

Study: Understanding Why Some Veterans Have Not Yet Used Post-9/11 GI Bill Benefits



The Post-9/11 GI Bill provides educational benefits to help veterans pursue postsecondary education and job training. However, some veterans who are eligible for the Post-9/11 GI Bill are not using their benefits. The American Institutes for Research (AIR), together with Veterans Education Success, seek to better understand why some veterans may not have used their benefits. Through this research, we seek to improve veterans' outcomes and experiences.

STUDY RESEARCH QUESTIONS

- What concerns and challenges do veterans identify in using their Post-9/11 GI Bill benefits?
- What needs, policies, and practices might support veterans to use their Post-9/11 GI Bill benefits and pursue postsecondary education and training?

RESEARCH ACTIVITIES

In this study, veterans will be asked to participate in a 60-minute interview or focus group to share their experiences in the military, post-military employment and transition to civilian life and experiences and thoughts about the Post-9/11 GI Bill.

Participant Eligibility Requirements

We seek **U.S. military veterans up to age 65** who:

- Last served as an *enlisted* service member.
- Served at *least 3 years* on active duty or are otherwise *eligible for 100%* of Post-9/11 GI Bill benefits.
- Have *not yet* used (or transferred) their Post-9/11 GI Bill benefits.

Interviews and focus groups will be virtual and scheduled at a time that is convenient for the

participant. All participants will receive a **\$50 Amazon gift card** as an acknowledgment and thank you for their time.

SUPPORT RECRUITMENT EFFORTS

AIR aims to partner with veterans organizations to support veterans' participation in interviews and focus groups. We want to ensure the study includes a diverse range of perspectives, and that is why we're reaching out to you to connect with eligible and interested veterans.

Your organization can help us understand why veterans are not using the Post-9/11 GI Bill by:

- Sharing the attached recruitment flyer with your members.
- Promoting the study through your organization's communication platforms.

QUESTIONS?

The research will be conducted by AIR, a nonpartisan and not-for-profit research institute. AIR's mission is to generate and use rigorous evidence that contributes to a better, more equitable world.



For more information about the project scan the QR code, visit <https://www.air.org/project/study-post-911-gi-bill-student-outcomes>, or email PGIBstudy@air.org