WIOA 2024-27 State Plan - Universal Service Delivery Components

Intake

- Immediately support and serve individuals through Title III services as often as possible
- Initial assessment that captures basic information about individual's educational and work history, and barriers to employment
- Orient to range of opportunities available through One Stop partners
- Initial eligibility for One Stop partner programs

Assessment

- Engagement in comprehensive assessment
- Three core types of assessment across programs: Academic, Occupational, and Supportive Services.
- For academic skill assessments: TABE, CASAS, BEST
- For occupational assessment: focus on occupational skill and interest
- For supportive services: holistic assessment of barriers to employment

Plan Development

- Development of service plan that translates assessment outputs and results into specific educational and employment goals and service plans to meet these goals.
- Similar plans have different names in various programs – but support similar process – e.g., Individual Employment Plan, Individualized Service Strategy, Employability Development Plan, etc.

Service Engagement

- Broad array of services and supports available:
- o Basic Career Services
- Individualized Career
 Services
- Work-Based Learning
- Occupational Skills Training
- Supportive Services
- o Follow-up Services
- Ongoing support ad case management
- Refinement of service strategies to meet employment goals

Follow-up/Transition Support

- Ongoing, targeted support to individuals based on identified needs
- Focus on transitions and success of individuals in employment or education placements
- Sustainability of growth and progress achieved during service engagement
- Continued access/ open door to One Stop for additional support as needed

Connection to "Good Jobs"

Across service delivery components and workforce partners and programs, the objective of our work is connecting career-seekers to "good jobs." USDOL's Good Jobs Principles offers a guide for this WIOA 2024-27 State Plan. This shared vision of job quality includes standards around:

- 1) Equitable practices in recruitment and hiring
- 2) Access to family-sustaining benefits
- An intentional focus on Diversity, Equity, Inclusion, and Accessibility (DEIA) to promote equal opportunities for individuals in workplaces
- 4) Empowerment and representation of workers
- 5) Access to safe, healthy, and accessible workplaces
- 6) A sense of belonging in organizational culture
- 7) Fair, transparent, and equitable pay
- 8) Skill development and advancement opportunities.