

New Jersey Department of the Treasury Division of Purchase and Property

USER GUIDE

Vendor Registration

Revised as of: 11/07/22







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1.0 Purpose

- This Quick Reference Guide (QRG) provides step-by-step instructions on how to register your company as a vendor in NJSTART.
- After that, your company's Seller Administrator will be able to establish and maintain user access to NJSTART for additional employees of your company.
- Registration is required only once. Reading through this guide before you start will help you identify and gather the information you will need.
- If you have any questions on what a field means, click on the question mark icon on the top right-hand corner of your screen. A new tab will open in your browser containing the online User Manual for the Seller and Seller Administrator roles.
- Quick Reference Guides for managing your NJSTART vendor portal profile, and many other topics, can be found at the New Jersey Division of Purchase and Property Vendor Support Page at https://www.state.nj.us/treasury/purchase/vendor.shtml
- If you have questions regarding this registration process, you may contact a New Jersey State Vendor Administrator at (609) 341-3500 or email njstart@treas.nj.gov.

2.0 NJSTART 24/7 Availability

- You can access your NJSTART vendor profile whenever you like, 24/7.
- You may:
 - o Begin the registration process.
 - Create and set up quotes.
 - o Complete and attach forms.
 - Conduct searches.
 - Update non-financial categories and certifications, etc.

2.1. NJSTART Functions Only Available During Weekday Hours

- Certain NJSTART functions require validation through the New Jersey Comprehensive Financial System (NJCFS).
- NJCFS is only available each weekday from 7:00 AM until 7:00 PM and is unavailable when conducting regular batch processing during evenings and weekends.
- As a result, the following NJSTART functionality is limited to weekday hours due to the need for NJCFS validation:
 - Completing your registration, as described in Section 4.3 of this guide;
 - Entering or editing mandatory Office of Management and Budget categories, as described in Section 6.4;
 - o Adding or editing an address, as described in Section 6.3; and
 - o Processing purchase orders.





• Attempting to use any of the functions listed in this section will not harm your profile in any way; however, you will receive the red system error messages as shown in *Figure 2.1.1*.

Figure 2.1.1.

System Error(s)

- com.periscope.service. ServiceException: Unexpected error processing vendor message: BrokeError Interface: NEWJERSEY
- java.lang. RuntimeException. com.periscope.service. ServiceException. Unexpected error processing vendor message. BrokeError...
 - The failed transactions will not be processed and NJSTART will not automatically try to send the transaction again the next day when NJCFS comes back online.
 - Close NJSTART and log in again during weekday hours, then try to complete your transaction again and save it to clear the error messages.

3.0 Why All Vendors Should Register in NJSTART

- Registering with NJSTART has several benefits. In order to receive notifications about bid
 opportunities, receive contract awards, or to be issued purchase orders through NJSTART, you
 must be registered in the system even if you have previously done business with the State of
 New Jersey.
- Registering your company in NJSTART allows you to specify information about the goods or services offered by your company to facilitate search results and assist in other aspects of the procurement process.
- You will be required to select one or more of your employees as Seller Administrators during the vendor registration process.
- Seller Administrators maintain your company's information in NJSTART.
- Below are some of the many benefits that vendors will enjoy by registering in NJSTART:
 - Review all bids, solicitations, and awarded contracts online;
 - Receive direct notifications about opportunities to offer goods and/or services;
 - View screens to select appropriate business categories to ensure proper payment;
 - See snapshots of the certifications needed for a vendor to do business with the State;
 - Vendor profiles, including registered commodities and services, will be accessible by all State procurement staff;
 - Registered vendors are searchable by specific categories to assist with procurement functions such as bid notification and quote solicitation;
 - Registered vendors are also searchable by certain categories to facilitate networking and subcontracting for business opportunities based on factors such as goods and/or services offered, small/minority/women/veteran-owned business status, and location, which will become particularly useful in the future for cooperative purchasing.



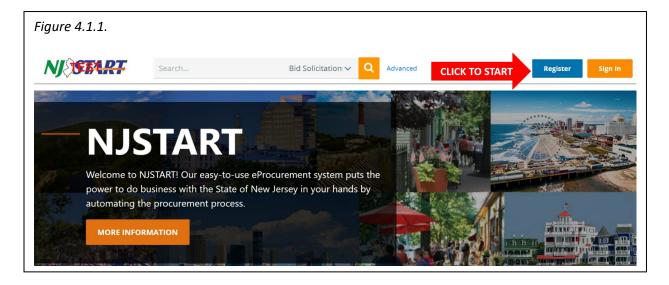


4.0 Using NJSTART As a Vendor

- Your profile allows you to communicate with the State.
- You can also complete and store various procurement forms required by the State in your vendor profile.
- You will control and maintain your company's information, including all addresses, commodity codes, and any other relevant information.

4.1. Registering Your Company in NJSTART

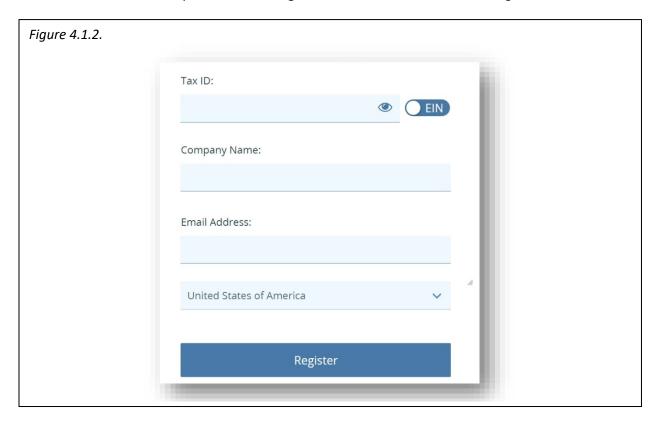
- Navigate to <u>www.njstart.gov</u>.
- Click the "Register" button in the top right corner of the page as shown in Figure 4.1.1.







• Enter Required Account Registration Information as shown in Figure 4.1.2.



1. Enter your company's tax identification number (EIN) or your Social Security number (SSN).

NOTE: To help you ensure your Tax ID is entered correctly, click on the "eye" icon. This will allow you to view and verify your entry before proceeding to the next field.

2. Enter your EIN (Tax ID), or click on the EIN button if you want to switch to SSN to enter that as your Tax ID.

NOTE: If NJSTART already has your tax ID on file, a dialog box will appear describing how to get help. First, return to the login page and click Complete Registration. If you are still unable to proceed, contact a New Jersey State Vendor Administrator at (609) 341-3500 or email njstart@treas.nj.gov

3. Enter your company's name. Throughout NJSTART, the field label Company Name refers to the Trade Name shown on your State of New Jersey Business Registration Certificate (BRC).

<u>NOTE:</u> If you did not register a trade name with the State (this field is blank on your BRC) then enter your Taxpayer Name instead. For individuals and sole proprietors, enter your Taxpayer Name instead of a Company Name.

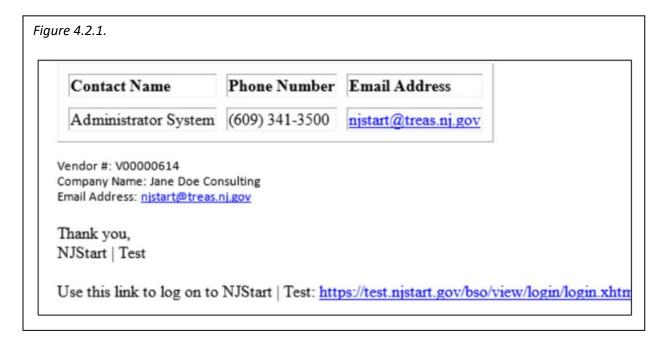




- 4. Enter a valid email address.
- 5. Click the "Register" button

4.2. Email Verification

• Clicking on Register saves your information and an email is sent to the email address you entered in the pop-up window when you started the registration process, notifying you that your vendor registration is in progress as shown in *Figure 4.2.1*.



 KEEP THIS EMAIL – It contains your Vendor ID number, which you will need to log into NJSTART if you exit before the registration process is completed.

4.3. Completing Registration

- You may now continue with registering.
- In order to do business with the State online, you must first complete your registration in NJSTART.

NOTE: Vendor registration can be completed only during weekday hours (7:00 AM – 7:00 PM).

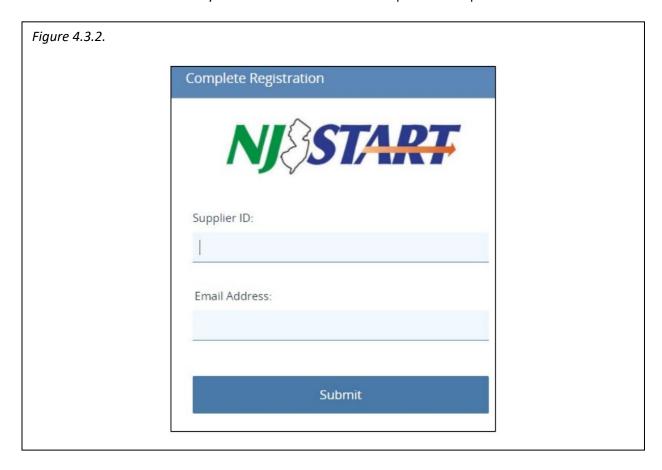
• If you exited NJSTART before completing your registration, click on the Complete Registration link on the login page to the lower left-hand side of the screen, as shown in *Figure 4.3.1*.







• If this is your first time logging in after completing pre-registration, the following dialog box will appear as shown in *Figure 4.3.2*. You will need the information contained in your confirmation email to complete the required entries.







4.4. NJSTART Error Messages

• Depending on how far along you are in completing your registration, you may see one or more of the following alerts near the top of your screen when you log in as shown in *Figure 4.4.1*.

Figure 4.4.1.

Overall Validation Errors

Company information is required.

Administrator information is required.

Required Category - 1. Primary Business Function - (MANDATORY FIELD) selection required.

Required Category - 3. Business Formation (MANDATORY FIELD) selection required.

Required Category - 4. Electronic Funds Transfer Certification (MANDATORY FIELD) selection required.

Required Category - 5. Required: Tax Id Certification (Substitute W9) selection required.

Required Category - Business Information selection required.

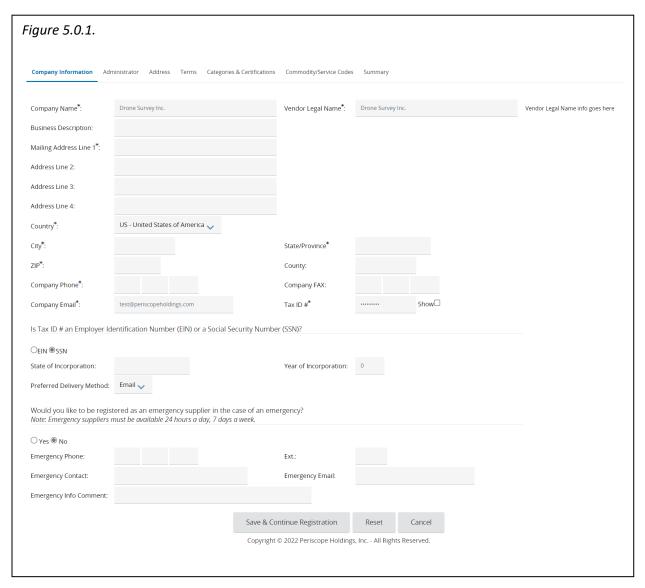
- These messages are normal at this stage of the registration process and merely indicate that certain information required for completing your registration has not yet been provided.
- All error messages must be remedied in order for your registration to be completed.
 The remaining pages will provide guidance to clear these errors and allow you to complete your registration.





5.0 Entering Your Company Information Without Exiting

When completing your registration in NJSTART, the following screen appears as shown in Figure
 5.0.1



- You can complete your registration and begin building your NJSTART Vendor Profile by making appropriate entries in the fields provided on this series of tabbed screens.
- To switch screens, click on the appropriate tab as shown in Figure 5.0.2.







- Enter as much optional information about your company as you wish; however, field labels containing an asterisk (*) are required. If any required field is left blank, you will not be able to save all the entries made on that page.
- Clicking the tabs at the top of the screen reveals additional pages for your profile information, such as Company Information, Administrator, and Address, etc.

6.0 Complete Your Registration and Set Up Your NJSTART Vendor Profile

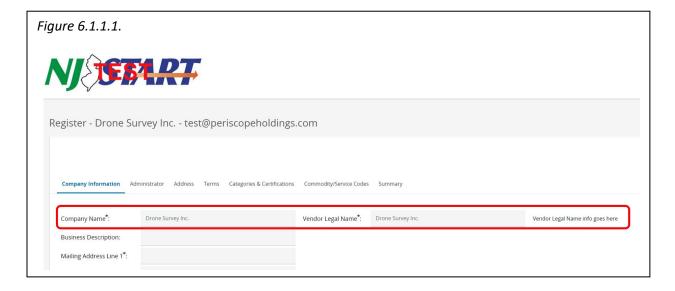
• The remainder of this guide provides instructions on how to complete your NJSTART registration and set up your Vendor Profile

6.1. Complete the Company Information Tab

- If not already selected, click on the Company Information tab.
- Some information will be populated using information you supplied during preregistration.
- The information you enter on this tab establishes your identity and contact information in NJSTART.
- Before proceeding, make sure that each of these items has been entered accurately.
 Companies located in New Jersey are encouraged to enter their county information in the optional field. It will be important for you to keep all of your Vendor profile information up-to-date whenever there are changes.

6.1.1. Enter Your Company Name or Names

- Your company name must be entered correctly so that your NJSTART records can be found by using the vendor search tools. In addition, your entry in the Vendor Legal Name field <u>must exactly match</u> the Taxpayer Name on your State of New Jersey Business Registration Certificate before you can be awarded a contract, issued a purchase order, or receive payments.
- Your BRC should be entered in the fields provided on the Company Information tab. If you did not register a trade name, then enter your BRC taxpayer name in both fields as shown in *Figure 6.1.1.1*.





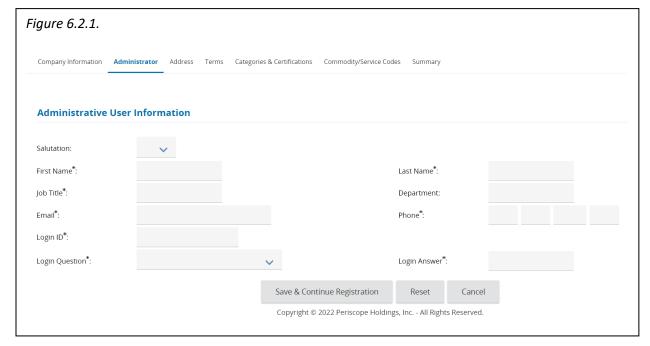


6.1.2. Enter Your Company's Official Address and Contact Information

- The address you provide on this screen is your primary business address. If you have more than one address, you will have an opportunity to enter those on another screen by clicking on the Address tab.
- Enter all required information on the company information tab, click the Save & Continue Registration button at the bottom of the page. If you exit this page without clicking this button, any changes you made will not be saved.

6.2. Complete the Administrator Tab

- You must designate at least one person in your company to serve in the NJSTART Seller Administrator role. Only people assigned to this role will be able to maintain and update the profile information as described in this guide.
- Purchasing activities, bid search, creating and submitting quotes, etc., are performed by members of your company staff serving in the NJSTART Seller Role.
- If you wish, you may assign both the Seller and the Seller Administrator role to an individual user.
- Click on the Administrator tab as shown in Figure 5.0.2.
- Enter your information into the fields on the Administrator tab as shown in *Figure* 6.2.1.



- The person you assign to this role using this screen will be able to establish additional user accounts and assign NJSTART user roles for others in your company, as many as you wish.
- Further details are available in the Quick Reference Guide titled "Company Information & User Access."

NOTE: Write down your Login ID since you will need it to access your profile. Click "Save & Continue Registration" to move onto the next step.

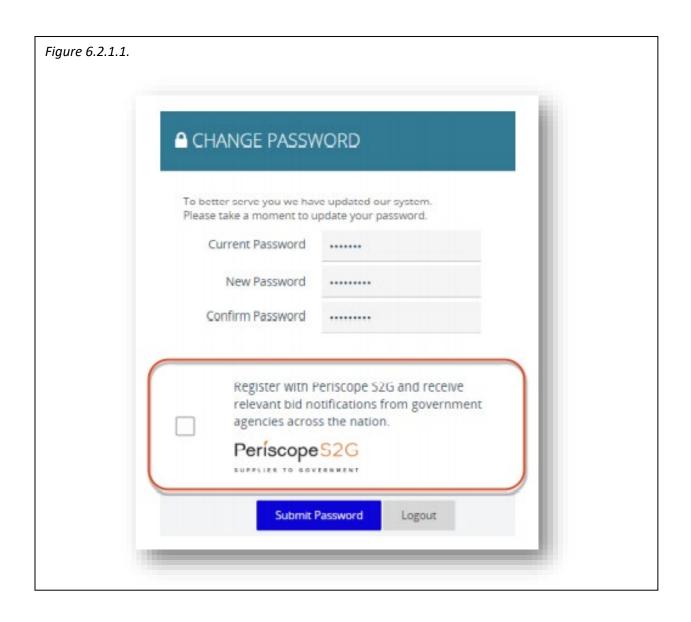




6.2.1. First-time Login as Administrator Requires a Password Change

- You will receive a temporary password once the registration process is completed.
 The first time you log in, you will be required to change your temporary password.
 When you log in, the following screen will appear as shown in Figure 6.2.1.1.
- Your new password must comply with requirements shown on this screen. Enter your current password and your new password in the fields provided and then click Submit.

<u>NOTE:</u> Ensure the checkbox for registering for S2G is **NOT CHECKED** as shown in *Figure 6.2.1.1.* An opportunity will be given at a later time to register for S2G; however, it is important not to check this selection to ensure the initial registration is set up properly.







6.3. Adding Additional Address

Adding additional addresses can be completed only during weekday hours (7:00 AM – 7:00 PM). Please refer to Section 2.0 for additional information.

6.3.1. General Instructions for Adding Addresses

• Click "Add Another Address." Complete the required information as shown in *Figure 6.3.1.1.*







• The Address Type dropdown allows you to designate an address as: Bid Mailing Address, Emergency Mailing Address, Purchase Order Mailing Address, Remit Address, or Sales Address as shown in *Figure 6.3.1.2*.



NOTE: Address Line 1 has a limit of 25 characters, including spaces.

6.3.2. Creating an EFT-enabled Remit Address

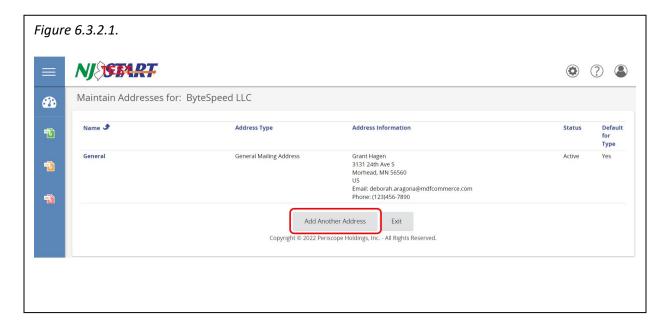
- If your company wishes to receive electronic payments from the State of New Jersey for processed invoices, you must provide EFT-related information corresponding to a Remit Address.
- You may also create multiple EFT-enabled Remit addresses for separate bank accounts.
- Receiving payments electronically is the preferred option. It is faster, more convenient and easy to set up.

NOTE: This is a two-step process. After completing your registration, you must log in again before you can set up the address to receive payments by electronic funds transfer (EFT). Skip this step for now and complete all of the remaining steps in the guide that are required for registering in NJSTART and building your vendor profile. Then log back in to resume EFT setup by completing the additional remit address fields shown below.

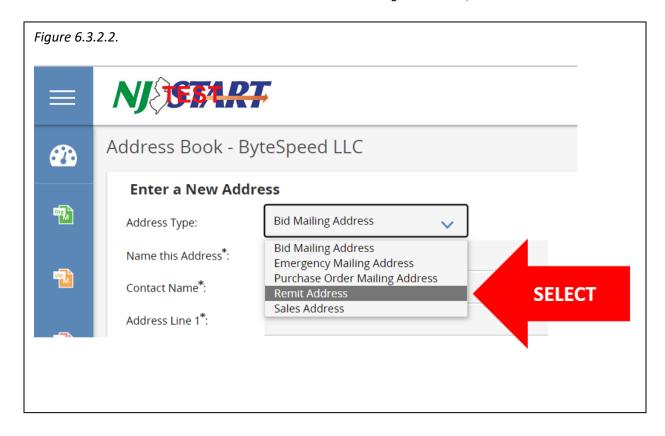




 When you are ready to set up an EFT-enabled remit address, click on the Maintain Addresses tab and click on "Add Another Address" as shown in Figure 6.3.2.1.



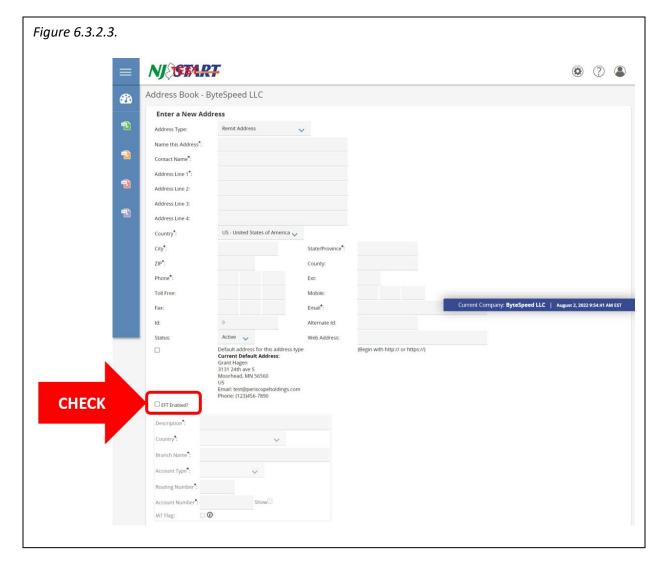
• On the next screen as shown in *Figure 6.3.2.2.*, select Remit Address.







• Then scroll down to the EFT Enabled? box and check it as shown in Figure 6.3.2.3.



- Complete ALL required fields (marked with an asterisk*) as shown in *Figure 6.3.2.3.*,
- Then click "Save and Continue" or "Save and Exit."

NOTE: The IAT (International ACH Transactions) Flag checkbox should be checked ONLY if the financial institution receiving your electronic funds payment is a foreign bank or is acting as an agent of a foreign bank on your behalf.

- In addition to completing the fields shown above for an EFT-enabled address, you must navigate
 to the Terms & Categories section and ensure that the first box is selected in the Vendor
 Category Electronic Funds Transfer Certification to receive electronic payments (see Section
 6.4.4. of this guide).
- You may continue adding addresses by clicking "Save and Add Another."

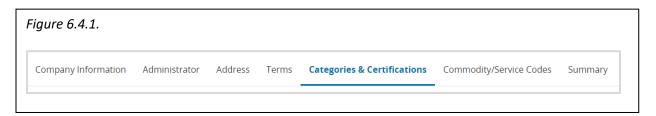




 Once you are finished adding addresses, you may continue registration by clicking "Save and Continue Registration."

6.4. Complete OMB Categories and Certifications

- Vendor Categories capture specific information that must be completed by you as a Seller Administrator.
- The first five categories on this tab relate to information collected on behalf of the Office of Management and Budget (OMB) for payment processing purposes.
- These categories must be completed to ensure timely and proper payment for your goods and service.
- While still in the Register view, select the Categories and Certifications tab, as shown in *Figure 6.4.1*.



NOTE: Filling in values for the four mandatory categories presented in this section is required to complete vendor registration in NJSTART. You will not be able to conduct business using NJSTART until your registration is complete and your profile is set up. Entering or editing values for the four mandatory OMB categories can be completed only during weekday hours (7:00 AM – 7:00 PM). Please refer to Section 2.0 for additional information.





6.4.1. Primary Business Function – Mandatory

• Select only one value that describes your company's primary business function. If you select "Other" enter the description in the Notes space provided as shown in Figure 6.4.1.1.

Figure	6.4.1.1.					
Category: 1. Primary Business Function - (MANDATORY FIELD)						
Please s	select exactly one category value					
Select						
	Provides Construction Goods					
	Provides Construction Services					
	Provides Healthcare Services					
	Provides Legal Services					
	Provides Any Other Types of Goods					
	Provides Any Other Type of Services					
	Other - Enter Description of Business in Notes Below					
Notes:						

6.4.2. Prompt Payment Exemption

 Most vendors are not excluded from the Prompt Payment Act. If your company is exempt, select the exemption value that applies, otherwise leave this category blank as shown in *Figure 6.4.2.1*.

Figure	€ 6.4.2.1.					
Categ	ory: 2. Prompt Payment Exemption					
Description: Leave this Category blank and skip to Category: 3 UNLESS you represent a government entity or public util						
Please	select at most one category value					
Select	t end of the control					
	Select if you are a State of NJ employee or represent a government entity.					
	Select if your business can be defined as operating or controlling a railroad, railway, subway, bus, or canal operation.					
	Select if your business can be defined as operating or controlling a telephone or telegraph network.					
	Select if your business can be defined as operating or controlling a water, gas, oil, or electricity distribution system.					
	Select if your business can be defined as operating or controlling a pipeline, solid waster collection or disposal system, or a sewer operation.					
Natari						
Notes:						





6.4.3. Business Formation – Mandatory

• Select the one value that describes how your business, corporation or government entity has been formed. If necessary, enter any explanatory remarks in the "Notes" section provided as shown in *Figure 6.4.3.1*.

Figure	6.4.3.1.
Categ	ory: 3. Business Formation (MANDATORY FIELD)
Please :	select exactly one category value
Select	
	Corporation including Professional Corporation/Government Enity
	Individually Owned including Sole Proprietorship
	Limited Liability Company
	Partnership including Limited Partnership, General Partnership, Limited Liability Partnership
Notes:	
	II.

6.4.4. Electronic Funds Transfer Certification – Mandatory

- Select the one value that indicates your choice regarding receipt of electronic payments as shown in *Figure 6.4.4.1*.
- If you elect to receive electronic payments, ensure that your NJSTART vendor profile contains a remit address that can be enabled for electronic funds transfer (EFT)

NOTE: Refer to Section 6.3.2. for instructions on how to establish an EFT-enabled remit address.

Figu	ıre 6.4.4.1.			
Categ	gory: 4. Electronic Funds Transfer Certification (MANDATORY FIELD)			
in the chang	escription: I certify that I am an appointed agent of the vendor referenced and that I hereby authorize the State of NJ to initiate payments to the bank acct and bank named he electronic funds transfer (if and when the information is provided). This authority is to remain in full force and effect until the State of NJ receives notification of any inges, and in such a manner as to afford the State of NJ a reasonable opportunity to Act.			
Please	select exactly one category value			
Select	t			
	Select if you intend to enter the data for EFT payment and agree with the statement above. To enter banking data, you must log in after the initial registration process has been completed, add or edit a Remit address, and check the EFT Enabled box.			
	Select if the financial institution referenced in your electronic funds transfer information is a foreign bank or is acting as an agent for a foreign bank.			
	Select if you prefer a paper check instead and do not want to receive payment via EFT. (Any banking information entered as part of your remittance address will be disregarded and remain inactive.)			
Notes:				





6.4.5. Tax ID Certification (Substitute W9) – Mandatory

- Completing this category during NJSTART registration is accepted in lieu of submitting IRS Form W-9: Request for Taxpayer Identification Number and Certification.
- Select the one value that applies as shown in Figure 6.4.5.1.

igu	re 6.4.5.1.		
Catego	ory: 5. Tax ID Certification (Substitute W9) (MANDATORY FIELD)		
Description: Under Penalties of Perjury, I certify that (1) The number provided via this registration process is my correct taxpayer ID number AND (2) I am not subject to backup withholding AND (3) I am a U. S. Citizen or a defined U. S. Person for federal tax purposes.			
Please s	select exactly one category value		
Select			
	Select if you agree with the statement above.		
	Select if you agree with the statement above BUT ARE ALSO AN EXEMPT PAYEE.		
Notes:			

NOTE: There are also Categories in the Vendor Profile that, when completed, allow vendors to submit an abbreviated version of the required form, and in some cases, a form may not be required at all. These DPP Vendor Categories include: Ownership Disclosure; Disclosure of Investment Activities in Iran; Disclosure of Investigations and Other Actions Involving Bidder; Disclosure of Non-Profit Officers and Directors. Vendor Certifications that are grayed out cannot be completed by the vendor since they capture specific information that will be populated by other New Jersey systems of record. Vendor Certifications include the following: Business Registration; Chapter 51/EO 117 Compliance - 2 Year Approval; Debarment; AA/EEOC Compliance; Small Business Category; Small Business Enterprise; Minority-Owned Business Enterprise; Women-Owned Business Enterprise; Veteran-Owned Business; Insurance Liability Compliance.

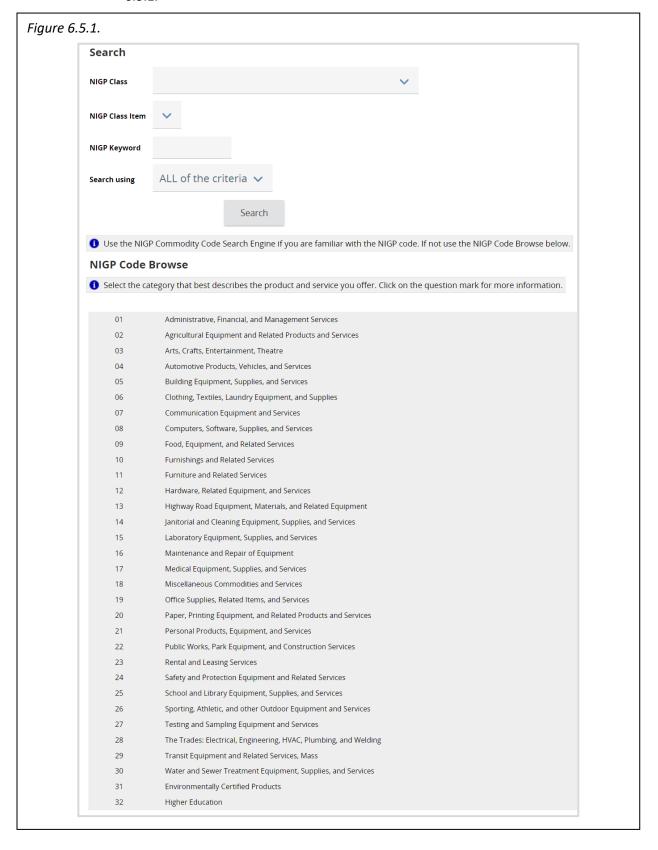
6.5. Commodity/Service Codes Tab

- When State procurement specialists are searching NJSTART for potential suppliers of goods and services, they will filter their search results using the National Institute of Government Purchasing (NIGP) commodity code catalog.
- Your company will only appear in the results of these searches if your NJSTART vendor
 profile lists the NIGP code for all of the goods and services being sought. It is in your
 best interest to ensure that each of the applicable NIGP codes are added to your
 profile using the instructions provided in this section.
- To complete registration, you must select at least one code applicable to your organization. If you are familiar with the NIGP code, you may use the drop-down links for the NIGP Class and NIGP Class Item to select the code(s). If you are not familiar with the NIGP code or cannot find the code(s) that apply to your organization via the drop-down, then you may use the keyword search to find the applicable code(s).





• Complete your selections on the Commodity/Service Codes tab as shown in *Figure 6.5.1*.







- After each commodity code selection click "Save and Add More."
- You are encouraged to add as many codes as you wish, according to the goods and services you provide.
- When you have completed adding all of your codes, click "Save and Continue" Registration as shown in Figure 6.5.2.



7.0 Summary Tab

 The registration summary tab consolidates much of the information in your profile onto a single screen.

7.1. Review Your Information

 Review the information you have entered in the previous steps. If you need to add or change any information, you may click on the tab (across the top of your screen) that corresponds to the information you wish to edit as shown in *Figure 7.1.1*.



• If you make any changes to the information, remember to click "Save" before you click back to the Summary tab.

NOTE: If you do not save, you will lose any changes that you have made.

7.2. Validation Errors

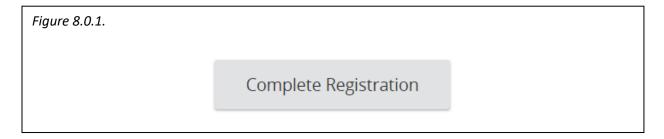
- If you do not have any red errors at the top of your screen as shown in Section 4.4., proceed to Section 8.0. If you have red errors at the top of your screen, then you have not completed a required field during registration. You will not be able to successfully complete registration until you have completed the required field(s) noted as red error(s).
- To determine what is causing the error, read the error message. The first part of the error will tell you the tab where you can find the field error. The second part of the error will direct you to the specific field. If you are having trouble resolving the error, please call a State Vendor Administrator for assistance at (609) 341-3500.





8.0 Complete Registration

• After you verify that all the information is complete and accurate, scroll to the bottom of your screen and click Complete Registration as shown in *Figure 8.0.1*.



- You will know that you have successfully completed registration in NJSTART when see the "Thank You" message on your screen as show in *Figure 8.0.2*.
- You will also receive a confirmation email similar to the one shown in Figure 8.0.3.



From: nistart@treas.ni.gov Sent: Thursday, June 23, 2016 2:30 PM To: New Vendor Subject: Vendor Registration: New Vendor Dear New Vendor, Thank you for registering with NJSTART. Your account has been activated. Below you will find your temporary password. 4N7MCOY Please log in to the NJSTART application. If you have any questions concerning your account, please contact us at (609) 341-3500. Thank you, NJStart Use this link to log on to NJSTART: https://www.njstart.gov/bso/login.sdo





NOTE: Remember, you are responsible for maintaining your company's profile information. You can log in at any time and add, change or delete the information you have entered except for your Tax ID or your original Login ID.

• If you do not receive this email, please check your spam or clutter folders. Otherwise, there may be a problem with your registration. Log back in, and ensure that you have entered the correct email address and that there are no alerts present. If you need assistance, please contact a New Jersey State Vendor Administrator at (609) 341-3500 or email njstart@treas.nj.gov as shown in Figure 8.0.4.

