

SCHEDULE Q - VOICE MAIL SERVICE
Verizon Best and Final Offer 4/11/2011

11-X21415

Telecommunication Equipment Hosted Telecommunications Services/Applications
 Voice Mail Service

Section 3.4.3

Bidder to provide price list labeled Schedule Q reflecting its Section 3.4.3 pricing.

Verizon
Voice Mail

Mailbox/Option	Monthly Recurring Charge (1)	Discount Tiers 1,2,3
Standard 15 Message Mailbox	\$4.00 per month/per mailbox	35%
Standard 35 Message Mailbox	\$5.00 per month/per mailbox	35%
Standard 90 Message Mailbox	\$12.00 per month/per mailbox	35%
Enhanced 15 Message Mailbox	\$6.00 per month/per mailbox	35%
Enhanced 35 Message Mailbox	\$7.00 per month/per mailbox	35%
Enhanced 90 Message Mailbox	\$14.00 per month/per mailbox	35%
Menu	\$10.00 per month/per mailbox	35%
Menu Routing (1)	\$10.00 per month/per mailbox	35%
Menu Routing Enhanced (1)	\$10.00 per month/per mailbox	35%
Auto Attendant (1)	\$10.00 per month/per mailbox	35%
Information Only Mailbox	\$5.00 per month/per mailbox	35%
Listen/Reply 1 Minute	\$12.00 per month/per mailbox	35%
Listen/Reply 3 Minutes	\$30.00 per month/per mailbox	35%
Alias (up to 24 lines)	No additional MRC	
Message Waiting Indicator	No additional MRC	
Call Forward Busy/Call Forward - No Answer	Included in price of National Unified Messaging Service	
Note: When ordering a single mailbox to be shared over multiple lines or single mailbox to be shared in a Hunt group, additional Call Forwarding features will be needed and charges will apply if applicable.		
Non-Recurring Fees	Charge	
Install Charge	Waived	
Changes	\$2.00 per change	

(1) Remote Call Forwarding Type Service

As described in our Voicemail Technical Response, the Call Processing NUMS applications require a Remote Call Forward (RCF) type service to establish the appropriate number of call paths necessary to support the expected peak for simultaneous call volumes. Call Processing applications have the potential to generate significant NUMS port utilization, both inbound and outbound for call extension. Verizon requires that each customer application be engineered for the number of RCF call paths necessary to support the anticipated volume. Regulating the flow to and from the platform protects all user applications.

In addition, Verizon requires that a call extended from the Menu Routing applications be to a SONJ Centrex or Business line with a NUMS mailbox. This will further ensure the integrity of the platform and decrease the likelihood of any unauthorized Verizon LD network use.

For Centrex, the RCF-type service is Centrex Multi-path Call Forwarding. For Verizon Business business lines, the RCF-type feature is Virtual Business Line.

Centrex Multi-path Call Forwarding

Monthly - \$5.00/path; Installation - \$15.00/path

Virtual Business Line

VBL Monthly Recurring Charges

- \$20 per path, per telephone number (TN) (99 paths per TN max), 100 TNs per request max. Any increase over 100 numbers will be handled on an individual case basis (ICB).

Monthly - \$20.00/path; Installation - \$0