



# State of New Jersey

Department of the Treasury

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## **N.J. Division of Taxation Encourages Taxpayers to Use New Online Tool to Track Refund Status**

TRENTON – New Jersey Treasurer Andrew Sidamon-Eristoff is encouraging taxpayers to take advantage of the Division of Taxation’s new online service that provides immediate information on the status of income tax refunds for state residents.

By visiting [www.state.nj.us/treasury/taxation/refinfo.shtml](http://www.state.nj.us/treasury/taxation/refinfo.shtml), entering your Social Security number and the amount of the refund you calculated and entered on your 2011 New Jersey return, you can get immediate confirmation of your refund and an estimate of when the payment will arrive. If there is a problem, the website will provide direction on how to resolve it.

“We are very pleased to add an online service for the taxpayers of New Jersey and further enhance our customer service capabilities,” said Michael Bryan, Director of the New Jersey Division of Taxation. He noted “the Automated Refund Inquiry System, better known as ARIS, has already received more than 340,000 phone inquiries this year. We expect the new online service will quickly win wide acceptance from taxpayers as well.”

The new online service went live on Feb. 29 and 27,000 users have already taken advantage of its features. Taxpayers who don’t have Internet access can check on their refunds by calling the Division’s Automated Refund Inquiry System at (800) 323-4400 toll-free within New Jersey, New York, Pennsylvania, Delaware and Maryland, or (609) 826-4400 from any location. Both the telephone and online services are free and available seven days a week. Phone service is available from 7:30 a.m. to 10:30 p.m. Monday through Friday, 7:30 a.m. to 4:30 p.m. Saturdays and 8 a.m. to 4:30 p.m. on Sundays.

The site will display when a direct-deposit refund is scheduled for posting to a bank account, or — if a refund is coming by check — when the refund was approved and an expected time when

it will come in the mail. The Division estimates it takes between six and eight weeks to process refunds for returns filed by mail and three weeks for returns filed electronically.

The Treasurer also encourages taxpayers who have not yet submitted their New Jersey returns to file electronically using the state's two FastFile options: NJ WebFile or NJ E-File. These easy-to-use systems allow taxpayers to submit paperless returns via the Internet or by using a computer software package. Online filing takes less taxpayer time and speeds refunds.

If you are member of the news media, please call (609) 633-6565 with any questions. Members of the public should call (609) 826-4400.