

Minutes by Board Secretary John G. Donnelly of actions taken at the Open Session of the regularly scheduled meeting of the New Jersey Motor Vehicle Commission (MVC) Board held at Floor 9W, Motor Vehicle Commission Headquarters, 225 East State Street, Trenton, New Jersey on Tuesday, April 10, 2012.

This meeting was held by teleconference.

**Present:**

Raymond P. Martinez, Chairman  
Stephen S. Scaturro, Vice Chairman  
Scott L. Kisch, Public Board Member  
Walter S. Orcutt, Public Board Member  
Miriam Weeks, Transportation Designee  
Gary Poedubicky, Attorney General Designee

**Absent:**

Laurette K. Asante, Public Board Member  
James J. Fruscione, Treasury Designee

Director of the Governor's Authorities Unit Regina Egea and Assistant Counsel to the Governor John Cascarano attended at MVC Headquarters.

Chair Raymond P. Martinez convened the Open Session at 2:00 p.m. in accordance with the Open Public Meetings Act.

**Agenda Approval.** Vice-Chairman Stephen S. Scaturro moved to accept the revised proposed agenda, Mr. Orcutt seconded the motion and it was unanimously adopted.

**Chairman's Report**

The Chairman then presented this report of key Commission activities since the February 14, 2012 Board Meeting:

Good afternoon. I hope you all enjoyed the "winter" season that just passed us by. Spring is upon us and it looks like another busy one for the MVC.

Skip the Trip

As you'll remember, last summer I made a commitment to members of the Legislature and the public to take whatever steps would be necessary to bring volumes down at our agencies, especially at key sites in densely populated areas.

Our team here came together with a variety of solutions that ultimately proved very effective.

By adding the most service hours in the history of the MVC, hiring additional part-timers, cross-training employees, making physical changes to our facilities and expanding camera stations at specific locations were able to bring wait times down.

But our work is not ending there.

Last week, we announced that the MVC is poised to introduce its Skip the Trip initiative for customers statewide – a move that potentially takes more than a million customers out of our agencies and directs them to mail renewals for driver licenses and non-driver IDs.

This is a tremendous benefit for customers who will be eligible for this option.

Beginning with those documents that expire in July 2012, all customers born on/before December 1, 1964 will be invited to Skip the Trip.

This is just the latest move that the Christie Administration is making to ensure that government is properly and efficiently serving its constituents. I'm confident it will be a success.

It won't end there though...once we wrap up our core computer system overhaul (MATRX), we'll be positioned to introduce online driver license and ID renewals for everyone.

#### TRU-ID/REAL ID

Now, I'm sure that you're wondering, why only a certain segment of the driving population gets to Skip the Trip for now.

Fortunately for the MVC, our plan to introduce mail renewals was perfectly timed with New Jersey's implementation next month of new federal REAL ID standards.

In 2005, the REAL ID Act was signed into law, which essentially places more strict standards and requirements on how driver licenses and IDs are to be issued by the states to ensure one driver, one record.

Beginning in December 2014, the federal government will be prohibited from accepting driver licenses and IDs that do not meet REAL ID standards.

This means you will not be able to board a commercial flight or enter a federal building, such as a courthouse, without a compliant document.

As I just noted, our mail renewal is perfectly timed because the U.S. Department of Homeland Security is phasing in REAL ID by age.

Those individuals born after December 1, 1964, must have a compliant document by December 2014. All others won't need a compliant document until December 2017, which is why we are allowing them to Skip the Trip for renewals while we focus on the population that will need to be compliant first.

The older population will visit an agency for a compliant document in its next renewal cycle.

On May 7, all MVC agencies will begin issuing 8-year, REAL-ID compliant driver licenses and non-driver IDs featuring a gold star in the top right corner.

The 8-year license is what I consider our second wave of Skip the Trip. Instead of visiting us in four years, you'll skip that trip and come back in eight.

To obtain one you will need to meet three simple steps under a new program we've established to help customers become more familiar with the changes. It's called TRU-ID (The Real U).

TRU-ID will replace 6 Point ID, which has served us well for nearly a decade. The good news for our customers is that TRU-ID is not all that different from 6 Point ID.

In three steps you must show proof of identity, proof of legal presence, proof of Social Security number and two proofs of principal address.

For most customers, we talking about an official birth certificate with raised seal, a social security card and copies of a bank statement and phone bill. Very similar to what we do now, but without the points.

We've embarked on an ambition public awareness effort to spread the word about the new TRU-ID changes. We've created a new, informative brochure, promotional materials and put up all the necessary information online so that customers can be prepared when the time comes to renew.

We'll also be heading out to speak at public forums to help New Jerseyans become better acquainted with the changes.

#### Budget Hearings

Skip the Trip and TRU-ID were just a couple of the items in my testimony before the Assembly Budget Committee last week.

The hearing went very well for the MVC and I had the opportunity to highlight many of the positive things we've done to control agency volumes, which I also discussed with you here today.

Next up for the MVC is the Senate Budget Committee on April 24.

#### Bakers Basin Construction

If you haven't driven by our Bakers Basin Agency lately, you're missing quite a sight.

The mild winter has really helped construction crews get a huge jump on building our new modernized facility.

I just took a tour of the project last week and I'm very pleased with how it's progressing.

By this fall, we'll be making plans to move staff into their new home and begin the later phases of the project that will also include demolishing the old agency and constructing a much-needed field house for driver testing.

## eTemp Tags

Last month, I was joined by representatives of the law enforcement community and the auto dealer industry as we rolled out our new eTemp Tag system at Lester Glenn Chrysler in Toms River. (Thanks to Steve for joining us that day)

As I've spoken about previously, the new system is much more efficient and cost effective for our dealer partners and a boost to our law enforcement partners who've had trouble for years seeing those curled paper tags scotch-taped to the rear windows of cars.

Although you'll still see these old tags on the road for another couple of months to allow dealers to exhaust their supplies, the new tags are available now to dealers through their own print-on-demand system.

The new tags, clearly displayed on the rear of a vehicle are verifiable in real-time by patrol cars, something not previously available to law enforcement.

They are also easily read by toll cameras to catch cheats who may try to blow through the toll plazas.

## Toll Violators

Speaking of toll violators, we recently partnered with the New Jersey Turnpike Authority to crack down on toll cheats on the Turnpike and Garden State Parkway.

To ensure that all drivers pay their fair share when using these toll roads, the authority has moved to suspend the vehicle registrations of 131 companies and individuals with thousands of dollars each in unpaid tolls and administrative fees.

The 131 violators that received suspension notices from the MVC at the request of the authority owe nearly \$264,000 in tolls and \$2.3 million in administrative fees.

It's amazing when you look at the violator list. Some have committed as many as 2,800 violations and owe more than \$100,000.

The following Agenda Items were presented for approval:

**Minutes: February 14, 2012.** This item is to fulfill the requirements of The Motor Vehicle Security and Customer Service Act and of the Bylaws to approve the minutes of each MVC Board meeting, by approving the Minutes of the MVC Annual Reorganization Board Meeting of February 14, 2012.

Director Weeks moved the resolution, Mr. Orcutt seconded it and it was unanimously adopted.

**1204-01: Licensing Service Regulation.** This action is to meet the statutory requirement of The Motor Vehicle Security and Customer Service Act to promulgate regulations for the proper functioning of the Commission, including these proposed

amendments of the Commission's regulations regarding neurologic events. Robert Weinstein of the MVC Office of Regulatory and Legislative Affairs presented the regulation, and noted the Chairman's policy of making all proposed regulations available at the Board meetings at which they are considered.

Vice Chair Stephen S. Scaturro moved the resolution, Director Weeks seconded it and it was unanimously adopted.

**Public Comments:**

The Neurological Association of New Jersey's President Dr. Steven Lomazow, Member Dr. Marcel Lancman, and Legislative Counsel Laurie A. Clark, expressed appreciation to the Board for approval of the regulation on today's agenda.

No other members of the public sought to make a public comment.

Chair Martinez thanked the Board Members, staff and public for their participation today and noted that Board Meetings are an important means of assuring the public that MVC is working to be responsive to their needs.

Since there were no further comments or business, a motion to adjourn was made by Vice Chairman Scaturro and seconded by Director Poedubicky and unanimously adopted at 2:40 p.m.