

Email message – April 4, 2022

TO: Certifying Officers

FROM: New Jersey Division of Pensions & Benefits (NJDPB)

SUBJECT: Empower Retirement

As you have already been notified, Prudential Financial, Inc. will soon be replaced by Empower Retirement. Employers should have recently received communication from Prudential indicating that email addresses and IP addresses from Empower Retirement be placed on their safelist. This email is legitimate, and it is important that employers follow the instructions regarding safelisting to ensure that the electronic channel of communication from Empower is secured, which will prevent emails from Empower sent to Certifying Officers and any other location administrators from being treated as Spam and sent to Junk mail folders.

Employers should also expect to receive, and should carefully read, updates and notifications from Prudential regarding the transition to Empower. Any inquiries or concerns should be directed to Prudential or Prudential representatives. Prudential email addresses will remain valid for a period of time after the transition to Empower is complete; however, employers should use Empower's new email addresses as soon as possible.