

<b>Labor and Workforce Development</b> <b>Performance Indicators - December 2018</b>	<b>Frequency</b>	<b>Desired Trend</b>	<b>Target</b>	<b>Prior Quarter</b>	<b>Current Quarter</b>	<b>Change</b>	<b>12 Month Average</b>
<b>Workforce Development:</b>				<b>Q4 2017</b>	<b>Q1 2018</b>		
<b>Workforce Innovation and Opportunities Act (WIOA) Title I Adults</b>							
Employment Rate (Q2 post-exit)	Quarterly	increase	73.3%	60.7%	62.0%	2.1%	61.4%
Employment Rate (Q4 post-exit)	Quarterly	increase	66.3%	61.9%	67.5%	9.0%	64.7%
Median Earnings	Quarterly	increase	\$5,250.00	\$5,138.00	\$5,165.00	0.5%	\$5,151.50
Credential Rate	Quarterly	increase	57.3%	46.4%	55.6%	19.8%	51.0%
Measurable Skills Gain	Quarterly	increase	N/A	7.1%	9.5%	33.8%	8.3%
Effectiveness in Serving Employers	Annual	increase	N/A	N/A	N/A	-	N/A
<b>WIOA Title I Dislocated Workers</b>							
Employment Rate (Q2 post-exit)	Quarterly	increase	77.0%	56.1%	58.4%	4.1%	57.3%
Employment Rate (Q4 post-exit)	Quarterly	increase	74.0%	59.5%	57.7%	-3.0%	58.6%
Median Earnings	Quarterly	increase	\$6,876.00	\$6,786.00	\$7,943.00	17.0%	\$7,364.50
Credential Rate	Quarterly	increase	56.4%	53.0%	50.0%	-5.7%	51.5%
Measurable Skills Gain	Quarterly	increase	N/A	8.2%	11.4%	39.0%	9.8%
Effectiveness in Serving Employers	Annual	increase	N/A	N/A	N/A	-	N/A
<b>WIOA Title I Youth</b>							
Placement in Emp/Train/Ed (Q2 post-exit)	Quarterly	increase	69.0%	66.4%	56.4%	-15.1%	61.4%
Placement in Emp/Train/Ed (Q4 post-exit)	Quarterly	increase	41.0%	55.6%	59.9%	7.7%	57.8%
Median Earnings	Quarterly	increase	N/A	\$2,230.00	\$2,243.00	0.6%	\$2,236.50
Credential Rate	Quarterly	increase	73.5%	23.1%	17.1%	-26.0%	20.1%
Measurable Skills Gain	Quarterly	increase	N/A	6.3%	37.5%	495.2%	21.9%
Effectiveness in Serving Employers	Annual	increase	N/A	N/A	N/A	-	N/A
<b>WIOA Title III Labor Exchange</b>							
Employment Rate (Q2 post-exit)	Quarterly	increase	48.8%	50.8%	53.5%	5.3%	52.2%
Employment Rate (Q4 post-exit)	Quarterly	increase	49.2%	50.2%	54.1%	7.8%	52.2%
Median Earnings	Quarterly	increase	\$4,882.00	\$5,192.00	\$5,220.00	0.5%	\$5,206.00
Effectiveness in Serving Employers	Annual	increase	N/A	N/A	N/A	-	N/A
<b>WorkFirst New Jersey</b>							
Percentage of Participants who Entered Employment	Quarterly	increase	15.0%	41.0%	43.0%	4.9%	44.5
<b>Vocational Rehabilitation Services</b>							
Average increase in the hourly rate of pay for those individuals who enter employment	Quarterly	increase	\$12.30	\$13.35	\$13.07	-2.1%	\$12.64

	Frequency	Desired Trend	Target	Prior Month	Current Month	Change	12 Month Average
<b>Income Security:</b>				Sep-18	Oct-18		
<b>Disability Determinations Services</b>							
Time it takes to process a case (in days)	Monthly	reduce	87.0%	75.6%	74.6%	-1.3%	80.0%
Percent of processed cases deemed accurate by U.S. Social Security Administration sampling	Monthly	increase	80.0%	95.0%	98.0%	3.2%	95.4%
Cases that remain pending 12 or more months	Monthly	reduce	0	0	0	0.0%	0
<b>Unemployment Insurance</b>							
Initial Claims:							
Percent of cases receiving first payment within 21 days	Monthly	increase	87.0%	75.4%	80.3%	6.5%	79.4%
Percent of Non-Monetary Determinations decided within 21 days	Monthly	increase	80.0%	45.7%	56.7%	24.1%	57.8%
Number of Lower Authority Appeals(b)							
Decisions within 30 days	Monthly	increase	60.0%	66.8%	90.9%	36.1%	85.4%
Decisions within 45 days	Monthly	increase	80.0%	98.3%	98.3%	0.0%	98.5%
Decisions within 90 days	Monthly	increase	95.0%	99.9%	99.8%	-0.1%	99.8%
Number of Upper Level Appeals							
	Monthly	reduce	300	261	253	-3.1%	253
<b>Unemployment Insurance Call Centers</b>							
Average wait time to speak to an agent (in minutes)	Monthly	reduce	15 Minutes	5:49	5:54	0.9%	5:02
Percentage of initial claims filed online	Monthly	increase	55.0%	62.0%	59.0%	-4.8%	65.0%
Percentage of continued claims filed online	Monthly	increase	70.0%	84.0%	80.0%	-4.8%	82.0%
Percentage of initial claims filed without agent assistance	Monthly	increase	60.0%	45.0%	48.0%	6.7%	49.0%
Time to process initial claims handled by agents (in days)	Monthly	reduce	5 days	3	3	0.0%	6
<b>Temporary Disability Insurance</b>							
State Plan Initial Claims:							
Eligibility Determined within 14 days of receipt	Monthly	increase	69.0%	39.6%	35.1%	-11.4%	45.5%
Eligibility Determined within 28 days of receipt	Monthly	increase	88.0%	73.2%	70.6%	-3.6%	71.6%
<b>Family Leave Claims</b>							
Eligibility Determined within 14 days of receipt	Monthly	increase	70.0%	25.7%	22.0%	-14.4%	29.8%
Eligibility Determined within 28 days of receipt	Monthly	increase	90.0%	77.8%	75.3%	-3.2%	67.4%
<b>Temporary Disability Insurance-Family Leave Insurance Call Center</b>							
Average wait time to speak to an agent (in minutes)	Monthly	reduce	7 Minutes	15:15	17:08	12.7%	11:30
Rate of Abandoned calls	Monthly	reduce	16.0%	24.1%	23.7%	-1.7%	24.0%
Percentage of calls handled without agent assistance	Monthly	increase	90.0%	48.7%	46.4%	-4.7%	53.4%

	Frequency	Desired Trend	Target	Prior Month	Current Month	Change	12 Month Average
<b>Labor Standards and Safety Enforcement:</b>				Sep-18	Oct-18		
<b>Public Safety and Occupational Safety &amp; Health</b>							
<b>Asbestos Control</b>							
Monitor asbestos abatement contractors', workers', and supervisors' compliance with licensing requirements through inspection of work sites	Monthly	increase	230	207	241	16.4%	250
<b>Number of Inspections</b>							
Crane Inspections	Monthly	increase	45	21	34	61.9%	37
Mine Inspections	Monthly	increase	66	46	62	34.8%	57
Explosive Inspections	Monthly	increase	100	147	120	-18.4%	153
Retail Gasoline Inspections	Monthly	increase	12	2	3	50.0%	3
Fireworks Inspections	Monthly	increase	3	8	3	-62.5%	8
<b>Public Employees Occupational Safety &amp; Health (PEOSH)</b>							
Percentage of complaints investigated within 5 days as negotiated with OSHA as part of an approved State Plan	Monthly	increase	100.0%	100.0%	100.0%	0.0%	100.0%
<b>On-Site Consultation &amp; Training</b>							
Number of annual health and safety consultation visits to public sector employers	Monthly	increase	6	7	9	28.6%	6
Number of health and safety consultations to private sector employers	Monthly	increase	37	24	35	45.8%	29
WDP Occupational Safety Training-number of training sessions	Monthly	increase	20	16	40	150.0%	21
<b>Boiler and Pressure Vessel Compliance</b>							
Number of boilers or pressure vessels inspected monthly	Monthly	increase	2,380	1,847	1,953	5.7%	2,458
<b>Wage and Hour Compliance</b>							
<b>Response to Complaints</b>							
Inspections triggered by a worker complaint which are completed within 90 days	Monthly	increase	80.0%	87.0%	79.0%	-9.2%	87.4%
<b>Public Works Contractor Registration</b>							
Percent of applications processed within 30 days of receipt	Monthly	increase	90.0%	98.0%	98.0%	0.0%	96.9%
<b>Workers' Compensation:</b>				Aug-18	Sep-18		
Expedite the case listing and hearing of all motions involving medical treatment issues by completing:							
Emergent medical treatment disputes resolved within 30 days	Monthly	increase	100.0%	100.0%	100.0%	0.0%	100.0%
Non-emergent issues resolved within 60 days	Monthly	increase	70.0%	83.0%	84.0%	1.2%	83.7%