

<b>Labor and Workforce Development</b> <b>Performance Indicators - May 2018</b>	<b>Frequency</b>	<b>Desired Trend</b>	<b>Target</b>	<b>Prior Quarter</b>	<b>Current Quarter</b>	<b>Change</b>	<b>12 Month Average</b>
<b>Workforce Development:</b>				<b>Q2 2017</b>	<b>Q3 2017</b>		
<b>Workforce Innovation and Opportunities Act (WIOA) Title I Adults</b>							
Employment Rate (Q2 post-exit)	Quarterly	increase	73.3%	N/A	N/A	-	N/A
Employment Rate (Q4 post-exit)	Quarterly	increase	66.3%	N/A	N/A	-	N/A
Median Earnings	Quarterly	increase	\$5,250.00				
Credential Rate	Quarterly	increase	57.3%				
Measurable Skills Gain	Quarterly	increase	N/A	N/A	N/A	-	N/A
Effectiveness in Serving Employers	Quarterly	increase	N/A	N/A	N/A	-	N/A
<b>WIOA Title I Dislocated Workers</b>							
Employment Rate (Q2 post-exit)	Quarterly	increase	77.0%	N/A	N/A	-	N/A
Employment Rate (Q4 post-exit)	Quarterly	increase	74.0%	N/A	N/A	-	N/A
Median Earnings	Quarterly	increase	\$6,876.00	N/A	N/A	-	N/A
Credential Rate	Quarterly	increase	56.4%	N/A	N/A	-	N/A
Measurable Skills Gain	Quarterly	increase	N/A	N/A	N/A	-	N/A
Effectiveness in Serving Employers	Quarterly	increase	N/A	N/A	N/A	-	N/A
<b>WIOA Title I Youth</b>							
Placement in Emp/Train/Ed (Q2 post-exit)	Quarterly	increase	69.0%	N/A	N/A	-	N/A
Placement in Emp/Train/Ed (Q4 post-exit)	Quarterly	increase	41.0%	N/A	N/A	-	N/A
Median Earnings	Quarterly	increase	N/A	N/A	N/A	-	N/A
Credential Rate	Quarterly	increase	73.5%	N/A	N/A	-	N/A
Measurable Skills Gain	Quarterly	increase	N/A	N/A	N/A	-	N/A
Effectiveness in Serving Employers	Quarterly	increase	N/A	N/A	N/A	-	N/A
<b>WIOA Title III Labor Exchange</b>							
Employment Rate (Q2 post-exit)	Quarterly	increase	48.8%	N/A	N/A	-	N/A
Employment Rate (Q4 post-exit)	Quarterly	increase	49.2%	N/A	N/A	-	N/A
Median Earnings	Quarterly	increase	\$4,882.00	N/A	N/A	-	N/A
Effectiveness in Serving Employers	Quarterly	increase	N/A	N/A	N/A	-	N/A
<b>WorkFirst New Jersey</b>							
Percentage of Participants who Entered Employment	Quarterly	increase	15.0%	12.8%	15.4%	20.3%	12.8%
<b>Vocational Rehabilitation Services</b>							
Average increase in the hourly rate of pay for those individuals who enter employment	Quarterly	increase	\$12.30	\$11.59	\$13.05	12.6%	\$12.37

	Frequency	Desired Trend	Target	Prior Month	Current Month	Change	12 Month Average
				Feb-18	Mar-18		
<b>Income Security:</b>							
<b>Disability Determinations Services</b>							
Time it takes to process a case (in days)	Monthly	reduce	87.0%	80.8%	85.0%	5.2%	79.2%
Percent of processed cases deemed accurate by U.S. Social Security Administration sampling	Monthly	increase	80.0%	94.0%	95.0%	1.1%	94.4%
Cases that remain pending 12 or more months	Monthly	reduce	0	0	0	0.0%	1
<b>Unemployment Insurance</b>							
Initial Claims:							
Percent of cases receiving first payment within 21 days	Monthly	increase	87.0%	71.7%	72.0%	0.4%	74.5%
Percent of Non-Monetary Determinations decided within 21 days	Monthly	increase	80.0%	59.0%	55.8%	-5.4%	44.5%
Number of Lower Authority Appeals(b)							
Decisions within 30 days	Monthly	increase	60.0%	88.4%	92.2%	4.3%	88.0%
Decisions within 45 days	Monthly	increase	80.0%	98.5%	98.5%	0.0%	98.3%
Decisions within 90 days	Monthly	increase	95.0%	99.8%	99.7%	-0.1%	99.8%
Number of Upper Level Appeals							
	Monthly	reduce	600	310	274	-11.6%	257
<b>Unemployment Insurance Call Centers</b>							
Average wait time to speak to an agent (in minutes)	Monthly	reduce	20 Minutes	4:55	4:36	-4.2%	5:42
Percentage of initial claims filed online	Monthly	increase	55.0%	70.0%	66.0%	-5.7%	68.0%
Percentage of continued claims filed online	Monthly	increase	70.0%	82.0%	82.0%	0.0%	74.0%
Percentage of initial claims filed without agent assistance	Monthly	increase	60.0%	41.0%	49.0%	19.5%	49.0%
Time to process initial claims handled by agents (in days)	Monthly	reduce	5 days	6	3	-50.0%	3
<b>Temporary Disability Insurance</b>							
State Plan Initial Claims:							
Eligibility Determined within 14 days of receipt	Monthly	increase	69.0%	47.4%	43.5%	-8.2%	29.4%
Eligibility Determined within 28 days of receipt	Monthly	increase	88.0%	70.1%	69.6%	-0.7%	61.3%
<b>Family Leave Claims</b>							
Eligibility Determined within 14 days of receipt	Monthly	increase	70.0%	25.4%	25.4%	0.0%	33.1%
Eligibility Determined within 28 days of receipt	Monthly	increase	90.0%	60.6%	48.3%	-20.3%	56.1%
<b>Temporary Disability Insurance-Family Leave Insurance Call Center</b>							
Average wait time to speak to an agent (in minutes)	Monthly	reduce	7 Minutes	20:00	15:05	-24.8%	16:38
Rate of Abandoned calls	Monthly	reduce	16.0%	28.9%	19.5%	-32.5%	22.8%
Percentage of calls handled without agent assistance	Monthly	increase	90.0%	86.0%	55.0%	-36.0%	53.2%

	Frequency	Desired Trend	Target	Prior Month	Current Month	Change	12 Month Average
<b>Labor Standards and Safety Enforcement:</b>				Feb-18	Mar-18		
<b>Public Safety and Occupational Safety &amp; Health</b>							
<b>Asbestos Control</b>							
Monitor asbestos abatement contractors', workers', and supervisors' compliance with licensing requirements through inspection of work sites	Monthly	increase	230	239	177	-25.9%	247
<b>Number of Inspections</b>							
Crane Inspections	Monthly	increase	45	42	24	-42.9%	39
Mine Inspections	Monthly	increase	66	57	74	29.8%	57
Explosive Inspections	Monthly	increase	100	152	200	31.6%	165
Retail Gasoline Inspections	Monthly	increase	12	2	1	-50.0%	2
Fireworks Inspections	Monthly	increase	3	12	0	N/A	8
<b>Public Employees Occupational Safety &amp; Health (PEOSH)</b>							
Percentage of complaints investigated within 5 days as negotiated with OSHA as part of an approved State Plan	Monthly	increase	100.0%	100.0%	100.0%	0.0%	100.0%
<b>On-Site Consultation &amp; Training</b>							
Number of annual health and safety consultation visits to public sector employers	Monthly	increase	6	6	3	-50.0%	5
Number of health and safety consultations to private sector employers	Monthly	increase	37	20	26	30.0%	25
WDP Occupational Safety Training-number of training sessions	Monthly	increase	20	22	17	-22.7%	17
<b>Boiler and Pressure Vessel Compliance</b>							
Number of boilers or pressure vessels inspected monthly	Monthly	increase	2,380	2,712	2,718	0.2%	2,501
<b>Wage and Hour Compliance</b>							
<b>Response to Complaints</b>							
Inspections triggered by a worker complaint which are completed within 90 days	Monthly	increase	80.0%	86.0%	85.0%	-1.2%	88.4%
<b>Public Works Contractor Registration</b>							
Percent of applications processed within 30 days of receipt	Monthly	increase	90.0%	95.0%	98.0%	3.2%	96.6%
<b>Workers' Compensation:</b>				Jan-18	Feb-18		
Expedite the case listing and hearing of all motions involving medical treatment issues by completing:							
Emergent medical treatment disputes resolved within 30 days	Monthly	increase	100.0%	100.0%	100.0%	0.0%	100.0%
Non-emergent issues resolved within 60 days	Monthly	increase	70.0%	82.4%	84.0%	1.9%	83.8%