Community Engagement

Community Engagement launched in 2023, building on the traditional role of New Jersey's Long-Term Care Ombudsman (LTCO) by working with residents and families across the state to build community, amplify residents' voices, and advocate for lasting change in long-term care.

Residents and families can connect with Community Engagement at:

Phone: 609-690-4740
Email: community@ltco.nj.gov

New Jersey Office of the Long-Term Care Ombudsman
P.O. Box 852
Trenton, NJ 08625-0852

(877) 582-6995

In an emergency, please call 911
The LTCO is not a first responder.

Fax
(609) 943-3479

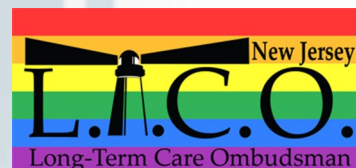**Email**
community@ltco.nj.gov

Website
www.nj.gov/ltco

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New Jersey
L.T.C.O.
Long-Term Care Ombudsman
Community Engagement Program
609-690-4740
Building Community, Creating Change.

ASK ME ABOUT NURSING HOME RESIDENT RIGHTS

VISIT OUR WEBSITE FOR MORE INFORMATION

We do *with* residents, not *for* them.

Community Engagement expands the traditional role of LTCO. Residents know what they need, want, and deserve. Our role is to support them to make it happen—within facilities and across the state.

While our focus is on residents, we recognize that family members are often essential partners. We are building a program for families, similar to our work with residents, to support the residents' efforts.

Community Engagement Activities Include…

🧩 Supporting residents to pass legislation and policies that would improve their lives and preserve or expand their rights.

🧩 Working with residents within facilities to strengthen their Resident Councils. (As one resident said, Resident Councils are not just a mandate but a movement. They are a roadmap to creating a better place to live and work.)

🧩 Facilitating resident conversations with groups who are interested in hearing directly from residents.

🧩 Building community among residents of different facilities. Community Engagement hosts a regular Zoom meeting for residents to discuss issues they are facing and solutions they have found.

Learn more at <ins>https://www.nj.gov/ooie/community-engagement.shtml</ins>.