# Notice of Award and Method of Operation <u>for</u> Software License, Maintenance, Support and Related Services Contract

#### 1.0 Purpose and Intent

The purpose of this contract is to provide State Agencies and Cooperative Purchasing Partners with a mechanism to purchase software products and associated services.

The State of New Jersey has joined the Commonwealth of Massachusetts purchasing cooperative, along with five (5) other states, to leverage its software buying power and achieve significant cost savings for taxpayers.

In October 2008, New Jersey signed a Participating Addendum with ASAP Software Express ("ASAP"). The Participating Addendum is a contractual document stipulating New Jersey - specific terms and conditions.

#### 2.0 Contract Number and Term

The State contract number is A72727, Term #M0003. The current expiration date is June 30, 2009. The contract provides for an additional one (1) year extension.

#### 3. 0 Method of Operation

The ASAP software portfolio includes 150,000 plus titles from nearly 2,000 publishers. ASAP utilizes an e-catalog tool called "Tracker" to search for available software, quotation and purchase information. If a software title that an agency needs is not listed, the agency must contact an ASAP representative via phone or email. ASAP will contact the publisher and if agreed upon, ASAP may add it to its catalog and provide a quotation to the agency.

The link for the NJ ASAP Software Contract is: <a href="https://portal.asap.com/en-US/Pages/StateLocal/NJ/default.aspx?tbn=IT&MnID=19&lvl=3">https://portal.asap.com/en-US/Pages/StateLocal/NJ/default.aspx?tbn=IT&MnID=19&lvl=3</a>

The software products formerly available under the State Volume License Agreements with Microsoft (Academic, Select and Enterprise) and Corel Corporation will now be available under this contract. As the State's other volume purchase agreements with major software publishers' resellers expire, those software agreements will be added to this contract.

The agency must obtain a quote from ASAP, through either the website or from an ASAP representative, for its products and services (if needed) and then issue the purchase order directly to ASAP. Please note, for all purchases under this contract, the Purchase Order will be issued directly to ASAP. In addition, it is recommended that agencies directly contact an ASAP representative for assistance with purchases before issuing a Purchase Order. This will ensure that the agency is ordering the appropriate products and services to meet its needs.

#### 4.0 Delivery

The ASAP Software contract has an estimated delivery time of ten (10) days of receipt of an order. There may be cases where ASAP needs to purchase the software from a publisher that it does not currently carry in its catalog. Those orders should be fulfilled within thirty (30) days.

#### 5.0 Reporting

ASAP uses the web tool, "Tracker", for scheduled and ad hoc reporting purposes. Tracker will provide detailed reports on spend, inventory for license deployment and compliance, and maintenance expiration/renewal dates.

#### 6.0 Pricing

Pricing under the contract is at pre-negotiated mark-ups, ranging from 0% to 2% for software and 2% for all services. The State is able to purchase multiple lines of software on an individual one order.

#### **Fixed Markup by Software Publishers**

Name	% Markup	Name	% Markup
Microsoft	0.00%	Employon	1.00%
Quest	0.25%	Hummingbird	1.00%
Symantec	0.25%	IBM/Lotus	1.00%
Corel	0.40%	Internet Security Systems	1.00%
Adobe	0.50%	SAS Institute	1.00%
Business Objects	0.50%	Strohl Systems	1.00%
McAfee/Network Associates	0.50%	VMware	1.00%
WRQ/Attachmate	0.50%	WinZip	1.00%
Citrix	1.00%	All other publishers	2.00%
DataMetrix	1.00%		

Services (Training, Installation, Implementation, Support) – 2.00% markup

This contract includes a \$2,500.00 cap on the markup of any single software invoice for services.

#### 6.1 <u>Limitations and Exceptions (in addition to Circulars requiring OIT/OMB approval)</u>

For executive branch agencies obtaining a single software license totaling \$150,000 or more, an agency must issue an RFP or RFQ unless one or more of the following conditions are met:

- Proprietary software
- Agency's installed base of the software is extensive and the agency seeks to obtain additional licenses or modules to expand its use
- Acquisition is for maintenance and/or support only
- The State CTO, Office of Information Technology and the Director, Division of Purchase and Property consider it to be in the best interest of the State (For State Agencies). Cooperative Purchasing Partners must seek advisement from its IT Director or CIO.
- Hewlett-Packard (HP) software must be purchased via WSCA (M0483) contract, RFP or RFO.
- Citrix software license maybe purchased through this contract, however Citrix Subscription Advantage is no longer available from any reseller and must be obtained directly from Citrix via waiver
- Novell software must be purchased through T#1421
- GIS software products listed under State of New Jersey Waiver AB-118a and Waiver AB121 must be directly purchased from Environmental Systems Research Institute (ESRI) and Civil Solutions as specified on the aforementioned Waiver documents. Additional info regarding this waiver and specifics products listed may be found at: https://njgin.state.nj.us/oit/gis/NJ\_NJGINExplorer/NEWS/PriceLists\_Contracts.htm
- This contract may NOT be used for On Demand, Utility Computing, Software as a Service (SaaS), consulting, staff augmentation, hosted or managed services
- An agency obtaining services totaling \$250,000 or more must seek prior approval from OIT

Cooperative Purchasing Partners should ensure that their purchases comply with their purchasing statutes.

#### 7.0 Services

The ASAP Software Contract provides services for software, which include installation, configuration, implementation, training, support and maintenance. The aforementioned services may be provided by the software publisher or an authorized partner of the publisher.

NOTE: This contract excludes software that requires major customization. If an agency is in need of such services, an RFP must be issued for that particular purchase. It is recommended that an agency contact the State Contract Manager at the Office of Information Technology if assistance is required.

Prior to placing orders, please review the "Moratorium on Procurements of Information Technology (IT) Hardware, Software and Related Services" Circular Letter that may be found at: <a href="http://www.nj.gov/infobank/circular/cir0714b.pdf">http://www.nj.gov/infobank/circular/cir0714b.pdf</a>.

#### 8.0 Contract Categories/Line Items

This contract contains fifty-two (52) line items. The line items are grouped as follows:

- Line #01 #48 license (major and minor categories)
- Line #49 maintenance, upgrade and/or update
- Line #50 installation, configuration and/or implementation
- Line #51 support
- Line #52 training

The detailed contract line items are specified on the Notice of Award.

In addition, agencies purchasing software licenses must enter the type of license being purchased on the Purchase Order. State Agencies must use the OMOD Screen in MACS-E. All other agencies must simply specify the type of license on the purchase order in the description field or area. The list below will assist each agency with determining the type of software license to be procured for metrics and compliance purposes.

Due to software industry transformation, the State reserves the right to add, modify and/or delete any line items as necessary to better align with technology and methodologies.

#### **Type and Description of Software Licenses**

Type	Description
Client access license	Permits client computers to connect to server software.
(CAL)	
Commercial off the	Ready-made and available for sale, lease, or license to the
Shelf (COTS); End	general public; alternative products to in-house developed
User License	software.
Agreement (EULA),	
"Shrink-wrap" or	
"Click-wrap"	
Concurrent or metered	Based on the number of simultaneous usersregardless of
(floating or network)	which individuals are accessing the program with SW running
	in the server where users connect via the network; limits the
	number of users running an application from a centralized
	source (server) based on the current license agreement.

## **Type and Description of Software Licenses (cont'd)**

Type	Description
Financial metric	Payment based on revenue, cost, royalty, etc.
Hardware Network licensing	License required to use an appliance or other piece of HW. Permits a specified number of copies of an application to run concurrently on a network.
Open source; General Public License (GPL) or license-free	The GNU General Public License is a free license for software. General Public License is intended to guarantee freedom to share and change all versions of a program and also to make sure it remains free software for all its users, even after modification.
Perpetual	The continuing right to access digital information after the termination of a license agreement; a license with no expiration date. However, support or upgrade must be purchased separately;
Processor	Software licenses by the physical number of processors (NOT cores) on a server or workstation.
Processor core	Separate license for each processor core.
Restricted	As is usually the case with proprietary software licenses, this license contains an extensive list of activities which are restricted, such as: reverse engineering simultaneous use of the software by multiple users, and publication of benchmarks or performance tests.
Seat; named user	Based on the # of individual users who have access to the software.
Seat; per machine (desktop PC, notebook PC) or per server	Based on the # of machines that have access to the software.
Term, lease or subscription	Based on monthly, annual, or limited term as agreed upon during purchase.
Trial or limited time evaluation License; unrestricted	Limited to specific trial period; may or may not be deployed into production for testing or pilot purpose.  Grants unrestricted rights to copy, use, modify, and redistribute modified copies as long as a copy of the copyright and license terms is retained in all modified versions.
Usage metric	Based on number of uses, time used, # of transactions, etc.
Site	Practice of restricting the use of a particular piece of software by physical site rather than by, e.g. number of copies in use. However, the term "site license" is now commonly used to describe licensing of software to a particular entity which is unrestricted by number, regardless of the physical locations where the software may be used.

### 9.0 Contractor Contacts

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