

<b>Department Of Children and Families</b>		Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
<b>Performance Indicators:</b> <b>1st Quarter CY 2019 (01/01/2019 - 03/31/2019)</b>							
<b>Ensure the safety, permanency, and well-being of children experiencing child abuse or neglect, or other significant family problems that put them at serious risk of harm.</b>		<a href="http://www.nj.gov/dcf/families/">http://www.nj.gov/dcf/families/</a>					
Average wait time before calls coming in to the State Central Registry hotline are answered.	Quarterly	Maintain or Decrease	75 seconds	102 seconds	36.0%	72 seconds	
Percent of Abuse/Neglect Reports assigned for investigation within 3 hours of initial report	Quarterly	Maintain	99.0%	99.0%	0.0%	98.6%	
Percent of investigations of Abuse/Neglect Reports completed within 90 days	Quarterly	Increase	96.4%	96.7%	0.3%	96.0%	
Number of New Jersey children receiving Division of Child Protection and Permanency services <a href="http://www.nj.gov/dcf/childdata/continuous/index.html">http://www.nj.gov/dcf/childdata/continuous/index.html</a>	Quarterly	—	48,887	46,745	-4.4%	47,669	
Percent of children under Division of Child Protection and Permanency supervision who receive monthly caseworker visits (both in-home and out-of-home)	Quarterly	Maintain or Increase	93.2%	93.6%	0.4%	93.6%	
Percent of children in out-of-home placement for the quarter who have up-to-date immunization records	Quarterly	Maintain or Increase	95.6%	95.7%	0.1%	94.5%	
Percent of children receiving initial physical exam within 24 hours of entering placement	Quarterly	Maintain	97.0%	96.3%	-0.7%	97.3%	
Adoptions finalized within 9 months of a child being placed in an adoptive home	Quarterly	Maintain or Increase	98.8%	95.9%	-2.9%	98.2%	
Number of Adoptions finalized	Year to Date	—		1,072 (CY 2018)	—	1,101 (CY 2017)	
Number of Kinship Legal Guardianships	Year to Date	—		136 (CY 2018)	—	155 (CY 2017)	
Percent of caseload levels compliant with established standards:	Quarterly						
-Intake workers		Increase	93.7%	93.7%	0.0%	95.0%	
-Permanency workers		Maintain	100.0%	100.0%	0.0%	100.0%	
-Adoption workers		Maintain	97.0%	96.0%	-1.0%	96.4%	

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<b>Serve children and adolescents with emotional and behavioral health care challenges and intellectual and developmental disabilities through family-centered, community-based programs.</b>		<a href="http://www.state.nj.us/DCF/about/divisions/dcsc/">http://www.state.nj.us/DCF/about/divisions/dcsc/</a>					
Number of New Jersey children receiving Children's System of Care (CSOC) services	Annual	—	—	58,579 (CY 2018)	—	56,851 (CY 2017)	
Number of New Jersey children served by Care Management Organizations	Annual	—	—	23,234 (CY 2018)	—	23,169 (CY 2017)	
Percent of children requiring an out of home treatment setting for a behavioral health issue that were served in New Jersey	Quarterly	Increase	99.9%	99.9%	0.0%	99.9%	
Percent of children where a crisis call was addressed by a Mobile Response Crisis Team and the child was able to stay safely in their home/current living arrangement <a href="http://www.state.nj.us/DCF/families/csc/mobile/">http://www.state.nj.us/DCF/families/csc/mobile/</a>	Quarterly	Maintain or Increase	97.1%	97.8%	0.7%	97.2%	
Percent of children involved with a Care Management Organization who were maintained in their own home/living arrangement	Quarterly	Increase	89.2%	89.1%	-0.1%	87.9%	
Percent of children in an out of home treatment setting who were discharged to a lower intensity of CSOC services or discharged to their home/current living arrangement	Quarterly	Increase	95.2%	92.1%	-3.3%	95.2%	
Average length of stay in an out of home treatment setting for a behavioral health	Quarterly	—	9.2 Months	10.2 Months	-6.1%	9.93 Months	
<b>Provide educational services to students with disabilities and special needs in DCF Regional Schools or state operated / contracted facilities.</b>		<a href="http://www.state.nj.us/DCF/about/divisions/oe/">http://www.state.nj.us/DCF/about/divisions/oe/</a>					
Total population served as of October 15th Educational Count (Ages 3 - 21)	Annual	Maintain or Increase		1,138 (Oct 2017)	—	1,102 (Oct 2016)	
Percent of eligible students graduating high school while enrolled.	Annual	—		97% (2016-2017)	—	96% (2015-2016)	
Adherence to national average for at-risk academic students who showed improvement in <b>Reading</b> from pre- to post-test after being enrolled for 90 days.	Annual	Maintain or Increase		73% (2016-2017)	—	85% (2015-2016)	
Adherence to national average for at-risk academic students who showed improvement in <b>Math</b> from pre- to post-test after being enrolled for 90 days.	Annual	Maintain or Increase		73% (2016-2017)	—	85% (2015-2016)	

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<b>Performance Indicators:</b> <b>1st Quarter CY 2019 (01/01/2019 - 03/31/2019)</b>						
<b>Support child abuse prevention and intervention programs and services to women through a network of public/private partnerships and programs.</b>	<a href="http://www.state.nj.us/dcf/about/divisions/dfcp/">http://www.state.nj.us/dcf/about/divisions/dfcp/</a>					
Percentage of Women's Services clients that have more strategies for enhancing their safety after receiving services <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	92% (FFY 2018)	—	91% (FFY 2017)
Percentage of Women's Services clients that have more knowledge of available community resources <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	91% (FFY 2018)	—	90% (FFY 2017)
Number of new clients served by a Domestic Violence PALS Program	Quarterly	—	215	269	25.1%	242
Number of adults entering a Domestic Violence residential shelter	Quarterly	—	280	314	12.1%	308
Number of children entering a Domestic Violence residential shelter	Quarterly	—	261	329	26.1%	318
Number of adults entering non-residential program services	Quarterly	—	2,626	2,715	3.4%	2,722
Number of children entering non-residential program services	Quarterly	—	200	255	27.5%	215
Number of Families served by a state funded Family Success Center	Quarterly	Maintain or Increase	7,599	8,461	11.3%	7,830
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are appropriately immunized	Quarterly	Maintain or Increase	84%	88%	4.8%	85.3%
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are screened for developmental delays	Quarterly	Maintain or Increase	87%	90%	3.4%	88.3%
Number of children that participated in a School Based Youth Services Program	Quarterly	—	19,526	18,760	-3.9%	16,729
School Based Youth Services Program participants who totally or mostly agree that the program has helped them do better in school	Annual	Maintain or Increase	—	75.6%	—	75.8% (2016-2017)
School Based Youth Services Program participants who totally or mostly agree that the program has helped them prepare for life after high school	Annual	Maintain or Increase	—	71.0%	—	72.9% (2016-2017)