

Office of the Public Defender Performance Indicators - May 2012	Frequency	Desired Trend	Target	Prior Month	Current Month	% Change	12-Month Average
Providing Appropriate Effective Legal Counsel							
Trial Services to Indigents							
The Trial Division of the Office of the Public Defender (OPD) provides effective representation to indigent adult defendants charged with indictable offenses in the Criminal Division of Superior Court and indigent juveniles charged with delinquency in the Family Division of Superior Court.							
Adult Criminal cases - opened	Monthly	Varies	4,932	4,976	5,632	13.2%	5,180
Adult Criminal cases - closed *	Monthly	Increase	4,699	5,821	3,275	-43.7%	3,576
Juvenile Delinquency cases - opened	Monthly	Varies	1,087	878	1,067	21.5%	975
Juvenile Delinquency cases - closed *	Monthly	Increase	1,142	976	1,072	9.8%	841
Adult average attorney caseload (includes per diem attorneys)	Monthly	Maintain	150	n/a	n/a		
Juvenile average attorney caseload (includes per diem attorneys)	Monthly	Maintain	200	n/a	n/a		
* The number of cases closed only reflect those cases actually closed in OPD's Case Management System.							
Appellate Services to Indigents							
The Appellate Division of the Office of the Public Defender provides effective legal representation to indigent defendants on direct appeal of a criminal conviction or sentence in the Appellate Division of Superior Court.							
Notices of New Appeals Filed *	Monthly	Varies	139	130	154	18.5%	161
Number of Excessive Sentence Program Dispositions	Monthly	Varies	58	53	44	-17.0%	61
Number of Briefs filed	Monthly	Increase	75	78	114	46.2%	89
Number of Dismissals / Administrative Closings	Monthly	Varies	54	57	24	-57.9%	40
Petitions for Certification to Supreme Court	Monthly	Varies	48	44	50	13.6%	44
Post-Conviction Relief cases - opened	Monthly	Varies	66	52	74	42.3%	64
Post-Conviction Relief cases - closed	Monthly	Increase	57	46	83	80.4%	59
* The number of appeals filed do not reflect those new appeals waiting to be filed.							
Office of Parental Representation							
The Parental Representation Division of the Office of the Public Defender provides effective legal representation to indigent parents charged with Civil Abuse and Neglect Complaints (Title 9 proceedings).							
Indigent Parent cases - opened	Monthly	Varies	476	575	684	19.0%	572
Indigent Parent cases - closed *	Monthly	Increase	410	611	465	-23.9%	352
The Parental Representation Division of the Office of the Public Defender provides effective legal representation to indigent parents in Termination of Parental Rights (Title 30 proceedings).							
Indigent Parent cases - opened	Monthly	Varies	98	102	84	-17.6%	85
Indigent Parent cases - closed *	Monthly	Increase	80	108	73	-32.4%	64
Combined attorney caseload (includes per diem attorneys)	Monthly	Maintain	75	58	60	3.4%	67
* The number of cases closed only reflect those cases actually closed in OPD's Case Management System.							

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Office of Law Guardian							
The Law Guardian Division of the Office of the Public Defender provides effective legal representation to all children who are the subject of Civil Child Abuse and Neglect Complaints (Title 9 proceedings).							
Children cases - opened	Monthly	Varies	548	599	734	22.5%	634
Children cases - closed *	Monthly	Increase	578	514	549	6.8%	562
The Law Guardian Division of the Office of the Public Defender provides effective legal representation to all children in termination of parental rights proceeding (Title 30 proceedings).							
Children cases - opened	Monthly	Varies	101	106	105	-0.9%	96
Children cases - closed *	Monthly	Increase	116	80	78	-2.5%	95
Combined attorney caseload (includes per diem attorneys)	Monthly	Maintain	88	123	117	-4.9%	115
* The number of cases closed only reflect those cases actually closed in OPD's Case Management System.							
Mental Health Screening Services							
The Mental Health Division of the Office of the Public Defender provides effective legal representation for those diagnosed with a mental illness in initial commitment, periodic review and placement hearings at federal, state, county, general and psychiatric hospitals.							
Number of persons with mental illness represented at commitment proceedings - opened	Monthly	Varies	755	919	1,089	18.5%	918
Percentage of cases where clients' objective obtained at commitment proceedings - closed	Monthly	Varies	75%	89%	90%		
Number of persons with mental illness represented during placement hearings	Monthly	Varies	331	310	312	0.6%	308
Number of persons represented at voluntary commitment hearings	Monthly	Varies	78	236	132	-44.1%	170
Percentage of cases voluntary accepted	Monthly	Varies	90%	98%	100%		
The Mental Health Division of the Office of the Public Defender provides effective legal representation for the involuntary commitment of sexually violent offenders.							
Number of persons represented at involuntary commitment hearings	Monthly	Varies	355	497	500	0.6%	486
Providing Mediation Services							
Office of Dispute Settlement							
The Dispute Settlement Division of the Office of the Public Defender (OPD) provides effective mediation and conciliation services for those seeking dispute resolution.							
Number of New Foreclosure Mediation cases	Monthly	Varies	100	52	63	21.2%	76
Percentage of Foreclosure Mediation cases settled	Monthly	Varies	40%	49%	42%		
Number of Court Mediation cases	Monthly	Varies	5	6	8	33.3%	9
Percentage of Court Mediation cases settled	Monthly	Varies	50%	50%	50%		
Number of Underground Utility Act Arbitration cases	Monthly	Varies	15	8	13	62.5%	19
Number of Residential Warranty Arbitrations cases	Monthly	Varies	5	6	6	0.0%	9
Number of New Home Warranty Arbitrations cases	Monthly	Varies	8	8	8	0.0%	10
Number of 2-10 Warranty Arbitration cases	Monthly	Varies	3	7	5	-28.6%	6