

SCHEDULE K - DEDICATED TECHNICIAN
11-X-21415 Telecommunication Equipment & Services
Dedicated Technician (Section 3.2.13)

NEC will provide on-site dedicated service technicians at customer request. These technicians will be certified in the products they are supporting and proof of said certifications is provided upon request. The site dedicated technician will report directly to the State occupied facility and take direction from an assigned State communications facilitator. NEC will provide the technician with transportation for work purposes at no additional cost to the State. The technician will work with the State on the activities the State identifies.

The all inclusive hourly rate for this category is defined as follows:

Service Rates

DESCRIPTION

<u>Annum Only (12 months)</u>	per year	\$155,000.00
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- Based on a 8 hour shift/ 9 hour day.
- Technician receives a maximum of 10 days unplanned sick leave without backfill.
- Technician observes standard holidays.
- Vacation time with backfill.
- Customer eligibility requires a maintenance agreement and a minimum of 2500 ports