# **New Jersey Family Assistance Center**



## **Update:**

**August 27, 2003** 

## NJFAM Update

The Family Advocate Program (FAP) now includes 606 registered families. A special thank you to the 170 who completed and returned the family satisfaction survey in June. Your time and effort is greatly appreciated. Although most of the feedback was positive, it was also clear that our work is not yet completed. We will continue to provide case management to you through your Family Advocate. If at anytime you have a request or comment, please feel free to contact the FAP Director, Maureen Scanlon at **866-652-7474**.

NJ Fam has been contacted by the Families of Freedom Scholarship Fund, an organization which provides scholarships. Families of victims are encouraged to register all dependents, including young children (newborn to high school), spouses and domestic partners. The registration form is available at www.scholarship911.org. If you have questions, contact Families of Freedom Scholarship Fund at 1-877-862-0136 or email at scholarshhip911@csfa.org.

The Friendship Ambassadors Foundation (FAF) has announced a special commemorative concert featuring stars of the music world, to be televised internationally. It is a project initiated by four young teens who lost loved ones in the September 11th, 2001Terrorsit Attacks. The concert is the culmination of a documentary on the healing power of music. The entire program is five days, with the concert being held at the Performing Arts Center in Newark, NJ on September 23, 2003. The FAF will sponsor 100 young people from all over the world to take part in the program. For further details, please contact Eileen Mandell at 914-328-8589 or Eileen@faf.org.

## Message from Governor McGreevey Regarding Second Anniversary Ceremonies

As we all pause to remember and honor our loved ones who were lost or injured in September 11th, 2001 Terrorist Attacks, I have invited all the families of victims and the survivors of this tragic day to a gathering at Drumthwacket on Sunday, September 7, 2003 from 1:00 to 3:00 p.m. The afternoon will include a reception and the observation of a moment of silence. You should have received a personal invitation from me in the mail. Please call **609-984-7846** if you are planning to attend or did not receive an invitation.

I am pleased to announce that New Jersey will again ferry victims' family members and survivors to Ground Zero for the New York City ceremonies on September 11, 2003. The New Jersey State Police will also provide an escort for you from the ferry to the WTC site.

Ferry service will begin from the CCR Railroad Terminal building at Liberty State Park at 6:45 a.m. and continue until 7:30 a.m. Refreshments will be served at the Terminal building before and after the ferry rides. Please plan to arrive by 6:00 a.m. in order to enjoy your coffee before going through the security check point where refreshments interfere with the equipment. The New Jersey security check permits you to enter Ground Zero without being rechecked by New York security.

Returning ferries will begin departing New York City for Liberty State Park immediately after the program ends. Service will continue for one hour thereafter.

Enclosed with this Newsletter is a yellow Parking Pass for use by families and survivors which bears directions to Liberty State Park. Please display it in your car window on the morning of September 11, 2003.

To register for the ferry service or find answers to any questions about the anniversary or New Jersey victims services, please call my Office of Recovery and Victim Assistance at **609-777-1248** as soon as possible, but no later than September 5, 2003. Please be sure to advise us of any special needs you may have. There will be no seats at Ground Zero without pre-arrangement.

## Second Anniversary of September 11<sup>TH</sup> Ceremonies:

New Jersey Governor James E. McGreevey will join New York's Mayor and Governor at the World Trade Center ceremony to commemorate the second anniversary of the September 11th Terrorist Attacks on the morning of Thursday, September 11th, 2003. New York has arranged for children to read the names of the victims and perform music throughout the program. The ceremony will pause four times — twice to mark the times that each plane hit the towers and twice to mark the times when each tower fell. The first moment of silence will be at 8:46 a.m. and houses of worship citywide will be encouraged to toll their bells at that time. While the names are read, family members will be able to descend the ramp to the lowest level of the site where they may lay flowers.

The ceremony will officially begin at 8:30 a.m. Guests may begin arriving at 7:00 a.m. Information and logistics for the day will be disseminated to the families through the Mayor's Community Assistance Unit ("CAU"): **212-788-7418**. The CAU requests that anyone who has moved please advise them in order to *continued on page 2* 

## Info Hotline: 866-652-7474 • www.nj.gov/wtc

Providing Help for September 11 Victims and Their Families

## **New Jersey Family Assistance**

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#### Second Anniversary Ceremonies

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receive information that will be mailed out September 2. In addition, the CAU has advised that backpacks and other large packages will not be permitted at the site.

Details were subject to change at press time, but the following is an outline of New York's commemoration program schedule:

7:00 AM

◆ Guests begin to gather at the World Trade Center site

8:30 AM

Program begins

◆ Introduction of citywide moment of silence

8:46 AM

◆ Moment of silence (observance of time first plane struck North Tower) (Houses of worship will toll their bells throughout the City)

Introduction of the reading of the names

Children begin reading of names in pairs

◆ The names will be read by children related to those lost

• Each child will read approximately 14 names

◆ There will be 100 pairs (200 readers) who will continue until all names are read

8:47 AM

◆ Families may begin to descend ramp to the lowest level of the site where they can lay flowers.

9:03 AM

◆ Moment of silence (observance of time second plane struck South Tower)

Reading of names continues/music resumes

9:59 AM

◆ Moment of silence (observance of time of fall of the South Tower)

Reading of names continues/music resumes

**10:29 AM** ◆ Moment of silence (observance of time of fall of the North Tower)

Reading of names continues/music resumes

Reading of names concludes

**12:00 PM** ◆ Taps performed by two trumpeters (NYPD and FDNY)

Final music performance

◆ Program ends

An all agency honor guard made up of individuals representing city, state, federal and non-profit agencies including NYC Fire Department (FDNY), NYC Police Department (NYPD), Port Authority Police Department (PAPD) and representatives of the victims' families will participate in the ceremony. Members of the honor guard will stand for about 30 minutes and then rotate. In addition, the "Art for Heart" canvas made by children who lost loved ones will be on display at the World Trade Center site and that day, community centers in the tri-state area and the family room at the Lower Manhattan Development Corporation will open their doors to these children.

## New Jersey Counter-Terrorism Tip Line

Governor James E. McGreevey is urging citizens to report suspicious behavior related to terrorism to a statewide telephone tip line. Public Service Announcements are on the air advising that, while government is working hard to keep New Jerseyans safe and the State is measurably safer than it was a year ago, government can't do it alone. If you see something suspicious, report it. Call toll-free at 1-866-4-SAFE-NJ. The Attorney General's Office of Counter-Terrorism is coordinating this effort.

#### New Jersey 9/11 Memorial

Governor James E. McGreevey announced that the New Jersey September 11, 2001 Memorial Referendum for Proposal information was accessible online at www.nj.gov/nj911memorial. The Memorial, to be located at Liberty State Park, will be dedicated to the New Jersey citizens who lost their lives in the terrorist attacks of September 11, 2001.

The design that is selected will be a permanent memorial to the loved ones lost on 9/11. The designer will be charged with reflecting the mission statement put forth by the World Trade Center New Jersey Family and Survivor Committee.

Proposals were due by August 21 at 3 p.m. and will be reviewed by a Professional Advisory Committee made up of design professionals and members of the Governor's World Trade Center Victims Memorial Commission. The jury for the final selection will be made up of members of the Family & Survivor Memorial Committee who will vote and be advised by the Professional Advisory Committee.

The Family & Survivor Committee is comprised of about 30 members and was opened up to any family member who wanted to join. Over the last year, committee members have met to create a mission statement to reflect what they feel the Memorial should represent.

The Memorial will cost \$7 million, which will be raised privately. Donations for the Memorial Fund can be sent to: NJ Family Advocate Management Inc., 630 Bangs Avenue, Asbury Park, NJ 07712.

## Changing Your Mailing Address?

Recently, the Post Office has returned several newsletters due to incorrectly addressed envelopes. If you have moved since registering with the Family Assistance Center in September 2001, please notify the Governor's Office of Recovery and Victim Assistance at 609-777-1248 to ensure correct delivery of all future mailings. Thank you!

### Critical Choices: Federal Victim Compensation Fund or Civil Lawsuits

The National Center for Victims of Crime is sponsoring an educational forum, entitled "Critical Choices: Federal Victim Compensation Fund or Civil Lawsuits" for family members of victims of the September 11th 2001 Attacks. This program provides objective information about the September 11<sup>th</sup> Victim Compensation Fund and information about the option of filing a civil lawsuit. Even if you have already decided to pursue one of these courses of action, the forum may be a valuable source of information about how to make your compensation claim or lawsuit as effective as possible. In addition, there will be information about lawsuits against the terrorists and those who supported them. Victims making a claim to the federal fund can still take part in

The National Center is offering the Critical Choices Forum to help ensure that victims understand their options and have the support they need to make thoughtful, informed decisions. It does not claim to be advocating any particular choice.

The National Center for Victims of Crime was founded in 1985 as a resource and advocacy organization for crime victims. Programs include a toll-free Helpline providing direct services to crime victims, including referrals to a wide range of services in local communities; public policy initiatives designed to shape crime victim laws at the federal and state levels; and the National Crime Victim Bar Association, which seeks to promote the avenue of civil justice for victims of crime.

The next Forum will be held:

Tuesday, September 16, 2003 6:00 -9:00 p.m. The Westin Morristown 2 Whippany Road Morristown, New Jersey

Seating at the forum is limited and the NCVC would like those who attend to register in advance. To reserve your space, please call **800-394-2255**. A light meal will be served. You may check the web site, *www.ncvc.org* for updates and future forum announcements.

### New Jersey State Bar Association's September 11TH Hotline Deactivated

The New Jersey State Bar Association's September 11th hotline is no longer active as of July 21, 2003. A new message on the hotline directs callers to contact the Lawyer Referral Service in their county. Also, a contact phone number list of Lawyer Referral services on the website *www.njsba.com*.

### Online Guide

The September 11th Assistance Guide (*www.sept11help.org*) is a comprehensive online directory of services, programs and agencies that are still available to you as an individual affected by the events of September 11th.

The Assistance Guide's targeted search capability can help you locate the programs and agencies working to meet your specific needs.

Finding help involves three simple steps:

- 1. Find programs and agencies to meet your specific needs.
- 2. Add the programs you like to a customized list and print.
- **3. Call** the programs and agencies on that list.

#### Victim Compensation Fund Still Available

Out of the more than 3,000 families who are eligible for compensation from the federal Victim Compensation Fund ("VCF"), about 2,000 have yet to take any formal action. Thus, the next few months will determine how victims will deal with the permanent impact these terrorist attacks have had on their lives. It is important to keep in mind that the last day to file a claim with the VCF is December 22, 2003 AND there can be no extensions.

According to the VCF, your claim will be deemed filed if you submit the claim form. Documentation can be supplied after the initial filing, but it is important to NOTE that the VCF has established a deadline for filing documentation. You will have 30 days from the date of the initial contact letter you receive from you VCF case manager listing any missing items needed to process your claim.

If you have not yet decided whether to file a claim with the VCF or file a civil lawsuit, an attorney can help you assess your options and decide what you feel is in your best interests.

Trial Lawyers Care offers, free, trained volunteer attorneys to assist you. See *www.911lawhelp.org*.

You can visit the *www.usdoj.govl victimcompensation* VCF a website located at: In addition, Claim Assistance Sites have been set up to meet with you one-onone, at your convenience, to work on the application and answer your questions. You can visit once for a quality review of your application before you send it in, or several times to make sure all of your questions are answered. New Jersey sites are located at:

- ◆ 1551 S. Washington Avenue, 3rd Floor, Piscataway, NJ 08854
- ◆ 101 Hudson Street, 26th Floor (at the corner of Hudson and Montgomery Streets) Jersey City, NJ 07302

**Note:** The building has no street number or other identification, but it is the tallest building at the intersection of Hudson and Montgomery Streets, and the Au Bon

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## **New Jersey Family Assistance**

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#### Victim Compensation Fund

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Pain restaurant is on the ground floor. Please identify yourself as a potential claimant when you enter the lobby. You will be directed or escorted to the Claims Assistance Site Office.

**Hours of Operation:** By appointment only Monday through Friday, 9:00 am - 5:00 pm, and Saturdays between 10:00 am to 3:00 pm. Saturday appointments should be made by 5:00 pm Thursday the same week. Please call: **888 714-3385**.

#### Beginning September 2, 2003

Beginning September 2, 2003 these two NJ Claim Assistance Sites will be open from 9:00 a.m. - 5:00 p.m. weekdays. These sites will be staffed with service representatives to assist with the application process, provide award estimates, review claims before submission and perform claim intake activities for scheduled appointments and walk-ins.

On Monday, December 22, 2003, these sites will be open from 7 a.m. until midnight to accept hand delivered claim forms. Claims will be stamped with the time and date received. Claims will be accepted if postmarked on or before December 22, 2003. If the claimant is using a delivery service, proof of the acceptance date of Monday, December 22, 2003 will be necessary. Claims will not be accepted if they are postmarked or picked up by an express or overnight delivery service after December 22, 2003.

While there are no minimum claim submission requirements for December 22, 2003, for deceased victim claims, the VCF must receive the name of the victim and the claimant's address and telephone number before December 22, 2003. Further documentation must be received on or before Thursday, January 22, 2004.

For those injured during the terrorist attack, the VCF must receive the name of the victim, address and telephone number on or before December 22, 2003. Further documentation must also be received on or before Thursday, January 22, 2004. If the claimant submitted partial information before the deadline of December 22, 2003, all requested information must be submitted on or before January 22, 2004. If all the information is not submitted by January 22, 2004, the Special Master will decide the claim on the data available. If there is not sufficient information to process a claim, the VCF may declare the claim abandoned.

Further, the Special Master announced a 30-day deadline to submit required information to process claims. After a claim is submitted, it will be assigned a case manager. A contact letter will be sent by the case manager requesting missing data. The claimant will have 30 days from the date of the contact letter to submit the required information. Starting September 1, 2003, claims submitted will be sent to valuation at the end of this 30-day period and will be evaluated using all the information in the file at that time. If additional information becomes available after the initial evaluation is complete, it can be considered either at the subsequent review or on appeal.

For more information, check out the FAQ and the What's New sections on the VCF website at or call **888-714-3385** for assistance.

#### Lions Club Weekend

The Lions Club International's Finding New Hope Program Weekend Get A Ways will be held:

- ❖ August 28-September 1, 2003 Double H Hole In The Woods Ranch Lake Luzerne, NY
- December 27-30, 2003 Camp Mara, Putnam Valley, NY

Information and registration forms are available from Eileen Mandell, Lions Outreach Coordinator Phone: **914-328-8589**; or the Friendship Ambassadors Foundation,110 Mamaroneck Ave, White Plains, NY 10601; Fax: **914-328 8578**.

## Feinberg Townhall Meetings

Special Master Ken Feinberg will host two Town Hall meeting on Tuesday, September 9, 2003 as follows:

- 3:30 to 5:00 p.m. at the Hyatt Regency on the Hudson in Jersey City; and
- 2. 6:00 to 7:30 p.m. at the Sheraton at Woodbridge Place Hotel in South Iselin

The purpose of these meetings is to encourage those families who have not yet filed with the 9/11Victims' Compensation Fund, to do so as the deadline is fast approaching and will not be extended (December 22, 2003). Representatives will be present to assist any family with more information or help. Families will also be able to make an appointment to complete an application.

If you have any questions, please contact:

Camille S. Biros The Feinberg Group, LLP 1120 20th Street, NW

#### Family Seminar on New Jersey Probate Law and Victim Compensation Fund Issues

The New Jersey State Bar Foundation sponsored a seminar on New Jersey probate law to assist families of World Trade Center victims on July 23. Many family members attended, but for those who were unable to, a video tape may be borrowed from your NJFAP Advocate or by calling the Governor's Office of Recovery and Victim Assistance: 609-777-1248. While families should seek advice concerning their individual situations from their attorneys, the Bar Foundation video offers insights into the probate process and the Victims Compensation Fund.

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### Forging Memorial Art for Public Memory Symposium and Exhibition

You are invited to attend "Forging Memorial Art for Public Memory Symposium and Exhibition" at Rutgers University, New Brunswick, New Jersey on September 12, 2003.

Rutgers Art Library and Art History Department will conduct a one-day event that analyzes the issues from a variety of perspectives and highlights some recent works of memorial art that successfully addressed the challenges artists face when they work to conceive memorials that respectfully, yet creatively, reflect communal reactions to the tragic events of September 11, 2001.

- Speakers: 1:00 p.m. at Alexander Library
- Exhibition opening and reception: 5:00 p.m., at Art Library

Speakers will include Dr. Meredith Bzdak, Ford Farewell Mills and Gatsch Architects; Dr. Margaret Kuntz, Drew University; Stephen Shaheen, Memoria Project; Carol Sterling, who has served with the Internationa Sculpture Center; and Evan Urbania, Memoria Project, who will discuss the conception of public and memorial art as social representations of collective memory.

An accompanying exhibition will showcase New Jersey artists, such as David Slivka, Roberta Scott, Stephen Shaheen, Franco Minervini, Patrick Morelli, and John Giannotti, whose work has responded to the events of September 11, 2001.

To RSVP, send an email to *events@rci.rutgers.edu* or call **732-932-7505**. Space is limited so early reservations are advised.

### North Jersey Media Group Disaster Relief Fund

The North Jersey Media Group Disaster Relief Fund has donated over \$250,000 to assist families in northern New Jersey still suffering due to the September 11<sup>th</sup> Terrorist Attacks. This fund is supported by **The Record** (BergenCo.), the **Herald News** (Passaic Co.), and North Jersey Community Newspapers.

For more information, access www. ground zerospirit.org. If you are interested in applying for a grant from the fund, kindly email Carol Perrone at Perrone@north jersey.com.

In addition, *The Record* is making available Ground Zero Spirit, its photograph of the three firefighters raising the flag at Ground Zero. Families of the September 11th tragedy can obtain a free copy by emailing

#### groundzerospirit@northjersey.com.

For a listing of licensed products depicting this famous photograph, log onto www.groundzerospirit.org.



### United In Memory Quilt



The United In Memory 9/11 Victims Memorial Quilt will be on display September 11-14, from 9 a.m. - 5 p.m. at Pier 94 on 12<sup>th</sup> Avenue and 55th Street in New York City. The public is invited free-of-charge to view this tribute to the many lives lost on September 11, 2001. Over 3,600 life stories are told in the 142 panels that make up the nearly 15,000 square foot quilt.

More than 3,600 volunteers from every state in the U.S. and 17 countries around the world contributed to the making of the quilt. Each participant was responsible for an 18-inch square block that remembers one of the lives lost in the September 2001 attacks.

Each individual piece of the quilt has its own story and many are adorned with pictures, letters, family photos, drawings and messages. The Quilt was completed in August 2002 and had its debut inside the Exhibition Hall of the Queen Mary in Long Beach, California in September 2002.

Since then, this magnificent tribute to 9/11 has been displayed at various locations in the Southern California area, including several public elementary schools, and in num-erous locations across the United States, including Boston and cities in Ohio, Wisconsin, and Utah.

A visual history of the making of the Quilt or each quilt block may be seen by visiting the website at: www.united inmemory.net.

#### Correction

The May 1, 2003 issue of the Newsletter **stated in error**, in the Mental Health Benefits article, that the September 11<sup>th</sup> Fund will pay up to \$3,000 annually. The correct statement is that September 11<sup>th</sup> Fund pays a **lifetime benefit of \$3,000**.

Update August 27, 2003

## Labor Day Picnic at Shea Stadium

The Mets and Tuesday's Children are sponsoring a Labor Day Picnic at Shea Stadium on Monday, September 1, 2003. The picnic begins at 11:00 a.m. and will include games, meetings with Mets' team members, autographs, and pictures. Picnickers will be permitted on the field for the national anthem. Hot dogs and hamburgers will be served in a private picnic area while the Mets play the Atlanta Braves. Please RSVP: 516-562

## Flag of Remembrance

The New York Historical Society will display a special "Flag of Remembrance," consisting of approximately 1700 victims' photographs and 1300 memorial candles. The flag will be displayed during September 2003 at the Society's headquarters located at 2 W. 77 St., New York City. For more information, please call 212-873-3400.

## Salvation Army's Camp Tecumseh

The Salvation Army has invited the families of victims and survivors of September 11, 2001 to a private day of peace and tranquility at Camp Tecumseh, its 400 acre residential camp located in Pittstown, N.J. Available activities include fishing (with your own gear), miniature golf, tennis, horseshoes, hay rides, playground, swimming and crafts.

This is the second year the camp has been offered to enable those who seek privacy to spend a quiet day away from the press and media coverage of the anniversary events. Lunch and snacks will be provided and transportation may be arranged if needed. The Salvation Army is requesting that you RSVP and address any questions to Brenda Beavers, State Human Services Director at **908-851-8211**.

## NYC's Better Business Bureau Survey of September 11<sup>TH</sup> Charities

New York City's Better Business Bureau Foundation has issued a report analyzing how nearly \$2.8 billion in September 11<sup>th</sup> related contributions have been disbursed by charities assisting September 11<sup>th</sup> victims. The Report covers services provided, largest and smallest donation recipients, lessons learned and recommendations for disaster preparedness.

The report indicates that most of the money raised went to well-established charities or new entities created and managed by established charities or government agencies. The top 11 groups collected 88 percent of all donations with the American Red Cross receiving 35 per-

cent of those contributions. Most donations focused on four areas of service: emergency services and responses; children; education/scholarships and mental health services. Seventy-four percent of all reported contributions had been spent by the time the survey was conducted. Later, in March 2003, the Red Cross reported that it had expended about \$821.7 million of the \$1.07 billion it had collected with the remaining \$246 million allocated for long-term recovery and relief efforts.

This survey updates a report issued last August and was funded by the New York Times 9/11Neediest Fund. It is available at *www.newyork.bbb.org*.

### One Day's Pay

One Day's Pay is an initiative to establish September 11<sup>th</sup> as a national day of service, charity and compassion to honor the victims of the Terrorist Attacks. To join the effort, go to the Web site at *www.onedayspay.org* and register your good faith intention to participate. Participation involves planning activities on or about September 11, 2003 that provide opportunities for people and organizations to help others in need.

One Day's Pay is a non-profit established by a coalition of groups including 9/11

Families, the Points of Light Foundation and the Volunteer Center National Network, Youth Service America, Citizen Corps, Tuesday's Children and September Space among others.

The campaign to achieve an annual participation goal of at least 30 million people is expected to require eight years effort. The hope is that One Day's Pay becomes a nationally observed tradition and enduring legacy for the victims.

The Web site offers helpful ideas and other resources to assist you.

#### Second Annual We Remember Walk

The Second Annual We Remember Walk will be held on Sunday September 28th, 2003. It will begin at **Battery Park** and proceed to the **World Trade Center Site** in **New York City**. Assembly will be at (Battery Park) 2:00 pm. The "WALK" begins at 3:00 pm.

The Pentagon families will hold a Remembrance Walk on Sunday August 31st, 2003. It will begin at The Iwo Jima Marine Memorial and conclude at the Pentagon in Arlington, Virginia. Assembly will be at the Marine Memorial at 2:00 pm.

The "WALK" begins at 3:00 pm.

Both walks are open to all including: United Flights #93 & 175, American Airlines Flights #11 & 77, Pentagon Families, World Trade Center Families and survivors.

For more information please call Reverend Bill at September's Mission at: **888-424-4685.** 

Update August 27, 2003

## Going On After Loss

Going On After Loss (GOALS) is a project created in response to the needs of New Jersey families that experienced the loss of a spouse/parent on September 11th. Designed and organized by mental health professionals with expertise in trauma, GOALS is committed to providing families with the resources needed to deal with immediate and long-term challenges of grief. The groups provide information on enhancing personal and family strengths and resiliences, facilitate the learning and practicing of coping strategies, and encourage the development of strong support systems. These objectives are met in a safe and fun environment through discussions, creative projects, journaling, and storytelling. GOALS is funded by Project Phoenix with support from the Mental Health Association of New Jersey, Catholic Community Services of Newark, and the American Group Psychotherapy Association.

GOALS groups run weekly for 6 consecutive weeks. The current schedule is:

- Monmouth County contact Michele Madiou, 609-208-0652 extension 24; groups start October 14<sup>th</sup>.
- Middlesex County contact Amy Kaelin, 732-777-1940; groups start September 9<sup>th</sup>.
- ◆ Morris/Essex County contact Kevin Duffy 973-777-7958; groups start October 2<sup>nd</sup>.

## Sesame Street Workshop for Young

Young children respond to stress in many different ways. Sesame Workshop developed "You Can Ask". This project, supported by Project Liberty offers ideas for helping 3-8 year olds deal with stress and develop social and emotional skills. You can visit www.sesamestreet.com/youcanask/ or email them questions at

youcanask@ sesameworkshop.org.

#### Memorial Walls Exhibit:

The Memorial Walls kiosks created at the Family Assistance Center in Liberty State Park immediately after the September 11, 2001 Terrorist Attacks will be on display at the Richard J. Hughes Justice Complex, 25 Market Street, Trenton, NJ beginning September 4, 2003.



### FBI Family Web Site

FBI Director Robert Mueller has created a web page for 9/11 victims and families as a means of expanding communication between the FBI and those individuals directly affected by the 9/11 attacks.

The web page includes many of the things requested by families, including a summary of the FBI's investigative efforts to date, information on how the FBI is changing to prevent and address terrorism, and details answers to questions we have received from family members and surviving victims. For questions pertaining to issues that are outside the scope of the FBI's investigation or mission, contact information for the agency to which those questions relate is provided. Some questions, including those related to personal effects, are continuing to be researched. Answers will be posted as soon as they are available. The FBI will be updating the web page as additional information becomes available about new developments and is requesting your feedback about the web page after you have had a chance to review it.

The FBI says that the web page is intended for the benefit of victims and families of victims of the 9/11 attacks and is not intended for public dissemination. It asks that you refrain from providing access to the web page to individuals who are not victims or family members of victims.

You should be receiving a letter from the Department of Justice advising you of how to access the site.

#### Dates to Remember...

#### September 2, 2003

Family & Survivor Memorial Committee; 7:00 p.m. Members will be notified of the location.

#### **♦** September 5, 2005

Please register to use the NJ Ferry to WTC on September 11, 2003 by calling ORVA **609-777-1248**.

#### September 9, 2003

Town Hall meeting with federal Victim Compensation Fund Special Master Kenneth Feinberg. See article above for details.

#### **♦** September 16, 2003

Critical Choices Forum. See article on page 6 for details.

#### ◆ December 22, 2003

Last day to file a claim with the federal Victim Compensation Fund.

#### Hotel & Airline Discounts for Families Attending the Anniversary Ceremonies at Ground Zero

The following airlines and hotels are offering discounts for family members to attend the ground zero anniversary. These offers are only for next of kin and, in some cases, you will need to give a "P" or "T" number and the code that varies with each airline and hotel. New York City negotiated these discounts with each participant and is requesting that you keep the codes confidential to prevent anyone who is not immediate family from interfering.

The city is also requesting that you direct any questions you may have to the specific airline or hotel. Each will verify in their own way who qualifies and who doesn't. The hotel rooms are first-come, first-served.

#### Airline Partnerships

## American Airlines Phone: 800-433-1790

• Roundtrip (Domestic) Airfare: 5% discount on any discounted fares; or 10% discount on first class or full fare tickets

Rate valid: September 8 thru September 14. Reference Code: Star File 7993AX or 9/11 Family Anniversary

#### Continental Airlines

Phone: 800-468-7022, Meeting Works Desk • Roundtrip (Domestic) Airfare: \$250.00, plus applicable tax

Restrictions:

Rates valid: September 9 thru September 13 Reference Code: UBKDCL

#### Delta Airlines

Contact: Delta Meeting Network Reservations Phone: 800-241-6760

 Roundsrip (Domestic) Airfare: \$275.00; or 5% discount off lowest published fare; or 10% discount off unrestricted coach fares Restrictions:

Rates valid: September 8 thru September 14.

Reference Code: 199509A

#### Hotel Partnerships

Embassy Suites Hotel New York City 102 North End Ave., New York, NY 10282

www.embassynewyork.com Phone: 800-362-2779

Rooms Available: 40 rooms Room Nightly Rate: \$199.00

Regular Rate: \$359.00 (cost after 40 rooms taken)

Reference Code: MAR

#### Holiday Inn Wall Street

15 Gold Street, New York, NY 10038 www.holidayinnwsd.com

**Phone:** 212-232-7800

Rooms Available: 10 (Rate available: September 10 thru September 14)
Room Nightly Rate: \$99.00 plus applicable tax

Reference Code: SEP

#### Le Marquis Hotel NY

12 East 31st St., New York, NY 10016

www.lemarquisny.com Contact: Stanley Dare

Phone: 646-218-4441 Rooms Available: 15

Room Nightly Rate: \$99.00 rate available until August 25, 2003

... plus...
Rooms Available: 15

Room Nightly Rate: \$149.00 rate available:

August 25 thru August 29, 2003 Reference Code: 9/11 Family Block Please note: full prepayment is taken at reservation. The cancellation policy is: No refunds after August 29.

#### Marriott Financial Center

85 West Street, New York, NY 10013

www.marriott.com Phone: 800-242-8685 Rooms Available: 30

Room Nightly Rate: \$208.00 Reference Code: Peace

#### The Millenium Hilton

55 Church Street, New York, NY 10007 www.newyorkmillenium.hilton.com

Phone: 800-445-8667 Rooms Available: 50 rooms

Room Nightly Rate: \$199.00 rate available September 9 thru September 11 and \$179.00 rate available September 12 thru September 13

Reference Code: Never Forget Group

#### Plaza Hotel

768 Fifth Avenue, New York, NY 10019 www.fairmont.com

**Phone:** 212-759-3000 Rooms Available: 20 Room Nightly Rate: \$279.00 Reference Code: Helms Briscoe 9/11

Room Block

#### Radisson Lexington Hotel New York

511 Lexington Avenue at 48th Street New York, NY 10017

www.radisson.com/newyorkny\_lexington

**Phone:** 212-755-4400

Rooms Available: 10 Room Nightly Rate: \$149.00 Reference Code: Families of 9/11

Regent International Hotels
55 Wall Street, New York, NY 10005 www.regenthotels.com

Contact: Rose LoRenzo, Reservation Mgr. Phone: 212-699-5612 (9 am-5 pm EST) Rooms Available: 50

Room Nightly Rate: \$208 rate available:

September 9 thru September 12 Regular Room Rate: \$225.00 / night **Reference Code:** Mayor, G1187480

**Ritz Carlton** (Battery Park)

Two West Street, New York, NY 10004 www.ritzcarlton.com

**Phone:** 800-241-3333 Rooms Available: 30

Room Nightly Rate: \$219.00 Reference Code: Next of Kin

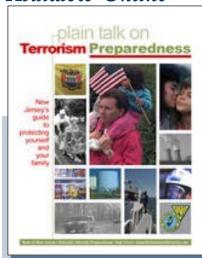
#### Starwood Sheraton Hotel

1567 Broadway, New York, NY 10036 Phone: 800-223-6550, Reservations

Rooms Available: 10

Room Nightly Rate: \$189.00 Reference Code: 9/11 Family Block

#### Available Online



New Jersey's guide to protecting yourself and you family

For up-to-the-minute information, resources and to learn what New Jersey is doing to protect It's citizens, visit:

NJHomelandSecurity com

#### Family Assistance Update

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