students in Officer Procurement Programs at the Citadel, North Georgia College and State University, Norwich University, Virginia Military Institute, Texas A&M University, Virginia Polytechnic Institute and State University	No*
National Guardsmen and Reservists not on active duty	Yes
Delayed Entry Program enrollees	Yes
ROTC Students	Yes
Separatees from Active Military Service, separated for any reason before age 26	Yes*
Men rejected for enlistment for any reason before age 26	Yes
Civil Air Patrol members	Yes
<b>Immigrants**</b>	
Lawful non-immigrants on visas A complete list of acceptable documentation for exemption may be found at <a href="https://www.sss.gov/Portals/0/PDFs/DocumentationList.pdf">https://www.sss.gov/Portals/0/PDFs/DocumentationList.pdf</a> .	No
Permanent resident immigrants (USCIS Form I-1551)	Yes
Seasonal agricultural workers (H-2A Visa)	Yes
Special agricultural workers (I-688A)	No
Refugee, parolee, and asylee immigrants	Yes
Undocumented immigrants.	Yes
Dual national US Citizens	Yes
<b>Confined</b>	
Incarcerated, hospitalized, or institutionalized for medical reasons.	No*
<b>Disabled, physically or mentally</b>	
Able to function in public with or without assistance	Yes
Continually confined to a residence, hospital, or institution	No
<b>Transgender People</b>	
US Citizens or immigrants born male and have changed their gender to female	Yes
Individuals who are born female and have changed their gender to male	No

\*Must register within 30 days of release unless already age 26, or already registered when released, or unless exempt during entire period age 18 through 25.

\*\*Residents of Puerto Rico, Guam, Virgin Islands, and Northern Mariana Islands are US Citizens. Citizens of American Samoa are nationals and must register when they are habitual residents in the United States. Habitual residence is presumed whenever a national or a citizen of the Republic of the Marshall Islands or the Federated States of Micronesia resides in the US more than one year in any status, except as a student or employees of the government of his homeland.

**NOTE:** Immigrants who did not enter the United States or maintained their lawful non-immigrant status by continually remaining on a valid visa until after they were 26 years old were never required to register. Also, immigrants born before 1960 who did not enter the United States or maintained their lawful non-immigrant status by continually remaining on a valid visa until after March 29, 1975, were never required to register.

### Males over the Age of 26 Who Never Registered

Local Workforce Development Boards must establish policies for potential participants who are males 26 years old or older that failed to register with the Selective Service. The policy may be to **either** (1) request a Status Information Letter from a potential participant before making a determination of knowing and willful failure to register; **or** (2) initiate the process to determine if the potential participant’s failure to register was knowing and willful without the first requesting a Status Information Letter. The TEGL can be accessed here: [http://wdr.doleta.gov/directives/attach/TEGL/TEGL\\_11-11\\_change2-Acc.pdf](http://wdr.doleta.gov/directives/attach/TEGL/TEGL_11-11_change2-Acc.pdf)

## Status Information Letter

The Request for Status Information Letter can be obtained at <http://www.sss.gov/PDFs/infoform.pdf> . The instructions can be accessed at <http://www.sss.gov/PDFs/instructions.pdf>. The individual needs to describe, in detail, the circumstances that prevented him from registering (hospitalization, institutionalization, incarceration, military service)) and provide documentation of those circumstances. Documentation should be specific to the dates of those circumstances.

If the Status Information Letter indicates that an individual was not required to register for the Selective Service, then he is eligible to enroll in federally-funded training. If the Status Information Letter indicates that the individual was required to register and now cannot because he is 26 or older, he is **presumed to be disqualified** from participation in federally-funded training activities and services until it can be determined that his failure to register was not knowing or willful. Costs associated with grant-funded services provided to non-eligible individuals may be disallowed.

## Determining Knowing and Willful Failure to Register

If the individual was required, but failed to register, the individual may only receive services if they establish, by a preponderance of the evidence, that the failure was not knowing and willful. The grantee, subgrantee, or contractor that enrolls individuals in federally-funded training activities, and is thereby authorized to approve the use of grant funds, is the entity responsible for evaluating the evidence presented by the individual and determining whether the failure to register was a knowing and willful failure.

Evidence presented may include the individual's written explanation and supporting documentation of his circumstances at the time of the required registration and the reasons for failure to register. The individual should be encouraged to offer as much evidence and in as much detail as possible to support his case. The following are examples of documentation that may be of assistance in making a determination in these cases:

1. **Service in Armed Forces**-A man provides evidence that he served honorably in the US Armed Forces by submitting a copy of his DD Form 214 attesting to his service, or a copy of his Honorable Discharge Certificate. Such documents may be considered prima facie evidence that his failure to register with the Selective Service was not willful or knowing. **State Policy:** If an individual presents these documents to an authorized entity but does not have a Status Information Letter, that entity may determine, as stated above, that the individual's failure to register was not "knowing and willful," and enroll them if the individual is otherwise eligible for WIOA-funded services without receipt of a Status Information Letter.
2. Third party affidavits from parents, teachers, employers, doctors, etc. concerning reasons for not registering, may be helpful to local areas in making determinations in these cases.

## Determining Knowing and Willful Failure to Register

TEGL 11-11 change 2 provides the following questions for local areas to consider when determining whether the failure to register is "knowing:"

- Was the individual aware of the requirement to register?
- If the applicant knew about the requirements to register was he misinformed about the applicability of the requirements to him (e.g. veterans who were discharged before their 26<sup>th</sup> birthdays were occasionally told they did not need to register)?
- On which date did the individual first learn that he was required to register?

- Where did the individual live when he was between the age of 18 and 26?
- Does the status information letter indicate that Selective Service sent letters to the individual at that address and did not receive a response?

TEGL 11-11 change 2 provides the following questions for local areas to consider when determining whether the failure to register is “willful:”

- Was the failure to register done deliberately and intentionally?
- Did the individual have the mental capacity to choose whether or not to register and decided not to register?
- What actions, if any, did the individual take when he learned of the requirement to register?

If an authorized organization determines it was not a knowing and willful failure and the individual is otherwise eligible, services may be provided. If the authorized organization determines that the evidence shows that the individual’s failure was a knowing and willful, WIOA services must be denied, and the individual must be advised of available WIOA grievance procedures. **A statement from the operator regarding their determination, and how they arrived at their conclusion, must be included in the customer’s record.**

If a person does not receive a decision at the local level within 60 days of filing a complaint or grievance, or is dissatisfied with the decision they receive, they have the right to request a review of their complaint by the State. Under Federal rules, the State's decision is final. **(TEGL 8-98)**

## WIOA Eligibility Documentation Desk Aid

### Program Eligibility

(Unless otherwise noted only one document required per category)

#### Age (Any one)

Baptismal Record
Birth Certificate
DD-214 Report of Transfer or Discharge Paper
Driver's License
Federal, State, or Local Government Identification Card
Hospital record of Birth
Passport
Public Assistance/Social Service records or ID card
School Records/Identification Card
Adoption Record
Court Records

#### Citizen (any one)

US Passport (Undamaged)
Certified Birth Certificate, issued by city, county or state -A certified birth certificate has registrars raised, embossed, impressed or multicolored seal, registrar's signature, and date certificate was filed w/ the registrar's office, which must be within 1 year of your birth.
Consular Report of Birth Abroad
Naturalization Certificate
Certificate of Citizenship

#### Citizen Unable to Present Documents Listed Above or Lawfully Admitted Alien Authorized to Work

(All documents must be unexpired) Any one verification document that satisfies List A of the I-9 or Verification document(s) that satisfy List B **AND** List C of the I-9 (must provide at least one from each list)

#### List A (Documents that establish both identify and employment eligibility)

U.S. Passport or U.S. Passport Card
Permanent Resident Card or Alien Registration Receipt Card (Form I-551)
Foreign passport that contains a temporary I-551 stamp or temporary I-551 printed notation on a machine-readable immigrant visa.
Employment Authorization Document that contains a photograph (Form I-766)\
In the case of non-immigrant alien authorized to work for a specific employer incident to status, a foreign passport w/ Form I-94 or Form I-94A bearing the same name as the passport and containing an endorsement of the alien's nonimmigrant status, as long as the period of endorsement has not yet expired and proposed employment is not in conflict w/ restriction or limitations identified in form.
Passport from the Federated States of Micronesia (FSM) or the Republic of the Marshall Islands (RMI) with Form I-94 or Form I-94A indicating nonimmigrant admission under the Compact of Free Association between the United States and the FSM or RMI.

#### List B (Documents that establish identity)

**AND**

#### List C (Documents that establish authorization to

Driver's license or ID issued by a State or outlying possession of the US provided it contains a photo or information such as name, date of birth, gender, height, eye color, address.	Original or Certified copy of birth certificate issued by a State, county, municipal authority, or territory of the United States bearing an official seal
ID card issued by federal/State/local government agency or entity w/ photo or same identifying info as specified above.	Certification of Birth Abroad, issued by the Dept. of State (Form FS-545);
School ID card with a photograph;	Certification of Report of Birth issued by Dept. of State (Form DS-1350)
Voter's registration card;	Social Security account number card, if it does not specify that the card does not authorize employment;
US Military card or draft record;	Native American tribal document;
Military dependent's ID card;	US Citizen ID Card (Form I-197)
US Coast Guard Merchant Mariner Card;	ID Card for Use of Resident Citizen in the U.S. (Form I-179);
Native American tribal document;	Employment Authorization issued by Dept. of Homeland Security
Canadian driver's license;	

**WIOA Eligibility Documentation Desk Aid**  
(Unless otherwise noted only one document required per category)

**Social Security Number**

Social Security Account Number Card
LOOPS Printout (Basic 1 Screen)
DD-214, Report of Transfer or Discharge
Employment Records
IRS Form Letter 1722
Social Services Agency Database Screenshot (GAAS/FAMIS)
Pay Stub
Social Security Benefits
W-2 Form

**Selective Service Compliance**

Selective Service Acknowledgment Letter
Form DD-214 "Report of Separation"
Screen printout of Selective Service Verification site <a href="http://www.sss.gov/RegVer/wfVerification.aspx">www.sss.gov/RegVer/wfVerification.aspx</a>
Selective Service Registration Card
Selective Service Verification Form (Form 3A)
Stamped Post Office Receipt of Registration
See <b>Selective Service Requirements</b> for additional information

**Veteran Status**

DD-214
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**Eligible Spouse of Veteran**

DD-214
Death Certificate
Veterans' Administration Documentation of Disability

**Low-Income Individual**

**Supplemental Nutrition Assistance Program (SNAP) Recipient**

Copy of Authorization to Receive SNAP
Verification from Public Assistance Agency
Other Public Assistance Records/Printout

**Income**

Alimony Agreement
Applicant statement (Individual with little or no income only)
Award Letter from Veterans Administration or copy of check
Bank Statements (Direct Deposit)
Compensation Award Letter
Court Award Letter
Employer Statement/Contact
Farm or Business Financial Records
Housing Authority Verification
Pay Stubs
Pension Statement
Quarterly Estimated Tax for Self-Employed Persons (Schedule C)
Social Security Benefits
Unemployment Insurance Documents and/or Printout (LOOPS)

## Family Size

Birth Certificate
Court/Divorce Decree
Landlord Statement
Lease
Marriage Certificate
Medical Card
Most Recent Tax Return Supported by IRS Documents (e.g. Form 1722)
Public Assistance/Social Service Agency Records
Alien Registration Cards
Written Statement from a Publicly Supported 24-hour Care Facility.
Applicant Statement

## Food Stamps

Authorization to Obtain Food Stamps
Food Stamp Receipt
Food Stamp Card with Current Date
Letter from Food Stamp Disbursing Agency
Postmarked Food Stamp Mailer with Name and Address
Public Assistance Records/Printout

## Homeless or Runaway

Written Statement from an Individual Providing Temporary Residence
Written Statement from Shelter
Written Statement from Social Service Agency
Self-Certification

## Foster Child/Aging out of Foster Care

Written Confirmation From Social Services Agency
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## Other Barriers to Employment

### Basic Skills Deficient

Standardized Assessment Test Scores in file and recorded in AOSOS
School Records
Title II Adult Education Enrollment Documentation
Self-Certification stating not attending secondary school, and does not possess secondary school diploma or equivalent

**English Language Learner** -Requires documentation of two criteria. All participants certified as “English Language Learner” must meet the Limited Ability to Read, Writer, Speak, or Comprehend English criterion AND either “Native Language Other than English” OR “Lives in Family/or Community Environment Where Language Other Than English is Dominant Language.”

<b>Limited Ability to Read, Write, Speak or Comprehended the English Language</b>
Standardized Assessment Test Scores in file and scores recorded in AOSOS
School Records
Self-Certification

**And**

<b>Native Language is Language Other than English</b>
School Records
Self-certification

**OR**

<b>Lives in Family or Community Environment Where Language Other Than English Dominant Language</b>
School Records
Self-certification

**Disability**

Letter from Drug or Alcohol Rehabilitation Agency
Letter/Individual Education Plan from Child Study Team Stating Specific Disability
Medical Records
Observable Condition (Applicant Statement needed)
Physician's Statement/Psychologist's Diagnosis
Rehabilitation Evaluation
School Records
Sheltered Workshop Certification
Social Security Administration Disability Records
Social Service Records/Referral
Veterans Administration Letter/Records
Vocational Rehabilitation Letter
Workers Compensation Records

**Offender**

Documentation from juvenile or adult criminal justice system
Self-certification

**Victims of Severe Forms of Human Trafficking**

Certification Letter - Department of Health and Human Services Office of Refugee Resettlement
Letters of Eligibility (minors) – Department of Health and Human Services Office of Refugee Resettlement
"T" Visa

## WIOA Eligibility Documentation Desk Aid (Dislocated Worker)

(Unless otherwise noted only one document required per criterion)

<p><b>(1)</b> a) Terminated or laid off, or has received a notice of termination or layoff, b) Is eligible for or has exhausted entitlement to unemployment compensation; <u>or</u>, has been employed for a duration sufficient to demonstrate, to the appropriate entity at the one-stop center, attachment to the workforce, (but is not eligible for unemployment compensation due to insufficient earnings or having performed services for an employer that were not covered under a State unemployment compensation law; and c) Is unlikely to return to a previous industry or occupation.</p>		
<b>Documentation</b>		
<p>a) LOOPS Printout (Basic 1 Screen) Notice of Layoff. Statement from employer or union. Record of Date of Layoff. Worker Adjustment and Retraining Notification (WARN) Act notice Media Article DD-214 or other documents showing separation or imminent separation from Armed Forces</p>	<p>b) LOOPS Printout (Basic 1 Screen or Payment Screen if necessary)  UI Pay Stub Pay Check Stubs W-2 and/or Tax Returns Statement from Employer or Union Self-Certification (attachment to workforce) DD-214 or other documents showing separation or imminent separation from Armed Forces</p>	<p>c) Labor Market Information Open Job Orders Job Search Logs Other documents as established by local area Case Notes DD-214 or other documents showing separation or imminent separation from Armed Forces</p>
<p><b>(2)</b> An individual who: <b>a)</b> Has been terminated or laid off, or received a notice of termination or layoff, from employment as a result of any permanent closure of, or any substantial layoff at, a plant, facility, or enterprise; <b>b)</b> Employed at facility at which employer has made a general announcement that such facility will close within 180 days; <u>or</u> For purposes of eligibility to receive services other than <u>training services</u>, <u>intensive services</u> or <u>supportive services</u>, is employed at a facility at which the employer has made a general announcement that such facility will close;</p>		
<b>Documentation</b>		
<p>LOOPS Printout (Basic 1 Screen) UI Form "Claim for Unemployment Benefits During a Permanent Mass Layoff" ES Referral to Training Form Employer Letter Announcement of closing</p> <p style="text-align: right;">Newspaper Article Labor Market Information documented On-site certification at the employer</p>		
<p><b>(3)</b> Was self-employed (including employment as a farmer, a rancher, or a fisherman) but is unemployed as a result of general economic conditions in the community in which the individual resides or because of natural disasters.</p>		
<b>Self-Employment</b>	<b>General Economic Conditions:</b>	<b>Natural Disaster</b>
<p>Bank Statement Most recent IRS or NJ Form 1040 Most recent quarterly self-employment income Articles of Incorporation or Dissolution Advertisements Registration with county clerk for Doing Business As and Going Out if Business Accounting Records Self-Certification</p>	<p>Accounting Records Vendor Accounts Payable Records Bankruptcy Papers Newspaper Articles Government Economic Agency Reports Published Notice of Going Out of Business Local Labor Market Information</p>	<p>Insurance Claims Federal/State Disaster Claims Proof of disaster by means of other gov't records (Fire, police records) Media article</p>
<p><b>(4) DISPLACED HOMEMAKER:</b> An individual who has been providing unpaid services to family members in the home who--(A)(i) Has been dependent on the income of another family member but is no longer supported by that income; OR (ii) Is the dependent spouse of a member of the Armed Forces on active duty and whose family income is significantly reduced because of a deployment a call or order to active duty a permanent change of station, or the service-connected death or disability of the member*; and (B) Is unemployed or underemployed and is experiencing difficulty in obtaining or upgrading employment</p>		
<b>Documentation</b>		
<p>Income Tax Returns Pay stub of family member *Appropriate military records</p> <p style="text-align: right;">Alimony payments Self-Certification</p>		
<p><b>(5)</b> Individual was the spouse of a member of the Armed Forces on active duty who: a) Has experienced a loss of employment as a direct result of relocation to accommodate a permanent change in duty station of such member; OR b) Is unemployed or underemployed and experiencing difficulty finding or upgrading employment</p>		
<b>Documentation</b>		
<p>Permanent Change of Station Order Case Notes</p>		

**Documenting Eligibility of Adults and Dislocated Workers for Training Services:** Except when noted only one type of documentation per criterion is required, but each criterion must be documented. The specific documentation provided may depend on the needs and situation of the individual customer and local area policy. Documentation of all case management and funded services activity in AOSOS is required.

**Eligibility for Training Services**

Criteria	Documentation
Customer determined unlikely or unable to obtain or retain employment that leads to economic self-sufficiency or wages comparable to or higher than wages from previous employment, through career services	Entry in AOSOS "Comments" Tab documenting results of interview, evaluation, or assessment- <b>Required</b> Record of career services Labor market information Other fields as appropriate (i.e. Work History)
Customer determined to be in need of training services to obtain or retain employment that leads to economic self-sufficiency or wages comparable to or higher than wages from previous employment	Entry in AOSOS "Comments" Tab documenting results of interview, evaluation, or assessment- <b>Required</b> Financial Records Other fields as appropriate
Determination that the customer has the skills and qualifications to successfully complete selected training program <i>Note: The documentation for this criterion depends on the requirements of the selected program, which should also be documented.</i>	High School Diploma College Diploma Objective Assessment with Scores Entry in AOSOS "Comments" Tab documenting results of interview, evaluation, or assessment- <b>Required</b>
Selected training program that is directly linked to the employment opportunities either in the local area or in another area to which the individual is willing to relocate	Labor Market Information data AND Entry of corresponding funded service in AOSOS- <b>Required</b>
I) are unable to obtain other grant assistance or such services, including Federal Pell Grant or (II) require assistance beyond the assistance made available under other grant assistance programs, including Federal Pell Grants.	Statement of Ineligibility for Federal Financial Aid Financial Records Public Assistance Records Entry in AOSOS "Comments" Tab- <b>Required</b>

**Attachment A**

**Workforce Innovation and Opportunity Act Self-Certification**

**Applicant Name**

Last: \_\_\_\_\_ First: \_\_\_\_\_ MI: \_\_\_\_\_

Social Security Number: \_\_\_\_\_

I hereby certify, under penalty of perjury, that the following information is true:

**I attest that the information stated above is true and accurate, and understand that the above information, if misrepresented, or incomplete, may be grounds for immediate termination and/or penalties as specified by law.**

**Applicant's Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Applicant's Phone Number:** \_\_\_\_\_

**Applicant's Address:** \_\_\_\_\_

**Signature of Parent or Guardian (as needed):** \_\_\_\_\_

**THIS SECTION FOR ELIGIBILITY INTAKE STAFF USE ONLY**

**The above applicant statement is being utilized for documentation of the following eligibility criteria:**

**Funding Source:** \_\_\_\_\_

**Eligibility Intake Staff Person Name:** \_\_\_\_\_

**Attachment B**

**INCOME WORKSHEET**

**Applicant Name:** \_\_\_\_\_ **Social Security #:** \_\_\_\_\_

**APPLICANT/FAMILY INCOME**

**TOTAL MEMBERS IN FAMILY:** \_\_\_\_\_ **SOURCE OF INCOME:** \_\_\_\_\_

**HOUSEHOLD INCOME (Past 6 Months)** \$ \_\_\_\_\_ **AGE:** \_\_\_\_\_

**EMPLOYMENT/OTHER** \_\_\_\_\_ **MONTHS X 2\*** \_\_\_\_\_ **INCOME: \$** \_\_\_\_\_

\_\_\_\_\_  
\*Or use 6-month income compared to 1/2 the Poverty or 70% of Lower Living Standard Level

**TOTAL NUMBER IN FAMILY UNIT:** \_\_\_\_\_

**TOTAL ANNUALIZED FAMILY INCOME: \$** \_\_\_\_\_

**TOTAL LEVEL OR 70% LOWER LIVING STANDARD FOR THIS FAMILY SIZE: \$** \_\_\_\_\_

**CERTIFICATION:** I certify that the information provided is true to the best of my knowledge and there is no intent to commit fraud. I am also aware that eligibility is subject to review and verification and I may be required to document its accuracy. Participants are subject to immediate termination if found ineligible after enrollment. Knowingly falsifying information will subject me to prosecution for fraud. I hereby give permission to verify my income by contacting my place of employment or agency from which I received benefits.

**APPLICANT'S SIGNATURE:** \_\_\_\_\_ **DATE:** \_\_\_\_\_

**CERTIFIER'S SIGNATURE:** \_\_\_\_\_ **DATE:** \_\_\_\_\_

**REVIEW BY:** \_\_\_\_\_ **DATE:** \_\_\_\_\_