

Labor and Workforce Development Performance Indicators - March 2018	Frequency	Desired Trend	Target	Prior Quarter	Current Quarter	Change	12 Month Average
Workforce Development:				Q1 2017	Q2 2017		
Workforce Innovation and Opportunities Act (WIOA) Title I Adults							
Employment Rate (Q2 post-exit)	Quarterly	increase	73.3%	Data for measure available Apr. 2018			
Employment Rate (Q4 post-exit)	Quarterly	increase	66.3%	Data for measure available Aug. 2018			
Median Earnings	Quarterly	increase	\$5,250.00	Data for measure available Apr. 2018			
Credential Rate	Quarterly	increase	57.3%	Data for measure available Aug. 2018			
Measurable Skills Gain	Quarterly	increase	N/A	No tentative date currently set			
Effectiveness in Serving Employers	Quarterly	increase	N/A	Data for measure available Aug. 2018			
WIOA Title I Dislocated Workers							
Employment Rate (Q2 post-exit)	Quarterly	increase	77.0%	Data for measure available Apr. 2018			
Employment Rate (Q4 post-exit)	Quarterly	increase	74.0%	Data for measure available Aug. 2018			
Median Earnings	Quarterly	increase	\$6,876.00	Data for measure available Apr. 2018			
Credential Rate	Quarterly	increase	56.4%	Data for measure available Aug. 2018			
Measurable Skills Gain	Quarterly	increase	N/A	No tentative date currently set			
Effectiveness in Serving Employers	Quarterly	increase	N/A	Data for measure available Aug. 2018			
WIOA Title I Youth							
Placement in Emp/Train/Ed (Q2 post-exit)	Quarterly	increase	69.0%	Data for measure available Apr. 2018			
Placement in Emp/Train/Ed (Q4 post-exit)	Quarterly	increase	41.0%	Data for measure available Aug. 2018			
Median Earnings	Quarterly	increase	N/A	Data for measure available Apr. 2018			
Credential Rate	Quarterly	increase	73.5%	Data for measure available Aug. 2018			
Measurable Skills Gain	Quarterly	increase	N/A	No tentative date currently set			
Effectiveness in Serving Employers	Quarterly	increase	N/A	Data for measure available Aug. 2018			
WIOA Title III Labor Exchange							
Employment Rate (Q2 post-exit)	Quarterly	increase	48.8%	Data for measure available Apr. 2018			
Employment Rate (Q4 post-exit)	Quarterly	increase	49.2%	Data for measure available Aug. 2018			
Median Earnings	Quarterly	increase	\$4,882.00	Data for measure available Apr. 2018			
Effectiveness in Serving Employers	Quarterly	increase	N/A	Data for measure available Aug. 2018			
WorkFirst New Jersey							
Percentage of Participants who Entered Employment	Quarterly	increase	15.0%	11.7%	12.8%	9.4%	17.2%
Vocational Rehabilitation Services							
Average increase in the hourly rate of pay for those individuals who enter employment	Quarterly	increase	\$12.30	\$12.56	\$11.59	-7.7%	\$12.32

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				Dec-17	Jan-18		
Income Security:							
Disability Determinations Services							
Time it takes to process a case (in days)	Monthly	reduce	87.0%	80.0%	82.8%	3.5%	79.4%
Percent of processed cases deemed accurate by U.S. Social Security Administration sampling	Monthly	increase	80.0%	96.0%	88.0%	-8.3%	94.4%
Cases that remain pending 12 or more months	Monthly	reduce	0	0	0	0.0%	1
Unemployment Insurance							
Initial Claims:							
Percent of cases receiving first payment within 21 days	Monthly	increase	87.0%	80.2%	81.0%	1.0%	74.9%
Percent of Non-Monetary Determinations decided within 21 days	Monthly	increase	80.0%	41.6%	44.1%	6.0%	42.3%
Number of Lower Authority Appeals(b)							
Decisions within 30 days	Monthly	increase	60.0%	83.6%	68.3%	-18.3%	85.3%
Decisions within 45 days	Monthly	increase	80.0%	98.5%	96.8%	-1.7%	96.8%
Decisions within 90 days	Monthly	increase	95.0%	99.9%	99.8%	-0.1%	99.8%
Number of Upper Level Appeals							
	Monthly	reduce	600	253	261	3.2%	253
Unemployment Insurance Call Centers							
Average wait time to speak to an agent (in minutes)	Monthly	reduce	20 Minutes	5:52	7:43	34.6%	6:04
Percentage of initial claims filed online	Monthly	increase	55.0%	66.0%	77.0%	16.7%	68.0%
Percentage of continued claims filed online	Monthly	increase	70.0%	84.0%	79.0%	-6.0%	73.0%
Percentage of initial claims filed without agent assistance	Monthly	increase	60.0%	62.0%	48.0%	-22.6%	50.0%
Time to process initial claims handled by agents (in days)	Monthly	reduce	5 days	7	13	85.7%	4
Temporary Disability Insurance							
State Plan Initial Claims:							
Eligibility Determined within 14 days of receipt	Monthly	increase	69.0%	50.2%	45.9%	-8.6%	23.1%
Eligibility Determined within 28 days of receipt	Monthly	increase	88.0%	72.4%	65.1%	-10.1%	58.3%
Family Leave Claims							
Eligibility Determined within 14 days of receipt	Monthly	increase	70.0%	45.1%	30.0%	-33.5%	32.8%
Eligibility Determined within 28 days of receipt	Monthly	increase	90.0%	79.5%	66.9%	-15.8%	52.6%
Temporary Disability Insurance-Family Leave Insurance Call Center							
Average wait time to speak to an agent (in minutes)	Monthly	reduce	7 Minutes	25:00	23:00	-8.0%	16:15
Rate of Abandoned calls	Monthly	reduce	16.0%	29.5%	28.0%	-5.1%	23.2%
Percentage of calls handled without agent assistance	Monthly	increase	90.0%	53.0%	50.0%	-5.7%	52.3%

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Labor Standards and Safety Enforcement:				Dec-17	Jan-18		
Public Safety and Occupational Safety & Health							
Asbestos Control							
Monitor asbestos abatement contractors', workers', and supervisors' compliance with licensing requirements through inspection of work sites	Monthly	increase	230	183	250	36.6%	255.0
Number of Inspections							
Crane Inspections	Monthly	increase	45	48	28	-41.7%	40.0
Mine Inspections	Monthly	increase	66	39	51	30.8%	56
Explosive Inspections	Monthly	increase	100	147	184	25.2%	163
Retail Gasoline Inspections	Monthly	increase	12	2	2	0.0%	2
Fireworks Inspections	Monthly	increase	3	11	1	-90.9%	8
Public Employees Occupational Safety & Health (PEOSH)							
Percentage of complaints investigated within 5 days as negotiated with OSHA as part of an approved State Plan	Monthly	increase	100.0%	100.0%	100.0%	0.0%	100.0%
On-Site Consultation & Training							
Number of annual health and safety consultation visits to public sector employers	Monthly	increase	6	4	5	25.0%	5
Number of health and safety consultations to private sector employers	Monthly	increase	37	14	16	14.3%	25
WDP Occupational Safety Training-number of training sessions	Monthly	increase	20	14	15	7.1%	17
Boiler and Pressure Vessel Compliance							
Number of boilers or pressure vessels inspected monthly	Monthly	increase	2,380	2,313	2,209	-4.5%	2,460
Wage and Hour Compliance							
Response to Complaints							
Inspections triggered by a worker complaint which are completed within 90 days	Monthly	increase	80.0%	83.0%	93.0%	12.0%	88.9%
Public Works Contractor Registration							
Percent of applications processed within 30 days of receipt	Monthly	increase	90.0%	97.0%	96.0%	-1.0%	96.6%
Workers' Compensation:				Nov-17	Dec-17		
Expedite the case listing and hearing of all motions involving medical treatment issues by completing:							
Emergent medical treatment disputes resolved within 30 days	Monthly	increase	100.0%	100.0%	100.0%	0.0%	100.0%
Non-emergent issues resolved within 60 days	Monthly	increase	70.0%	85.0%	84.0%	-1.2%	84.6%