

State of New Jersey

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July 22, 2024

Via Electronic Mail Only to leigh-anne@goangry.com

Leigh-Anne Amecangelo Angry Apples Marketing, LLC 1900 Deer Run Meadowbrook, PA 19046

Re: I/M/O Bid Solicitation #23DPP00836 Angry Apples Marketing, LLC

Protest of Notice of Intent to Award

T3067 – Statewide Advertising and Public Relations Services

Dear Ms. Amecangelo:

This final agency decision is in response to your electronic mail on behalf of Angry Apples Marketing, LLC ("AAM") received by the Division of Purchase and Property's (Division) Hearing Unit on June 18, 2024 (Protest). In that letter, AAM protests the Procurement Bureau's (Bureau) June 13, 2024, Notice of Intent to Award letter (NOI) issued for Bid Solicitation #23DPP00836 – T3067 Statewide Advertising and Public Relations Services (Bid Solicitation).

By way of background, on July 18, 2023, the Bureau issued the Bid Solicitation on behalf of State Agencies. The purpose of the Bid Solicitation was to solicit Quotes for advertising, marketing, public relations, community outreach, and related services for the State of New Jersey (State). Bid Solicitation Sec. 1.1, *Purpose and Intent*. Bid Solicitation Section 1.2, *Background*, cautioned Bidders that this Bid Solicitation addressed the State's current requirements.

In accordance with Bid Solicitation Section 2.5, *Optional Pre-Quote Conference*, an optional Pre-Quote Conference was held on August 2, 2023, providing all potential Bidders with an overview of the Bid Solicitation and Quote submission procedures and requirements. Representatives from eleven (11) potential bidding entities attended according to the Pre-Quote sign-in sheet.

In accordance with Bid Solicitation Section 2.1, *Electronic Question and Answer Period*, an electronic portal enabling the Bureau to receive questions electronically was available to all potential Bidders until 2:00 P.M. Eastern Time on August 9, 2023. Four (4) Bid Amendments were issued for this Bid Solicitation, which provided revisions to the Bid Solicitation and responses to questions received from potential Bidders.

#	DATE	DESCRIPTION
1	09/12/2023	Quote Submission Due Date Extended to October 20, 2023
2	10/12/2023	Quote Submission Due Date Extended to November 17, 2023
3	11/03/2023	Quote Submission Due Date Extended to December 5, 2023
4	11/14/2023	Answers to Questions

On December 5, 2023, the Division's Proposal Review Unit ("PRU") opened thirty-nine (39) Quotes. The Quotes submitted by Arise Communications Inc., Purplegator, MMGY Global LLC, were Automatically Rejected by the PRU pursuant to the provisions of N.J.A.C. 17:12-2.2, and no protests were received in response to PRU rejections. The PRU also issued formal notice and a warning letter to five (5) Bidders that they were not in compliance with Business Registration Certificate requirements. The remaining thirty-six (36) Quotes, listed below, were deemed administratively complete by the Proposal Review Unit and released to the Bureau for further review and evaluation.

True North Inc. ("True North")	Oxford Communications ("Oxford")	
LAZWORLD.COM INC ("Lazworld")	Dana Communications Inc. ("Dana")	
Miles Partnership, LP ("Miles")	Vision Media Marketing Inc. ("VMM")	
Integrated Marketing Services Inc. ("IMS)	Positive Solutions, LLC ("PS")	
EFK Group, LLC ("EFK")	Success Advertising Inc. ("SA")	
AB&C Philadelphia LLC ("AB&C")	Beyond Media Global LLC ("BMG")	
Brand Enchanting Media LLC ("BEM")	Magnum Integrated Marketing "MIM")	
Kivvit, LLC ("Kivvit")	Spitball LLC ("Spitball")	
Birdsall, Voss & Associates, Inc. ("BVA")	Masterpiece Design	
Forge Apollo LLC ("FA")	Fuerza Strategy Group ("FSG")	
Rockefeller Group Development Corp ("RGD")	The Setroc Group, Inc. ("TSG")	
Direct Development	MWW Group LLC ("MWW")	
KLR Agency ("KLR")	Impact Consulting Enterprises ("ICE")	
EST Marketing ("EST")	Princeton Partners, LLC ("Princeton Partners")	
Violet PR ("Violet")	Marketsmith, Inc. ("Marketsmith")	
Maple and Monroe	Marketing for Change Co. ("MFC")	
Angry Apples Marketing, LLC ("AAM")	JL Media, Inc. ("JL Media")	
Targeted Advertising Group Inc. ("TAG")	Tara Dowdell Group LLC ("TDG")	

As part of the responsiveness review, the Bureau determined that the Quotes submitted by AB&C, IMS, JL Media, and True North, required a Request for Clarification, in accordance with Bid Solicitation Section 8.4, *Clarification of Quote*, for the Bureau to determine whether or not the Quotes were responsive to mandatory material requirements of the Bid Solicitation as outlined on Pages 4 and 5 in the Recommendation Report. For the reasons more fully explained on those pages in the Recommendation Report, the Bureau determined that each Bidder's clarification response sufficiently addressed the matter in question, and that the Bidders met the requirements of the Bid Solicitation.

The Bureau determined that the Quotes submitted by the Bidders in the following chart were non-responsive due to non-compliance with one or more mandatory elements of the Bid Solicitation. Recommendation Report at pgs. 5-9.

Beyond Media Global LLC ("BMG")	Oxford Communications ("Oxford")	
LAZWORLD.COM INC ("Lazworld")	EST Marketing ("EST")	
Miles Partnership, LP ("Miles")	Vision Media Marketing Inc. ("VMM")	
Kivvit, LLC ("Kivvit")	Magnum Integrated Marketing "MIM")	
Princeton Partners, LLC ("Princeton Partners")	MWW Group LLC ("MWW")	

Marketsmith, Inc. ("Marketsmith")	Rockefeller Group Development Corp ("RGD")
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The Bureau found that the following Quotes met, and complied with, the mandatory requirements of the Bid Solicitation, and remained available to be evaluated and eligible for Contract award:

True North Inc. ("True North")	Dana Communications Inc. ("Dana")	
Integrated Marketing Services Inc. ("IMS)	Positive Solutions, LLC ("PS")	
EFK Group, LLC ("EFK")	Success Advertising Inc. ("SA")	
AB&C Philadelphia LLC ("AB&C")	Spitball LLC ("Spitball")	
Brand Enchanting Media LLC ("BEM")	Masterpiece Design	
Birdsall, Voss & Associates, Inc. ("BVA")	Fuerza Strategy Group ("FSG")	
Forge Apollo LLC ("FA")	The Setroc Group, Inc. ("TSG")	
Direct Development	Impact Consulting Enterprises ("ICE")	
KLR Agency ("KLR")	Marketing for Change Co. ("MFC")	
Violet PR ("Violet")	JL Media, Inc. ("JL Media")	
Maple and Monroe	Tara Dowdell Group LLC ("TDG")	
Angry Apples Marketing, LLC ("AAM")	Targeted Advertising Group Inc. ("TAG")	

Thereafter, the remaining responsive Quotes were reviewed and evaluated in accordance with Bid Solicitation Section 8.9, *Evaluation Criteria*. These twenty-four (24) Quotes were evaluated in accordance with the evaluation criteria set forth in Bid Solicitation Section 8.9.1, *Technical Evaluation Criteria*, which stated in part:

- A. The Bidder's demonstration in the Quote that the Bidder understands and is able to complete the requirements of the Scope of Work as sought;
- B. The qualifications and experience of the Bidder's personnel; and
- C. The Bidder's documented experience in successfully completing contracts of a similar size and scope in relation to the work required by the Bid Solicitation.

The Scoring Legend for the Technical Evaluation of Quotes was: "5 – Excellent"; "4 – Very Good"; "3 – Good"; "2 – Fair"; and "1 – Minimally Responsive", and each responsive Bidder received a single score between 1-5 based on the above scoring legend and the Bureau's evaluation of the Quote based on the above Evaluation Criteria. The evaluation methodology and score sheet were finalized and time-stamped prior to the opening of Quotes. Recommendation Report Pg. 10. Following the evaluation and scoring of the responsive Quotes, Bidders BVA, FA, FSG, and Maple and Monroe were found to be outside the Competitive Range, and were ineligible for further consideration. Recommendation Report Pgs. 25-26.

To evaluate pricing pursuant to Bid Solicitation Section 8.9.2, *Price Evaluation*, Bidders were evaluated and ranked from lowest to highest based upon the three (3) year average of the percentages provided for Price Line 1 Media Placement Mark-Up located on Tab 1, with Price Line 1 also evaluated for reasonableness. The pricing submitted for Price Lines 5 through 29 related to hourly rates would be evaluated to confirm all Bidders submitted reasonable hourly rates.

¹ Additionally, Bidders BVA, FA, and FSG were ineligible for award due to the lack of a valid Business Registration Certificate.

In accordance with Bid Solicitation Section 8.12, *Best and Final Offer (BAFO)*, the Bureau requested a BAFO from all responsive Bidders determined to be in the Competitive Range. Ten Bidders provided BAFO responses as shown on pages 25 and 26 in the Recommendation Report. Bidders were thereafter ranked from lowest to highest per Section 8.9.2 as follows:

BIDDER	BAFO – PRICE LINE 1	PRICING RANK
EFK	3%	1
MFC	3.25%	2
TAG	4%	3
ICE	5%	4
KLR	6%	5
TSG	7%	6
Spitball	7%	7
Dana	7%	8
PS	7.67%	9
JL Media	8%	10
SA	8%	11
True North	8%	12
Violet	9%	13
AB&C	10%	14
Direct Development	10%	15
TDG	11.67%	16
IMS	12%	17
Masterpiece Design	14%	18
BEM	15.33%	19
AAM	36.3%	20

The Bureau considered all pricing from the Bidders in the Competitive Range to be reasonable and acceptable, with the exception of AAM's Media Placement Mark-Up percentage of 36.3% for Price Line 1, which was determined to be a significant outlier from the other nineteen (19) Bidders in the Competitive Range. As a result, AAM's pricing was deemed to not be acceptable to the State, and AAM's Quote was removed from further consideration of award.

Having completed its evaluation of the Quotes received in response to the Bid Solicitation, on June 13, 2024, the Bureau issued the NOI advising all Bidders that it was the State's intent to award a Contract to the following Bidders:

Intended Awardee	Intended Awardee	
AB&C Philadelphia LLC	Masterpiece Design	
Brand Enchanting Media LLC	Positive Solutions, LLC	
Dana Communications Inc.	Spitball LLC	
EFK Group, LLC	Success Advertising Inc.	
Impact Consulting Enterprises	Tara Dowdell Group LLC	
Integrated Marketing Services Inc.	Targeted Advertising Group Inc.	
JL Media, Inc.	The Setroc Group, Inc.	
KLR Agency	True North Inc.	
Marketing for Change Co.	Violet PR	

On June 18, 2024, prior to the close of the protest period, AAM submitted a Protest of the rejection of their Quote. AAM seeks to amend their Quote "with the correct fee schedule", and further requests that their "bid be submitted for reconsideration of the award".

Although AAM has not requested an in-person presentation as permitted by N.J.A.C. 17:12-3.3(e), it should be noted that "[t]he Director has sole discretion to determine if an in-person presentation by the protester is necessary to reach an informed decision on the matter(s) of the protest. In-person presentations are fact-finding for the benefit of the Director." Further, "[i]n cases where no in-person presentation is held, such review of the written record shall, in and of itself, constitute an informal hearing." N.J.A.C. 17:12-3.3(d). I have reviewed the record of this procurement, including the Bid Solicitation, the Quotes received, the Evaluation Committee Report, the Bureau's Recommendation Report, the relevant statutes, regulations, case law, and the protest submitted by AAM. The issues raised in the protest were sufficiently clear such that a review of the record of this procurement has provided me with the information necessary to determine the facts of this matter and to render an informed final agency decision on the merits of the protest submitted by AAM on the written record, as such an in-person hearing is not warranted. I set forth herein the Division's Final Agency Decision.

DISCUSSION

The New Jersey Courts have long recognized that the purpose of the public bidding process is to "secure for the public the benefits of unfettered competition." Meadowbrook Carting Co. v. Borough of Island Heights, 138 N.J. 307, 313 (1994). To that end, the "public bidding statutes exist for the benefit of the taxpayers, not bidders, and should be construed with sole reference to the public good." Borough of Princeton v. Board of Chosen Freeholders, 169 N.J. 135, 159-60 (1997). The objective of New Jersey's statutory procurement scheme is "to guard against favoritism, improvidence, extravagance and corruption; their aim is to secure for the public the benefits of unfettered competition." Barrick v. State of New Jersey, 218 N.J. 247, 258 (2014) (citing Keyes Martin & Co. v. Dir. of Div. of Purchase and Prop., 99 N.J. 244, 256 (1985)).

When evaluating Quotes received, the Division is charged with ensuring that the Contract is awarded to that responsible Bidder whose Quote, conforming to the Bid Solicitation, is most advantageous to the State, price and other factors considered. Bid Solicitation Section 1.1 *Purpose and Intent*. Here, AAM's BAFO Quote was found to be a significant outlier when compared to the other nineteen (19) bidders in the competitive range. In fact, AAM's BAFO Quote was more than double the BAFO Quote of the next closest bidder, BEM, whose BAFO Quote was 15.33%. In their protest letter, AAM requests that they be allowed to amend their Quote "with the correct fee schedule". Allowing AAM to revise its pricing information after the Quote submission deadline would result in an impermissible supplementation of the Quote, which the Division cannot allow as doing so would be contrary to the Court's holding in In re Protest of Award of On-Line Games Prod. & Operation Servs. Contract, Bid No. 95-X-20175, 279 N.J. Super. 566, 597 (App. Div. 1995). In On-Line Games, the Appellate Division held that "in clarifying or elaborating on a proposal, a bidder explains or amplifies what is already there. In supplementing, changing or correcting a proposal, the bidder alters what is there. It is the alteration of the original proposal which was interdicted by the RFP". Id. Here, the Division cannot accept AAM providing a different, "correct" fee schedule, as doing so is an impermissible supplementation, change and correction to the submitted Quote.

New Jersey procurement law requires that "specifications and invitations for bids shall permit such full and free competition as is consistent with the procurement of supplies and services necessary to meet the requirements of the using agency." N.J.S.A. 52:34-12. This principle is based on the long-recognized "policy behind the competitive bidding statutes, i.e., assurance against favoritism, improvidence, extravagance and corruption in the bidding process." Palamar Constr., Inc. v. Pennsauken, 196 N.J. Super. 241, 251 (App. Div. 1983) (citing Terminal Construction Co. v. Atlantic City Sewerage

<u>Auth.</u>, 67 N.J. 403, 410 (1975)). "These policies, in turn, are meant to ensure that all bidders are equally situated in their competition for the public contract." <u>Palamar, supra,</u> 196 N.J. Super. at 251 (citing <u>Hillside Twp. v. Sternin,</u> 25 N.J. 317, 322 (1957)). "The conditions and specifications must apply equally to all prospective bidders. Otherwise, there is no common standard of competition." Id.

CONCLUSION

Based upon the foregoing, I find no reason to disturb the Bureau's recommendation that the Contract be awarded as outlined in the Recommendation Report. Accordingly, I sustain the June 13, 2024, Notice of Intent to Award. This is my final agency decision.

Thank you for your company's interest in doing business with the State of New Jersey. I encourage you to log into *NJSTART* to select any and all commodity codes for procurements you may be interested in submitting a Quote for so that you may receive notification of future bidding opportunities.

This is the Division's final agency decision. Pursuant to N.J.A.C. 17:12-3.1, this determination is appealable to the Appellate Division of the Superior Court in accordance with the New Jersey Court Rules (R. 2:4-1) which provide a party 45 days to appeal this final agency decision.

Sincerely,

Cory K. Kestner Cory K. Kestner Chief Hearing Officer

CMD:CKK

c: R. Regan

W. Higgins

M. Maguire

T. Maner