



## State of New Jersey

Department of the Treasury

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### Try Taxation Website First for Last-Minute Help As New Jersey Income Tax Deadline Nears

**TRENTON, Monday, April 16, 2012** – Looking first to the Division of Taxation’s website can speed quests for help with New Jersey income taxes as Tuesday’s midnight filing deadline approaches, State Treasurer Andrew Sidamon-Eristoff said.

“Last-minute filers, take heed,” the Treasurer said. “A wealth of data is available on the Division Taxation’s website that can ease your stress as the deadline nears.”

Returns for 2011 or a request for an extension must be filed by midnight, tomorrow, Tuesday, April 17. Among the services available online to help last-minute filers are:

**The Division of Taxation has posted a list of online services at**

<http://www.state.nj.us/treasury/taxation/2011taxinfo.shtml>. Included are required tax forms at <http://www.state.nj.us/treasury/taxation/prntgit.shtml>) and answers for filers to frequently asked questions at <http://www.state.nj.us/treasury/taxation/emailfaqs.shtml>

**Taxpayers can file returns electronically from a secure Web site.** Go to [www.njwebfile.com](http://www.njwebfile.com) to explore electronic filing options. **Payments of estimated tax by e-check or credit card** can be made at [www.state.nj.us/treasury/taxation/eservicesother.shtml#git](http://www.state.nj.us/treasury/taxation/eservicesother.shtml#git)

**Taxpayers who are facing financial difficulties and are struggling to meet their tax obligations** can find information about available assistance on the Division of Taxation’s Web site at: [www.state.nj.us/treasury/taxation/helpwithdebt.shtml](http://www.state.nj.us/treasury/taxation/helpwithdebt.shtml)

**Extension requests can be submitted online through the Division of Taxation’s website** ([www.state.nj.us/treasury/taxation/eservicesother.shtml#git](http://www.state.nj.us/treasury/taxation/eservicesother.shtml#git)) or by mail using

the traditional paper form, Form NJ-630, Application for Extension of Time to File New Jersey Gross Income Tax Return, which can be printed from the Division of Taxation's Web site ([www.state.nj.us/treasury/taxation/prntgit.shtml](http://www.state.nj.us/treasury/taxation/prntgit.shtml)). Extensions do not eliminate interest and penalties for filing late. To avoid penalties and interest, **individual income tax returns and payments for 2011 must be postmarked or submitted electronically by midnight on Tuesday for most filers.** This is the same as this year's deadline for filing Federal income tax returns.

**Checking on Refunds:** Taxpayers who have filed their returns can use the Division of Taxation's refund checking service at [www.state.nj.us/treasury/taxation/refinfo.shtml](http://www.state.nj.us/treasury/taxation/refinfo.shtml). The site allows taxpayers to monitor the status of their refunds online.

The Division of Taxation's Customer Service Center and its Regional Office in Trenton will both be open extended hours today and tomorrow for filers who need hands-on assistance. The Customer Service Center will be taking calls from 8 a.m. to 6:30 p.m., and the Trenton office at 50 Barrack Street will be open for walk-in customers.

Taxpayers can contact the Customer Service Center by calling (609) 292-6400. They may also visit one of the Division of Taxation's Regional Offices located throughout the State. Representatives will be available to provide assistance during the period leading up to the filing deadline as follows:

|         | <b>Customer Service<br/>(Phone) Center</b> | <b>Trenton<br/>Regional Office</b> | <b>Other<br/>Regional Offices</b> |
|---------|--------------------------------------------|------------------------------------|-----------------------------------|
| Monday  | 8:00 a.m. – 6:30 p.m.                      | 8:00 a.m. – 5:00 p.m.              | 8:30 a.m. – 4:30 p.m.             |
| Tuesday | 8:00 a.m. – 6:30 p.m.                      | 8:00 a.m. – 5:00 p.m.              | 8:30 a.m. – 4:30 p.m.             |

**Taxation Regional Offices are located at the following addresses:**

- Camden.....2 Riverside Drive, Suite 200
- Fair Lawn.....22-08 Rt. 208 South
- Neptune.....1828 West Lake Avenue, 3rd Floor
- Newark.....124 Halsey Street, 2nd Floor
- Northfield.....1915-A New Road (Rt. 9)
- Somerville.....75 Veterans Memorial Drive East, Suite 103
- Trenton.....50 Barrack Street, 1st Floor Lobby

Each regional office can help taxpayers with answers to tax questions and assistance with preparing returns. The offices also accept completed tax forms and can supply blank forms. Directions to the offices are available at: [www.state.nj.us/treasury/taxation/ot1.shtml](http://www.state.nj.us/treasury/taxation/ot1.shtml)

Below is a list of important contacts for New Jersey taxpayer information and assistance:

***New Jersey Taxpayer Information & Assistance***

**Customer Service Center** ..... **609-292-6400**  
Speak directly to a representative for income tax information and assistance,  
Monday through Friday from 8:30 a.m. until 4:30 p.m., except holidays, ***open 8:00 a.m. until 6:30 p.m. on April 16 and 17.***

**Division of Taxation Web Site**..... [www.state.nj.us/treasury/taxation/](http://www.state.nj.us/treasury/taxation/)

**Electronic Filing**

NJ WebFile..... [www.njwebfile.com](http://www.njwebfile.com)  
File State returns for free from a secure Internet site

**Electronic Payment**

Make payments of 2011 income tax or 2012 estimated tax by e-check or credit card

- Online .....[www.state.nj.us/treasury/taxation/eservicesother.shtml#git](http://www.state.nj.us/treasury/taxation/eservicesother.shtml#git)
- Phone
  - E-check..... 609-292-6400
  - Credit Card.....1-800-2PAYTAX

**Income Tax Refund Information**

- Online..... [www.state.nj.us/treasury/taxation/refinfo.shtml](http://www.state.nj.us/treasury/taxation/refinfo.shtml)
- Phone ..... **1-800-323-4400\* or 609-826-4400**

**Earned Income Tax Credit Information**..... 609-292-6400

**Text Telephone Service (TTY/TDD)**

**for Hard-of-Hearing Users**..... **1-800-286-6613\* or 609-984-7300**  
These numbers are accessible only from TTY devices. Submit a text message on any tax matter. Receive a reply through NJ Relay Services (711).

**Automated Tax Information System** ..... **1-800-323-4400\* or 609-826-4400**  
Touch-tone phone information and assistance including: refund inquiries, recorded tax information and a forms/publications request system

**NJ TaxFax** ..... **609-826-4500**  
Request facsimile State tax returns and publications

**Property Tax Reimbursement (Senior Freeze) Hotline** ..... **1-800-882-6597\***  
Speak directly to a representative for property tax reimbursement information and assistance, Monday through Friday from 8:30 a.m. until 4:30 p.m., except holidays

\*Toll-free within NJ, NY, PA, DE, and MD