# Mastering Roster Management!

#### **CONDUCTED BY:**

OFFICE OF THE SECRETARY OF HIGHER EDUCATION (OSHE) EDUCATIONAL OPPORTUNITY FUND (EOF)

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## Purpose of the Roster Management Workshop



REVIEW OF EOF UG ELIGIBILITY REQUIREMENTS



**RESOURCES** 



CAMPUS RELATIONSHIPS



THE ACADEMIC CALENDAR



DISCUSSION TOPICS

## Review of EOF UG Eligibility Requirements

## 9A:11-2.3 **Financial** Eligibility **Initial Article III** Student **Grants**

- Annually, students are required to submit their FAFSA or NJ Alternative Financial Aid Application by the identified state EOF deadline to be eligible for consideration for participation in the Fund.
- •Beginning the Spring 2024 term, any undergraduate student admitted into the EOF, the participating institutions should use NJFAMS to verify student financial eligibility.
  - The institution must continue to have a copy of the appropriate financial documentation for any student admitted during the Fall 2023 term (and prior).
- Any student who is a participant in the Fund shall provide the required documentation to verify their financial eligibility at the request of the Office of the Secretary of Higher Education/EOF Central Office or the Higher Education Student Assistance Authority.
- •If you have conflicting documentation during your eligibility review, the appropriate verification process must be followed by your institution.

## **EOF Funding Priorities**

Based on an institution's annual academic year EOF Article III appropriation, student grant funds shall be awarded to eligible students in the following priority order:

- 1. Renewal students who were funded during the **PREVIOUS** academic year;
- 2. First-time, full-time freshmen;
- 3. Students that have earned 24 or more college credits while in high school or who participated in a dual enrollment program and have earned an associate's degree as part of their high school graduation requirements and have no prior history of EOF funding support;
- 4. EOF transfer students who received an EOF student grant at their previous institution, in the preceding academic year;
- 5. Renewal students readmitted or returning who did not receive funding the prior academic year; and
- 6. Eligible students who do not fall into any of the other four categories listed above.

## Eligibility and Discretionary Scale

- Income Eligibility posted on OSHE EOF website
- Discretionary Scale sent in email memo in September

#### EOF INCOME ELIGIBILITY SCALE AY 2023-2024

Household Size	Gross Income (Not to Exceed)	Max. Asset Cap (Not to Exceed)
1	\$27,180	\$5,436
2	\$36,620	\$7,324
3	\$46,060	\$9,212
4	\$55,500	\$11,100
5	\$64,940	\$12,988
6	\$74,380	\$14,876
7	\$83,820	\$16,764
8	\$93,260	\$18,652
***	Add \$9,440 for each additional family member	Add \$1,888 for each additional family member

#### MAXIMUM INCOME ELIGIBILITY FOR DISCRETIONARY STUDENTS

	Gross Income	Max. Asset Cap
Household Size	(Not to Exceed)	(Not to Exceed)
1	\$38,188	\$7,638
2	\$51,451	\$10,290
3	\$64,714	\$12,943
4	\$77,978	\$15,596
5	\$91,241	\$18,248
6	\$104,504	\$20,901
7	\$117,767	\$23,553
8	\$131,030	\$26,206
***	Add \$13,263 for each	Add \$2,653 for each
	additional member of the	additional family member
	household	

## Resources

## OSHE EOF Website

https://www.nj.gov/highered ucation/EOF/EOF\_Progra Resources.shtml

- + EOF Contracts
- + EOF Directors Professional Development Resources
- + EOF Forms and Other Reports
- + EOF Frequently Asked Questions (FAQs)
- + EOF Graduate Grants
- + EOF Program Liaisons Institutional Assignments
- + EOF Publications
- + EOF Regulations
- + EOF Trainings and Instructions
- EOF Undergraduate Grants

#### Undergraduate

- Institutions participating in EOF Part-time
- EOF Undergraduate Academic Year Grant Processing Calendar
- NJFAMS EOF Roster Selection, Awarding, Certification and Payment Request Instructions
- EOF Undergraduate Grant Award Table
- + EOF Winter Session Funding Application

## Institutional Accountability

- All participating institutions must adhere to the EOF statewide processing deadlines.
- Institution's that fail to properly adhere to the EOF processing calendar will:
- Need to provide in writing why this error/oversight occurred.
- 2. How it plans to address and ensure that this error/oversight does not happen again.
- 3. Demonstrate how the institution will hold the students harmless (i.e., use institutional funds to cover the EOF grant amount that the institution failed to properly process and request in accordance with the EOF processing guidelines.)



#### OFFICE OF THE SECRETARY OF HIGHER EDUCATION

**EDUCATIONAL OPPORTUNITY PROGRAM (EOF)** 

STUDENT SELECTION, AWARDING, & PAYMENT PROCESSING CALENDAR
FOR THE 2023-2024 ACADEMIC YEAR\*\*

Selection, awarding, certifying and requesting payment for EOF students is a process that requires the involvement of both the EOF campus program and their respective financial aid office.

	MS EOF portal. EOF campus pr	ograms must ensure that			
EOF Central Roster Processing Schedule: (The following dates are when programs must submit the EOF Roster Processing sheet to the EOF Central Office to have their Awarded students moved from "Qualified" to "Awarded" Status. Programs must award for both the Fall and Spring terms. Submissions must be received by 12pm.)	Fall 2023 September: 21 <sup>st</sup> October: 5 <sup>th</sup> , 19 <sup>th</sup> November: 2 <sup>nd</sup> , 16 <sup>th</sup> , 30 <sup>th</sup>	Spring 2024  January: 11 <sup>th</sup> , 25 <sup>h</sup> February: 8 <sup>th</sup> , 22 <sup>nd</sup> March: 7 <sup>th</sup>			
Fall 2023 Term	DEAD	LINE			
EOF Discretionary and Non-Funded Appeals	Novembe	er 9, 2023			
Last Day to Award All EOF Students	November 30, 2023				
Spring 2024 Term	DEADLINE				
EOF Discretionary and Non-Funded Appeals	February 15, 2024				
Last Day to Award All EOF Students	March 1	7, 2024			

#### 

refer to the HESAA Deadline and Processing Calendar for: FAFSA FILING DEADLINE

Incomplete Applications/Corrections/Verification/Task Completion/Appeals/Add a Colle

Fall 2023/Spring 2024 – September 15, 2023

Spring 2024 Consideration Only – February 15, 2024

## NJFAMS Rosters

There is action you must take for the rosters in the Certification Rosters section. The rosters in the Informational Rosters section are for reference and reporting purposes.

Program:	<choose one=""></choose>	_
Term:	<choose one=""> ∨</choose>	
SSN:		
First Name:		
Last Name:		
Student ID:		

#### **EOF Approval Rosters - Action Required**

				Download File (CSV)
(	EOF Approval	PDF	Online	Download

#### **Informational Rosters**

		View and Print (PDF)	View Online	Download File (CSV)
<b>②</b>	Approved and Eligible	PDF	Online	Download
•	State Verification Not Complete	PDF	Online	Download
<b>②</b>	Approved, Eligible and Certified	PDF	Online	Download
4	Certified and Not Paid	PDF	Online	Download
8	Paid	PDF	Online	Download
0	Refund Due	PDF	Online	Download
0	Ineligible	PDF	Online	Download
	Incomplete	PDF	Online	Download
	All Students	PDF	Online	Download

## Campus Relationships

## Financial Aid/Registrar

#### Registrar

For coding and report retrieval purposes

#### **Financial Aid**

#### Certification

FA must certify enrollment of all EOF students. Students cannot be awarded without this

#### Reconciliation

To ensure FA rosters and EOF rosters are consistent, specifically with respect to enrollment status.

Otherwise, the certification action will be undone

#### Requesting Payment

Via NJFAMS, once certified, the FA office must request payment

## Academic Calendar

## Prepwork

#### **AUGUST: PRE-SEMESTER**

- Prepare your Renewal roster by reviewing OSHE's Final Enrollment Report and your campus enrollment report based on EOF-coded students for reconciliation purposes
- •Check Approved and Eligible Roster in NJFAMS for renewal students who are enrolled for Fall
- •Check Ineligible Roster in NJFAMS for enrolled students who may be eligible (e.g., unsubmitted documents, in verification, etc.). Reach out to them if they need to submit documents
- •Update demographics and add awards for all Renewals and Summer Initials (NJFAMS likely accessible in mid-August)
- •Review EOF Approval Roster for students who may qualify for recruitment

## Discussion: Do you know your rosters?

Look for eligible Initials and Renewals who were not on the program's roster as of the Fall term of the previous Academic Year. Also, a source to find students who may already be enrolled at your school.

Renewal students who appeared on a program's roster during the Fall term of the previous Academic Year & who remain eligible should appear here.

Ineligible students BUT EOF discretionary eligible students will appear here.

There is action you must take for the rosters in the Certification Rosters section. The rosters in the Informational Rosters section are for reference and reporting purposes.

Program:	<choose one=""></choose>	~
Term:	<choose one=""> ∨</choose>	
SSN:		
First Name:		
Last Name:		
Student ID:		

#### **EOF Approval Rosters - Action Required**

				Download File (CSV)
0	EOF Approval	PDF	Online	Download

#### Informational Rosters

		View and Print (PDF)	View Online	Download File (CSV)
<b>②</b>	Approved and Eligible	PDF	Online	Download
-	State Verification Not Complete	PDF	Online	Download
<b>②</b>	Approved, Eligible and Certified	PDF	Online	Download
4	Certified and Not Paid	PDF	Online	Download
8	Paid	PDF	Online	Download
0	Refund Due	PDF	Online	Download
0	Ineligible	PDF	Online	Download
	Incomplete	PDF	Online	Download
	All Students	PDF	<u>Online</u>	Download

## Your First Roster

#### SEPTEMBER

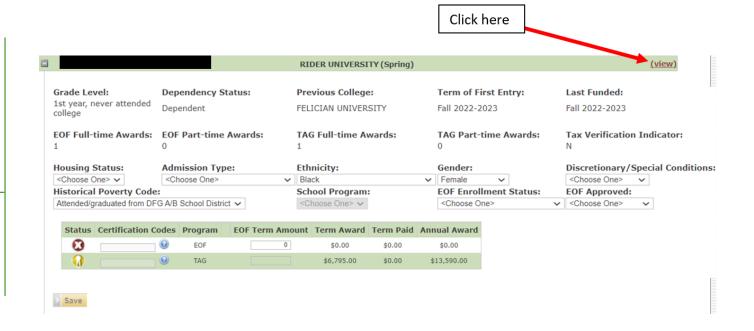
- Monitor your campus's enrollment report during add/drop
- •Add demographics and awards for all Renewal, Initials, Dual enrollment, Transfers, and Readmitted students (note: ordered by funding priorities)
- Submit your first roster!
  - Financial Aid can certify and request payment on Monday or Tuesday of the following week.
  - Check NJFAMS to make sure students have yellow award symbol and blue checkmark after certification
- •Check Ineligible Roster in NJFAMS for students who may qualify for discretionary/non-funded appeal requests

### **NJFAMS: View Access**

#### **Discussion**

How are your staff members using NJFAMS?

The "(view)" link in the upper right-hand corner will help verify a student's eligibility.



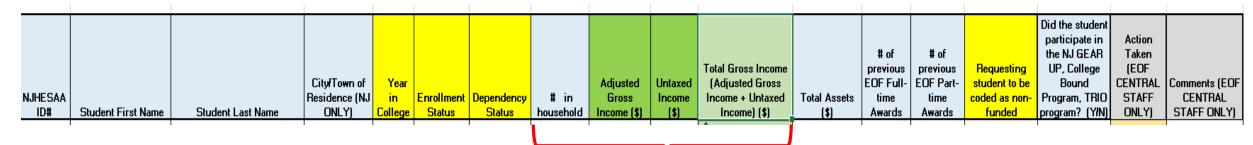
#### Discussion: What is the Gross Income and # in Household for this Dependent student

- Must look at the information listed in both the FAFSA and Agency Update columns
- Gross Income has not changed (\$45,087)
- # of Family Members has changed (Changed from 6 to 3)



#### **REVIEW APPEAL FORM**

#### New form:



Two additional columns have been added to help clarify how Total Gross Income is calculated.

## Updates

#### OCTOBER

- Add demographics and awards for all Renewal, Initials, Dual enrollment, Transfers, and Readmitted students
- Monitor student enrollment and adjust awards
  - o Check campus enrollment report
  - o Request updates from counselors (should check NJFAMS)
- Begin drafting pending verification form
- Check NJFAMS periodically for students who have cleared verification
- •Reconcile enrollment with Financial Aid Office for students who may have dropped
- •Submit roster updates! Be mindful of October submission deadlines.

# Discussion: How do you manage your Pending Verification Form?

At the <u>conclusion</u> of each semester, if there is a student who is pending verification (federal, state, institution) and has not cleared by the final deadline for EOF campus programs to award students on their roster, the EOF campus program must submit the name of the student and the appropriate information to OSHE/EOF on the Pending Verification Form. (Note: Do not send this form at the beginning of the semester).

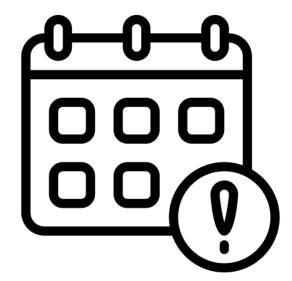
This is especially important during the Spring term due to the Fund's lack of carry forward ability and the need to sweep all accounts in March.

It is the responsibility of the EOF campus program to monitor and notify OSHE/EOF when a student successfully clears verification.

Programs that fail to properly submit the appropriate information are subject to covering the grant award for each student not properly accounted for.

## **Pending Verification Reminders**

- •Students who appear on your pending verification list must successfully clear verification and be requested for funding by <u>March 30, 2024</u> to be considered for the Spring 2024 term.
- •If a student is still pending **HESAA verification** after March 30, 2024, programs must notify the OSHE/EOF Central Office that the student has cleared HESAA verification within one week of their posted NJFAMS clearance date.
- •It is the EOF campus program's responsibility to notify our office when a student has successfully cleared verification and is now eligible for EOF.
- •Students who are still under *institutional review*, but have not been selected for HESAA verification, must be cleared, awarded, certified and requested by <u>March 30, 2024.</u>



## Reminder: Pending Verification Form

E1 10														
Educational Opport		nts Pending Verifica	tion											
Student Appeal Forn														
* Please note: For any item that is highli	ghted in yellow, there is a dropdowr	n option that you must select from.												
Institution/Program:														
Name of Submitter (Full N	ame):													
Date of Submission:														
The DSHE/EDF office is not re- campus program/institution. If- within NUFAMS by the stated of deadline for the term. It is the re-	a student clears on or before leadline. Any student who cle	the EOF deadline, the EOF c ears verification AFTER the E	campus program is responsible OF deadline must be awarded	for awarding the stubelone the final HES	ident accordingly (AA processing									
NJHESAA ID <b>\$</b>	Student First Name	Student Last Name	City/Town of Residence (NJ ONLY)		Admission Type	Ethnicity	Gender	Historical Poverty Code	Enrollment Status	# of EOF Full-time Awards	8 of EOF Part-time Awards	Fall Amount Request	Spring Amount Request (\$)	Total Amount Request (Fall + Spring) (\$)
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## Your Final Roster

#### **NOVEMBER**

- Submit all Discretionary Appeals
- Submit Pending Verification list
- Submit Final Roster!

#### **DECEMBER**

- •Reconcile Roster with Financial Aid Office for Final Certification Deadline
- Monitor students on Pending Verification list and notify OSHE as they clear

## Spring Semester

#### **JANUARY**

- •Monitor students on Fall Pending Verification list and notify OSHE as they clear
- •Review Fall roster to make sure all students are certified. Check for drops and notify OSHE of adjustments
- •Update Spring awards/enrollment status for all renewal students from Fall roster with campus enrollment report during add/drop
- Submit your first Spring roster!

## Spring Semester Updates

#### **FEBRUARY**

- •Add awards of Initial, Transfer, and Readmitted students
- Monitor student enrollment and adjust awards
  - o Check campus enrollment report
  - o Request updates from counselors
- Submit Roster Updates!
- •Submit final Discretionary Appeals

# Closing out the Roster

#### **MARCH**

- Review final campus enrollment report
- •IMPORTANT: Submit Pending Verification list
- Submit Final Roster!
- Reconcile Roster with Financial Aid Office for Final Certification Deadline
- Monitor students on Pending Verification list and notify OSHE as they clear

#### **APRIL/MAY**

 Monitor students on Pending State Verification list and notify OSHE as they clear

## Closing

## **Final Comments**

It is important to know what resources you have access to. NJFAMS is a great resource to assist programs with recruiting students.

Know which offices at your institution are vital to your program's success and their roles.

Roster management should be done throughout the year.

The OSHE/EOF team is here to assist. Please do not hesitate to contact us if you have any questions.

Put roster tasks on your calendar as reminders.

Use this monthly guidance to help you develop your Procedures Manual, identifying which staff members complete tasks or serve as back-up.





## Thank You!

We look forward to working with you

