

## Board of Public Utilities

### Performance Indicators - FY2024

	FY2022 Actual	FY2023 Revised	FY2024 Target
<b>Assure Safe and Reliable Utility Service Delivery</b>			
Utility damages per 1,000 markout requests	2.33	2.3	2.2
Number of pipeline inspections per 100 miles of main and transmission pipelines in service	1.26	1.89	1.89
Number of water main breaks among BPU-regulated water utilities	36	33	32
Percent of water within system that is lost and unaccounted for, post-Distribution System Improvement Charge (DSIC) infrastructure replacement funding program	14%	13%	12%
<b>Promote Affordable and Effective Utility Service</b>			
Average monthly NJ residential gas bill (\$/therm)	\$1.05	\$1.15	\$1.17
Average monthly NJ residential electric bill (\$/kwh)	\$0.16	\$0.17	\$0.175
Average monthly NJ residential water bill (\$/month)	\$52	\$54	\$55
Number of recipients supported by energy assistance grants	450,406	483,592	386,874 (b)
Total benefits distributed (millions)	196.2	268.1	214.4 (b)
Number of customer contacts	30,105	32,513	31,321
Community solar capacity awarded to support LMI customers (40% of 75 MW) (MW)	39.77	150	225
<b>Promote Clean Energy Sources</b>			
Clean Energy Program Lifetime electricity savings (MWh) (a)	12,980,387	2,206,609	1,169,917
Clean Energy Program Lifetime fuel savings (MMBtu) (a)	14,660,746	6,481,117	4,142,352
Peak demand savings (kW) (a)	107,356	26,652	12,333
Energy efficiency projects, Comfort Partners (homes completed)	5,846	5,985	6,343
Gas Savings - Comfort Partners (therms)	40,283	54,102	54,231
Electric Savings - Comfort Partners (Kwh)	67,000	52,916	50,959
Total number of solar installations	145,000	178,000	200,000
Percent of offshore wind goal awarded (1,100 as a % of 7,500 MW)	30.60%	66.12%	45.07% (c)
Number of EV incentives awarded	6,000	6,000	9,000
Number of EV municipal grants awarded (chargers or EVs)	2	20	60

(a) Targeted savings are reduced in FY23/FY24 since many energy efficiency programs were transitioned from the BPU to the utilities in early FY22

(b) in response to the increase in arrearages during the pandemic, the Board expanded the income threshold for the USF/Fresh Start Programs, which resulted in an increase in assistance \$\$ and customers helped; that is due to expire in September 2023; Board staff is currently stakeholding the program requirements, should the Board decide to keep the increased amount, we would revisit this targets, if not, these would be more in line with the original threshold amounts.

(c) Executive Order #307 was signed by Governor Murphy in September 2022, which increased New Jersey's Offshore Wind goal to 11,000 MW. Therefore, FY22 and future year targets have been updated to reflect this new goal.