

Labor and Workforce Development Performance Indicators - November 2018	Frequency	Desired Trend	Target	Prior Quarter	Current Quarter	Change	12 Month Average
Workforce Development:				Q4 2017	Q1 2018		
Workforce Innovation and Opportunities Act (WIOA) Title I Adults							
Employment Rate (Q2 post-exit)	Quarterly	increase	73.3%	N/A	N/A	-	N/A
Employment Rate (Q4 post-exit)	Quarterly	increase	66.3%	N/A	N/A	-	N/A
Median Earnings	Quarterly	increase	\$5,250.00	N/A	N/A	-	N/A
Credential Rate	Quarterly	increase	57.3%	N/A	N/A	-	N/A
Measurable Skills Gain	Quarterly	increase	N/A	N/A	N/A	-	N/A
Effectiveness in Serving Employers	Quarterly	increase	N/A	N/A	N/A	-	N/A
WIOA Title I Dislocated Workers							
Employment Rate (Q2 post-exit)	Quarterly	increase	77.0%	N/A	N/A	-	N/A
Employment Rate (Q4 post-exit)	Quarterly	increase	74.0%	N/A	N/A	-	N/A
Median Earnings	Quarterly	increase	\$6,876.00	N/A	N/A	-	N/A
Credential Rate	Quarterly	increase	56.4%	N/A	N/A	-	N/A
Measurable Skills Gain	Quarterly	increase	N/A	N/A	N/A	-	N/A
Effectiveness in Serving Employers	Quarterly	increase	N/A	N/A	N/A	-	N/A
WIOA Title I Youth							
Placement in Emp/Train/Ed (Q2 post-exit)	Quarterly	increase	69.0%	N/A	N/A	-	N/A
Placement in Emp/Train/Ed (Q4 post-exit)	Quarterly	increase	41.0%	N/A	N/A	-	N/A
Median Earnings	Quarterly	increase	N/A	N/A	N/A	-	N/A
Credential Rate	Quarterly	increase	73.5%	N/A	N/A	-	N/A
Measurable Skills Gain	Quarterly	increase	N/A	N/A	N/A	-	N/A
Effectiveness in Serving Employers	Quarterly	increase	N/A	N/A	N/A	-	N/A
WIOA Title III Labor Exchange							
Employment Rate (Q2 post-exit)	Quarterly	increase	48.8%	N/A	N/A	-	N/A
Employment Rate (Q4 post-exit)	Quarterly	increase	49.2%	N/A	N/A	-	N/A
Median Earnings	Quarterly	increase	\$4,882.00	N/A	N/A	-	N/A
Effectiveness in Serving Employers	Quarterly	increase	N/A	N/A	N/A	-	N/A
WorkFirst New Jersey							
Percentage of Participants who Entered Employment	Quarterly	increase	15.0%	41.0%	43.0%	4.9%	44.5
Vocational Rehabilitation Services							
Average increase in the hourly rate of pay for those individuals who enter employment	Quarterly	increase	\$12.30	\$13.35	\$13.07	-2.1%	\$12.64

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Income Security:				Aug-18	Sep-18		
Disability Determinations Services							
Time it takes to process a case (in days)	Monthly	reduce	87.0%	76.4%	75.6%	-1.0%	79.9%
Percent of processed cases deemed accurate by U.S. Social Security Administration sampling	Monthly	increase	80.0%	96.7%	95.0%	-1.8%	95.4%
Cases that remain pending 12 or more months	Monthly	reduce	0	0	0	0.0%	0
Unemployment Insurance							
Initial Claims:							
Percent of cases receiving first payment within 21 days	Monthly	increase	87.0%	78.9%	75.4%	-4.4%	78.4%
Percent of Non-Monetary Determinations decided within 21 days	Monthly	increase	80.0%	60.5%	45.7%	-24.5%	55.8%
Number of Lower Authority Appeals(b)							
Decisions within 30 days	Monthly	increase	60.0%	87.2%	66.8%	-23.4%	85.6%
Decisions within 45 days	Monthly	increase	80.0%	98.6%	98.3%	-0.3%	98.4%
Decisions within 90 days	Monthly	increase	95.0%	99.8%	99.9%	0.1%	99.8%
Number of Upper Level Appeals	Monthly	reduce	600	203	261	28.6%	252
Unemployment Insurance Call Centers							
Average wait time to speak to an agent (in minutes)	Monthly	reduce	20 Minutes	3:20	5:49	71.6%	4:55
Percentage of initial claims filed online	Monthly	increase	55.0%	59.0%	62.0%	5.1%	66.0%
Percentage of continued claims filed online	Monthly	increase	70.0%	79.0%	84.0%	6.3%	81.0%
Percentage of initial claims filed without agent assistance	Monthly	increase	60.0%	46.0%	45.0%	-2.2%	49.0%
Time to process initial claims handled by agents (in days)	Monthly	reduce	5 days	4	3	-25.0%	6
Temporary Disability Insurance							
State Plan Initial Claims:							
Eligibility Determined within 14 days of receipt	Monthly	increase	69.0%	42.0%	39.6%	-5.7%	46.0%
Eligibility Determined within 28 days of receipt	Monthly	increase	88.0%	72.3%	73.2%	1.2%	71.0%
Family Leave Claims							
Eligibility Determined within 14 days of receipt	Monthly	increase	70.0%	34.6%	25.7%	-25.7%	32.6%
Eligibility Determined within 28 days of receipt	Monthly	increase	90.0%	72.5%	77.8%	7.3%	67.5%
Temporary Disability Insurance-Family Leave Insurance Call Center							
Average wait time to speak to an agent (in minutes)	Monthly	reduce	7 Minutes	15:24	15:15	-0.6%	11:32
Rate of Abandoned calls	Monthly	reduce	16.0%	22.9%	24.1%	5.2%	22.6%
Percentage of calls handled without agent assistance	Monthly	increase	90.0%	40.2%	48.7%	21.1%	55.0%

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Labor Standards and Safety Enforcement:				Aug-18	Sep-18		
Public Safety and Occupational Safety & Health							
Asbestos Control							
Monitor asbestos abatement contractors', workers', and supervisors' compliance with licensing requirements through inspection of work sites	Monthly	increase	230	239	207	-13.4%	251
Number of Inspections							
Crane Inspections	Monthly	increase	45	35	21	-40.0%	37
Mine Inspections	Monthly	increase	66	62	46	-25.8%	57
Explosive Inspections	Monthly	increase	100	153	147	-3.9%	156
Retail Gasoline Inspections	Monthly	increase	12	18	2	-88.9%	3
Fireworks Inspections	Monthly	increase	3	12	8	-33.3%	8
Public Employees Occupational Safety & Health (PEOSH)							
Percentage of complaints investigated within 5 days as negotiated with OSHA as part of an approved State Plan	Monthly	increase	100.0%	100.0%	100.0%	0.0%	100.0%
On-Site Consultation & Training							
Number of annual health and safety consultation visits to public sector employers	Monthly	increase	6	9	7	-22.2%	6
Number of health and safety consultations to private sector employers	Monthly	increase	37	41	24	-41.5%	28
WDP Occupational Safety Training-number of training sessions	Monthly	increase	20	24	16	-33.3%	19
Boiler and Pressure Vessel Compliance							
Number of boilers or pressure vessels inspected monthly	Monthly	increase	2,380	2,833	1,847	-34.8%	2,504
Wage and Hour Compliance							
Response to Complaints							
Inspections triggered by a worker complaint which are completed within 90 days	Monthly	increase	80.0%	85.0%	87.0%	2.4%	88.2%
Public Works Contractor Registration							
Percent of applications processed within 30 days of receipt	Monthly	increase	90.0%	98.0%	98.0%	0.0%	96.8%
Workers' Compensation:				Jul-18	Aug-18		
Expedite the case listing and hearing of all motions involving medical treatment issues by completing:							
Emergent medical treatment disputes resolved within 30 days	Monthly	increase	100.0%	100.0%	100.0%	0.0%	100.0%
Non-emergent issues resolved within 60 days	Monthly	increase	70.0%	83.0%	83.0%	0.0%	83.9%