



Greystone Park Psychiatric Hospital

Annual Public Meeting

December 21, 2023

THOMAS ROSAMILIA,
Interim Chief Executive Officer

GREYSTONE'S BOARD OF TRUSTEES

Membership

- Jim DiGiulio, Chairman
- Sheriff James Gannon, Vice Chairman
- Louis Modugno
- Peter Simon
- Bruce Sisler
- Tomika Carter
- Christine Dahlgren

BOARD OF
TRUSTEES



“ Foster Hope, Practice Wellness, Live Recovery ”



Greystone’s innovative team collaborates to provide quality patient-centered care, based on individual’s strengths, needs, abilities and preferences, to help the patient reach their full potential. We promote a culture of wellness and recovery that starts in the hospital and continues into the community.

Areas of concentration

- ✓ Integrated Health - addressing the physical, mental and substance use health issues
- ✓ Active Treatment
- ✓ Violence Reduction
- ✓ Workforce Development

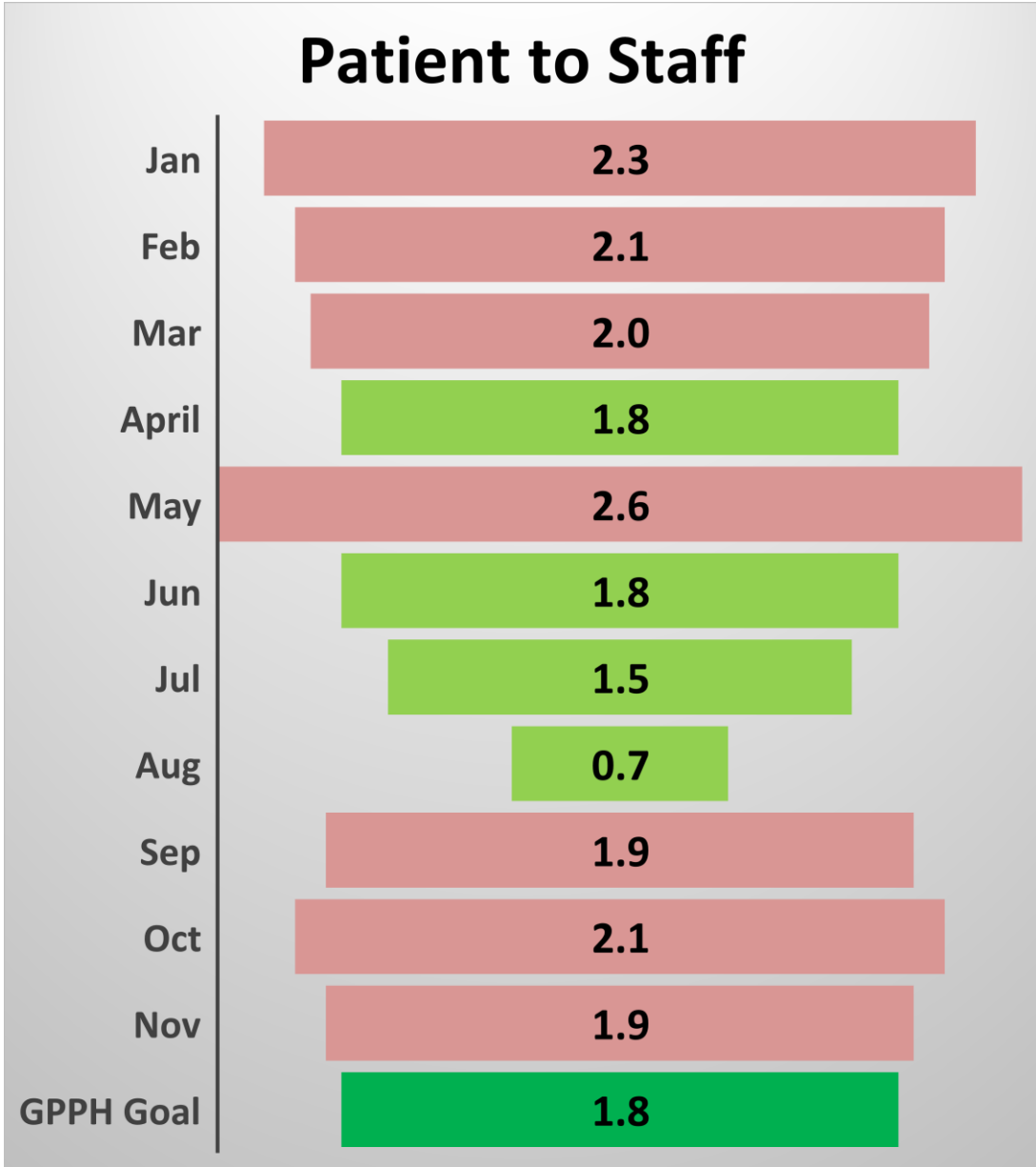
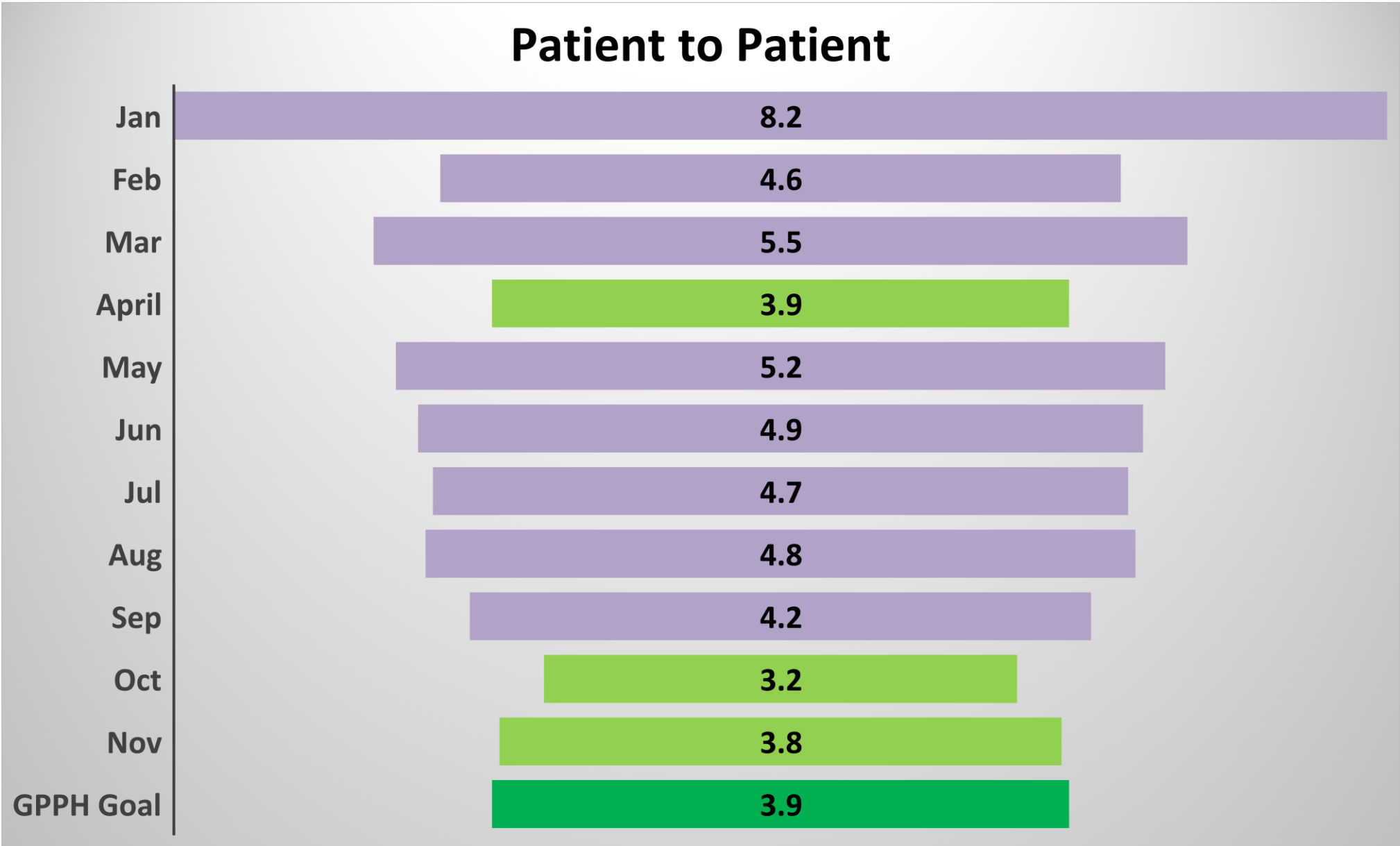
SAFETY & VIOLENCE REDUCTION EFFORTS

- Chief Clinical Officer
- Patient Information Centers (PICs)
- Staff Trainings
- Medical Security Officers
- Special Instructors Services Unit (SISU)
- Behavior Analyst
- Patient Programming
- Norix Furniture
- Equipment
- Promotion of recovery concepts
- Evidence based practices
- Culture of Respect & Dignity



ASSAULT RATE

2023 Assault Rates per 1000 days



NURSING

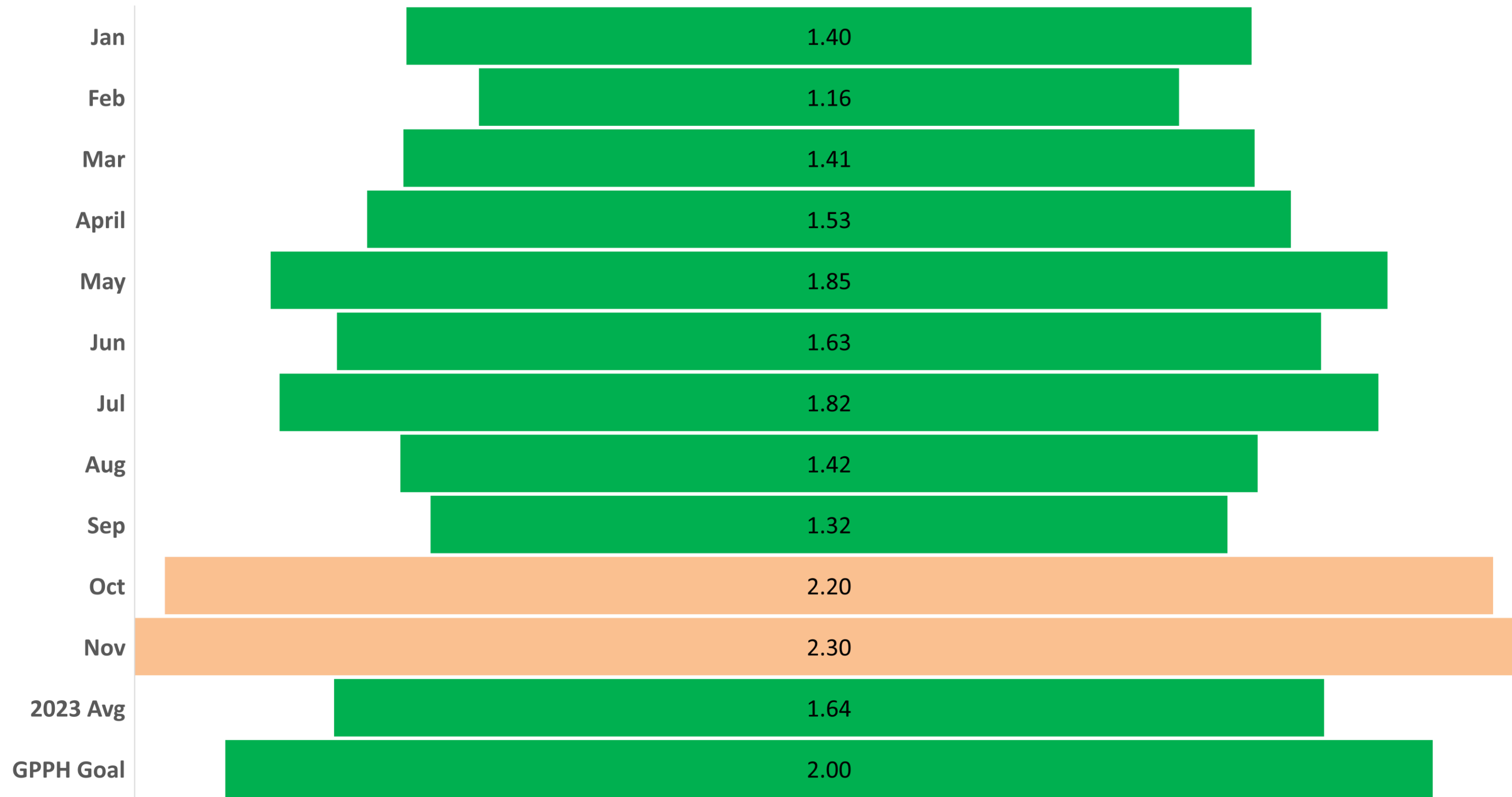
- On Day & Evening shifts, we maintain between (2.50-2.75 : 1) Patient to Staff Ratio.
- On Night shift we maintain a Ratio of less than (3.50 : 1) Patients to Staff.
- One (1) Nursing Staffing Emergency declared in 2023

NURSING EDUCATION

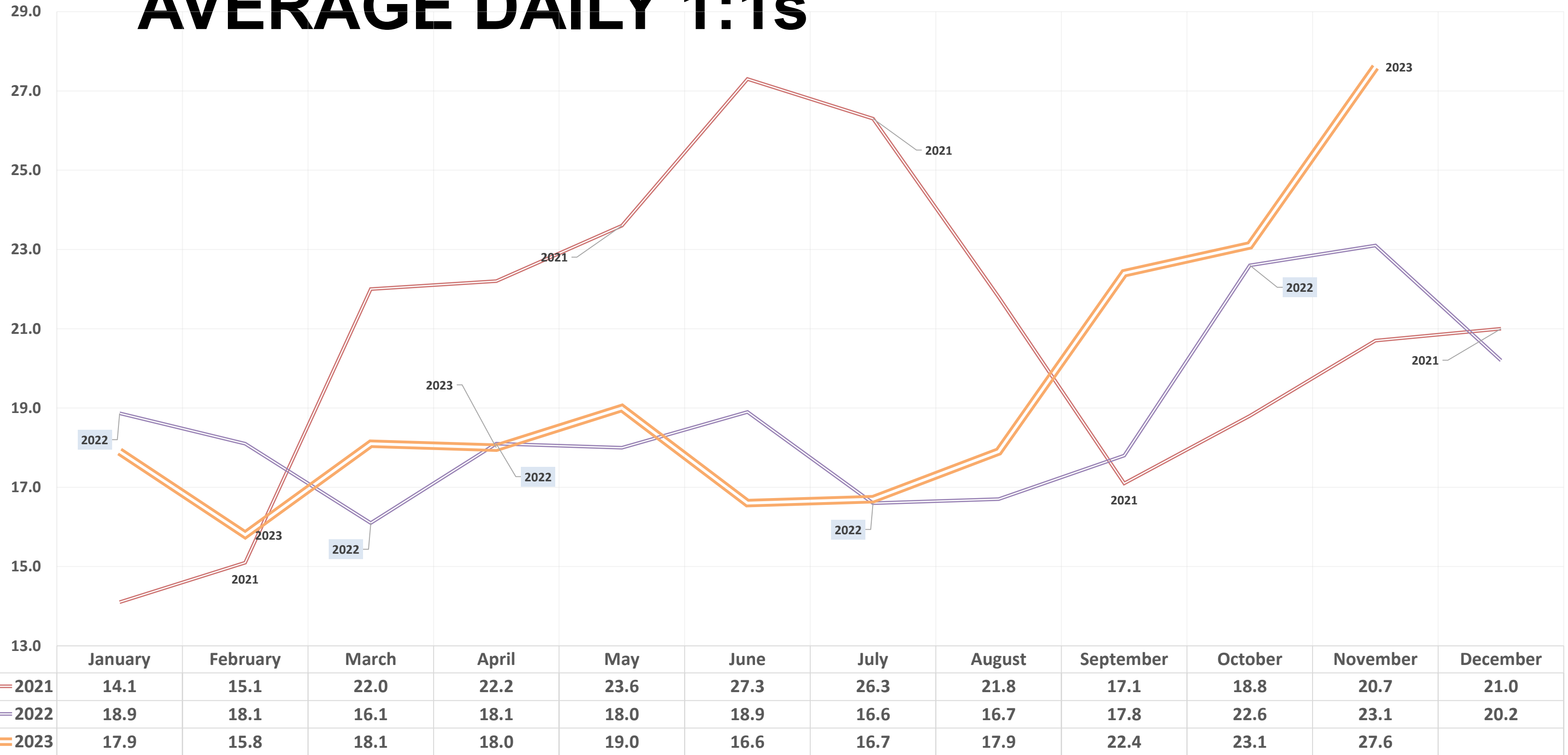
- Trauma Informed Care (TIC)
- Basic Life Support (BLS) CPR
- Columbia Suicide severity rating scale
- Therapeutic Options
- Safe Patient Handling

Nursing Education / Training	Monthly Avg	Last 12 Months
Mock Code Drills	22.3	268
New Nursing Orientation students	8.5	94
Garrett Wand in-service students	8.0	96

FALL RATE PER 1000 DAYS (2023)



AVERAGE DAILY 1:1s



HUMAN RESOURCES

MELISSA BALLARD,
Human Resources Manager

HUMAN RESOURCES

2023 Statistics	
Visitors served	550/mo
New employees & Contractors hired	219
- Registered Nurses	30
- Human Services Assistants	81
Retirees	47
The HR Dept staffed up to 17 employees	

Key positions filled in 2023

- Associate Hospital Administrators (x3)
- Employee Relations Coordinator
- Clinical Psychiatrists post certified (x2)
- Physician Specialist
- Clinical Nutritionist (x2)
- Social Worker 1 (x2)

eCats Training

The compensation team was tasked with a large project to convert all employees on to the Electronic payroll system called eCats. This project took several months to complete and was finished ahead of the deadline set by the department. Human resources provided training to over 800 employees across all three shifts on the use of eCats and assisted with log in issues as needed.

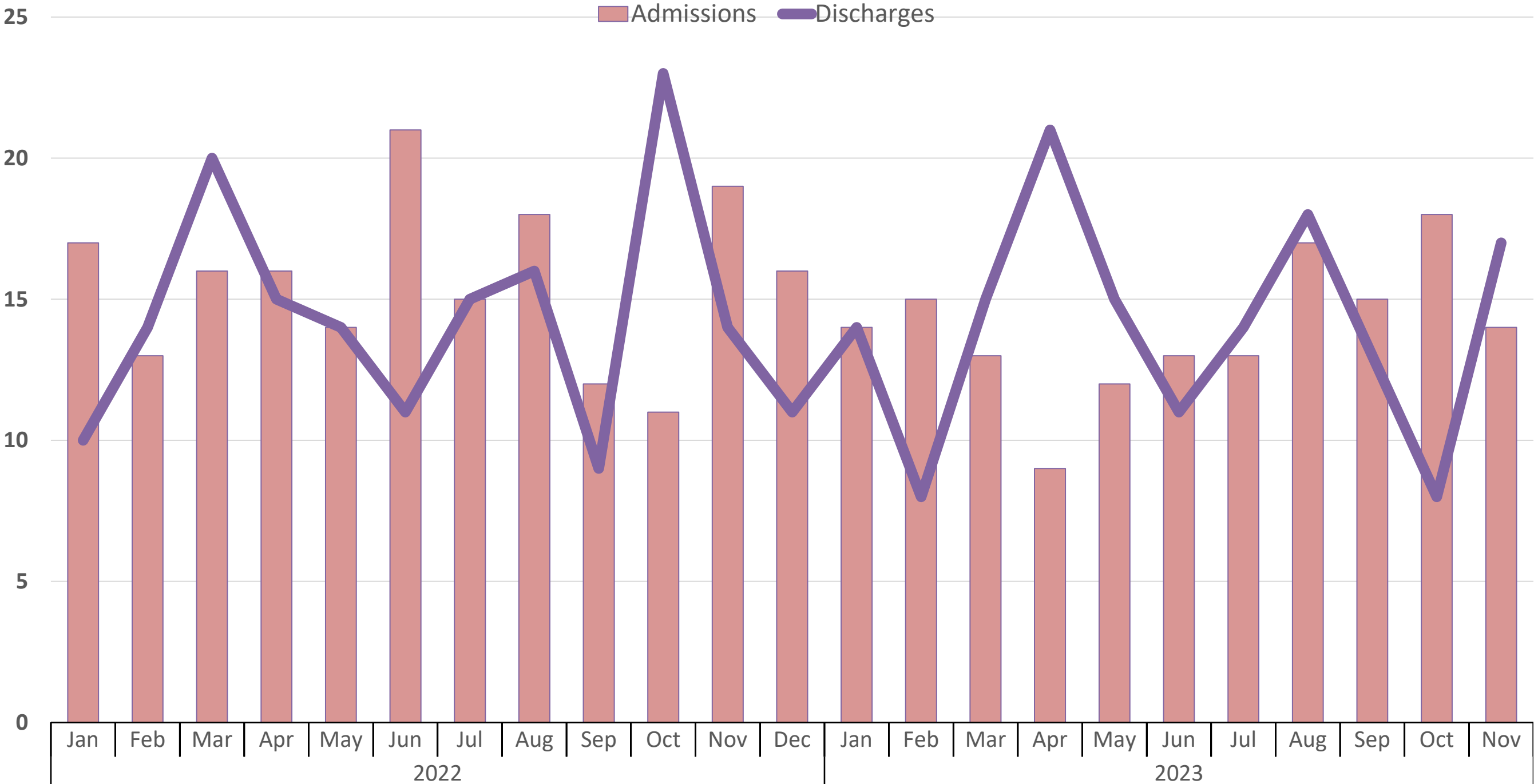
ERIC MADURKI,
Deputy Chief Executive Officer

ADMISSIONS - 2023

County		Legal Status	Geriatric	Total
	% of Patients	(11%)	(7%)	
Bergen	(7.8%)	3	3	12
Essex		4	-	10
Hunterdon		-	-	4
Morris	(28.8%)	-	2	44
Passaic	(11.1%)	3	3	17
Somerset	(9.8%)	1	2	15
Sussex		2	-	14
Union	(9.2%)	2	-	14
Warren	(4.6%)	1	-	7
other		1	1	12
out of state	(3.3%)	-	-	5
Total		17	11	153



ADMISSIONS & DISCHARGES



Last 12-month Averages:

Admissions = 14.1
 AKFC = 1.3
 Geriatric = 1

Discharges = 13.8

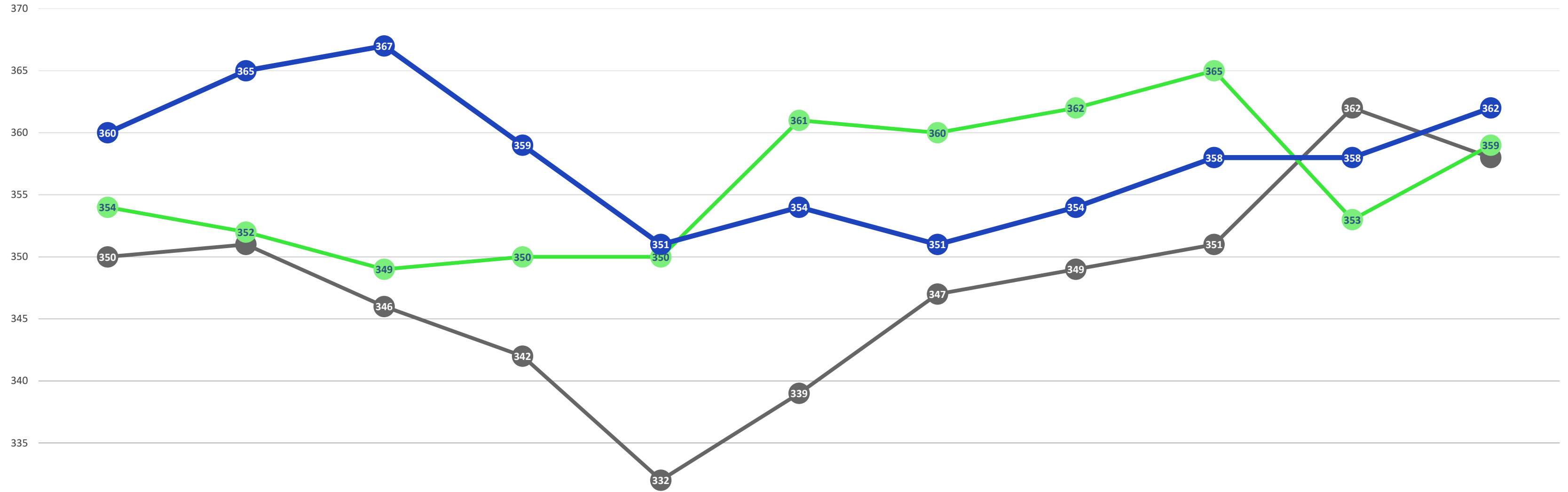
Current CEPP patients = 90

Admissions	17	13	16	16	14	21	15	18	12	11	19	16	14	15	13	9	12	13	13	17	15	18	14
Discharges	10	14	20	15	14	11	15	16	9	23	14	11	14	8	15	21	15	11	14	18	13	8	17

CENSUS

2023 Avg = 358.1

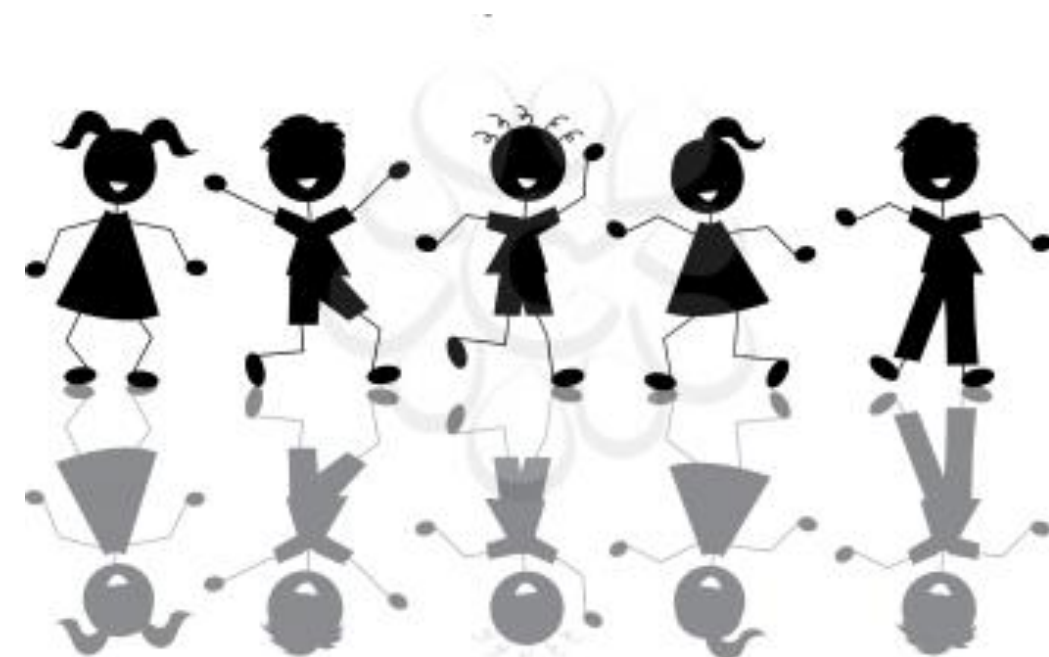
—●— 2021 —●— 2022 —●— 2023



	January	February	March	April	May	June	July	August	September	October	November
—●— 2021	350	351	346	342	332	339	347	349	351	362	358
—●— 2022	354	352	349	350	350	361	360	362	365	353	359
—●— 2023	360	365	367	359	351	354	351	354	358	358	362

AREAS 1, 2, 3 & COTTAGES

- Re-launched Patient Orientation booklet in English & Spanish
- Launched new Language tablets for patients not primary in English
- Norix Furniture for ALL 18 Units
- Blockhouse Furniture for ALL Patient Cottages
- New flip-phones for every patient unit/cottage
- Installed 1st Non-Pay Phone on G1
- Monthly patient birthday parties reinstated
- Opened unit Reward Stores
- Re-instated Community Trips & Outings



STAFF DEVELOPMENT & TRAINING

New Employee Orientation

13 NEO cycles including a Psych-Intern rotation

209 new employees trained

Octoberfest Annual Training Fair

entire hospital mandates, competency checks,
and information on patient care and safety

97% Compliance

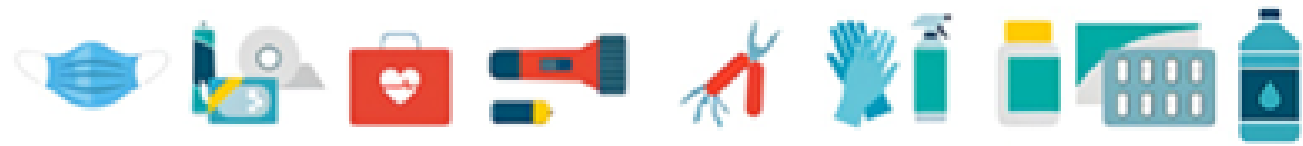
Clinical Instruction

- Peer Leadership Program for Psychiatry
- Mobile Restraint Chair (MRC)
- Psych Mock Code In-services for Nurses
- Psych Mock Code For MSO's & SISU
- Full Therapeutic Options (TO) Instructor certification for Core and Adjunct staff
- Therapeutic Communication - resetting our preconceptions and focusing on people and not their status as patients.

OSHA / PEOSH Staff Development

- Occupational Health and Safety Initiative
- PEOSH/OSHA compliance priority topics
- Industrial Powered Truck operator's certification course
- OSHA 10 Operations training program
- OSHA 30 Operations training program for management and safety

EMERGENCY MANAGEMENT PLAN



GPPH's EMP emphasizes leadership participation & oversight.

GPPH leadership have created Emergency Management Sub-committees within the hospital that oversee all aspects of GPPH's Emergency Management program.



**PREPARE
YOURSELF
BE READY**

Hazard
Vulnerability
Analysis (HVA)



We are finalizing our 2023 HVA. The hazards that were identified in the HVA are detailed throughout the updated EMP. While it's not possible to predict every potential hazard, the EMP shares policies, plans and procedures to improve preparedness for unforeseen emergencies.

STATE SPECIALIZED INPATIENT PROGRAM

Unit A2 is the SSIP unit at GPPH

- Worked with central office to produce the policy for Deaf and hard of hearing clients in the Dept of Health
- Revised the AKFC policy specifically for deaf patients
- Completed MasterWord program (virtual interpreters) testing to insure Wi-Fi capability throughout the entire hospital. Trained staff to the use of devices.
- Continue active recruiting for deaf staff through our collaborative relationship with Bergen Community College and Camden County College.



**September 28th marked
30 years of the SSIP
program at Greystone!**

DEPARTMENT OF LANGUAGE & CULTURE

- Volunteer staff are now able to train as interpreters after completing a successful language assessment. This has made a significant growth in our language bank to 10 qualified staff.
- Languages include Spanish, Cantonese, Mandarin, Polish, Russian, Creole/French & Arabic.
- The department notes an increase in the utilization of interpreters and translation services.
- ESL class has expanded to serving all hospital units
- The department has begun translating important documents including the Patient Orientation booklet and Managing Difficult Life Experiences booklet.

WANTED **LANGUAGE INTERPRETERS**



Are you bilingual?

Do you want to volunteer as an interpreter?

Do you want to improve patient care by providing services in their language?

Free training is offered to staff!

Contact the Department of Language & Culture for more information

**Call extension 5498 or
email Yeidy.diaz@doh.nj.gov**

FIRE DEPARTMENT

ACTUAL FIRE CALLS IN 2023	
January	18
February	20
March	26
April	30
May	34
June	46
July	46
August	28
September	38
October	28
November	28
Total	342

Fire / Safety Training Drills at Oktoberfest

- 1191 staff passed
- 97%

Interim Life Safety Measures

- We currently have 1 in place regarding Hazardous Storage Areas until the hospitals Life Safety drawings are updated.

Christopher Weiss became our new Fire Chief

CLIENT SERVICES

- Conducts the Involuntary Medication Administration (IMAR) Review hearings.
- Serves as the point for patients, family and other resources.
- Happy to welcome a new Staff in November.

SAFETY DEPARTMENT

- Emergency Management (EM) and Preparedness
- Environment of Care (EC) Plans
- Patient Product Review
- Pre-Construction Risk Assessments
- Hazardous Surveillance Rounds
- Wastewater Treatment Plant
- State Psychiatric Hospital Safety Officer's Meeting
 - Best practices
 - Hosted DOH Employee Health & Safety program
 - Visited sister facilities AKFC & TPH

Initiatives

- Evaluation of patient devices
- Eyewash station training
- Evaluation of Hand Hygiene monitoring
- Assist in removal of Hazardous Materials
- Assisted in flood remediation
- Patient unit emergency lights
- Hospital Signage
- Coordinating implementing enhanced security including x-ray and metal detectors

SECURITY

Security Report	# Staff	# of Proxy Card IDs		# of Keys		Phone Tickets Closed
		Lost	Broken/Replaced	Lost	Broken/Replaced	
Month Avg	8.0	2.0	4.4	4.8	0.9	33.1
Total	96	24	53	57	11	130

In 2023, we have added 8 new Guards in anticipation of screening all comers to the hospital using Metal detectors and X-Ray machines. More information to follow.

**CHRISTOPHER DORIAN,
Chief Clinical Officer**

CO-OCCURRING DISORDERS

- Certified and Licensed Drug and Alcohol Counselors
- Avg. 165 groups monthly plus individual sessions
- On grounds and virtual AA/NA/SMART Recovery meetings weekly
- Special events such as celebration of Recovery Month, Alcohol Awareness Month, the Great American Smokeout, Opioid Overdose Awareness Day, program graduations
- Increasing variety of programming offered, program structure, and use of tech

MEDICAL SECURITY OFFICERS (MSOs)

- Launched at GPPH in 2023, absorbed SISU which was active since 2018
- Currently have a staff of 18
- Trained in and utilize violence prevention strategies, trauma informed care, and therapeutic communication
- Promote patient recovery and a culture of safety and security
- Pre-crisis prevention team
- Prohibited from utilizing physical restraint or involuntary medication without first being able to attempt verbal methods

PSYCHOLOGY

- Utilized EBPs for group and individual interventions in the following: Dialectical Behavioral Therapy, Cognitive Behavioral Therapy for Psychosis, Metacognitive Training, Acceptance and Commitment Therapy, Schema Therapy, Cognitive Remediation, Positive Behavioral Support
- For 2023, 575 psychological assessments completed including assessments in Violence Risk, Suicide Risk, Diagnostic, Personality, Intellectual, Functional Behavioral, Dementia, and Age-Related Needs
- Highly competitive APA-Accredited internship received 77 applications from students nationwide for 4 positions

CHAPLAINCY

- 45,000 patient contact made so far this year
- Celebrated holidays including Christmas, Easter, Hannukah, Rosh Hashanah, Yom Kippur, Ramadan, Eid-al-Fitr, Ed-Al-Adha, Diwali, Karwa Chauth, Dusshera, Memorial of Jesus's Death
- Weekly/Monthly Services inc. Judaism, Christianity, Catholicism, Interfaith, Islamic
- Memorial and Funeral services for patients and staff
- New groups include Wild Spirituality, Spiritual Journaling
- Source of support and guidance for patients and staff

SOCIAL SERVICES

- Discharges in 2023 – 166
- Avg 155 groups monthly plus individual contacts
- Thousands of family and community contacts
- Project to get appropriate IDs—153 total patients
- 1 intern working towards credentialing
- Average of CEPP patients has decreased in the last three years

REHABILITATION

- Recreational, occupational, speech, vocational, rehabilitative, and educational services
- Average 1,507 groups monthly on and off units while focusing on maintaining patient engagement
- Worked in collaboration with CSPNJ for wellness services, peer recovery services, and patient cell phone project (41 so far in 2023!)
- Manages TX Mall, Park Place, Gym, Library, CEC
- Helped organize and held dozens of special events over the course of the year to foster growth in social, life, and recovery skills, but also to provide excitement for our patients and staff

REHABILITATION

Programming stats last 12 months

Program Area	Totals		Patients per Group	Monthly Average	
	Groups Held	# of Patients		Groups	# of Patients
Area 1	1,777	14,217	8.0	148	1,185
Area 2	1,762	10,444	5.9	147	870
Area 3	1,802	11,220	6.2	150	935
Area 4	2,051	14,768	7.2	171	1,231
Mountain Meadow	525	1,562	3.0	44	130
Occupational Therapy	1,181	3,552	3.0	98	296
Art/Music	2,468	11,960	4.8	206	997
J-Wing	170	853	5.0	21	107
Gym	1,622	13,565	8.4	135	1,130
Acad Ed / CPU	1,348	8,863	6.6	112	739
Vocational (CEC)	2,742	7,464	2.7	229	622

Rehabilitation Services

Poetry Showcase

April 28th
1:15-3pm

Join us in Auditorium For an Afternoon of Poetry

COME ONE COME ALL Cheryl & Chris are Hosting

INTRO TO POETRY APRIL 4TH 10:20AM J109
POETRY WORKSHOP APRIL 10 10:20PM J201
POETRY WORKSHOP APRIL 28 10:20AM J109

POETRY WORKSHOPS

In Celebration of Poetry Month

FRIDAY, APRIL 14TH, 2023

Storytelling

FEATURING
Jax Lake
Vivorous Cornwall
Bridgette Faber

Hosted by GPPH's Pam Murphy

Auditorium 1:15-3 PM

Celebrate POETRY MONTH

THURSDAY
APRIL 13TH
6:00-8:00pm

AUDITORIUM

Celebremos EL MES DE HERENCIA HISPANA

15 DE SEPTIEMBRE - 15 DE OCTUBRE

Eventos

20 de septiembre - 1:15pm: Clase de baile en el gimnasio, con bocadillos después

28 de septiembre - 1:15pm: Música Jesse Rivera en el auditorio

3 de octubre - 1:15pm: Música Genevieve Faivre en el gimnasio o afuera, con bocadillos después

13 de octubre - 1:00pm: Diarios de motocicleta película en español con subtítulos en inglés en el auditorio y unidad

Tis the Season to celebrate at the Jesse Rivera Holiday Sing-Along!

Tuesday, December 19

AM: Area 1 Units
D1 Dining Room 9:25-10:00am
E1 Dining Room 10:10-10:45am
G1 Dining Room 10:55-11:30am

PM: Auditorium
Open to all patients and staff
1:15-3pm

GPPH ANNUAL HOLIDAY LIGHTING

Wednesday, December 13th, 2023
6:00pm
Greystone Park Psychiatric Hospital Lobby

GPPH Patient visitors are invited to participate in this evening's festivities. Light Holiday Refreshments will be offered in the GPPH Gymnasium. Please call 877-887-4389 to reserve your spot.

Sponsored by GPPH Rehabilitation Services
*Due to patient privacy, no photography will be permitted during this event.

Park Place Café
Holiday
Order Of Service
Schedule "A"

ON THE FOLLOWING HOLIDAYS, UNITS/COTTAGES WILL BE SERVED AS SCHEDULED BELOW

Announcement of schedule will come from the front desk

ELECTION DAY	11/07/2023	Tuesday
FL, FL, FL, G1	09:30AM - 10:30AM	
FL, AX, RL, RL	10:00AM - 10:30AM	
FL, FL, FL, G1	10:30AM - 11:00AM	
FL, FL, FL, G1	01:30PM - 01:45PM	
FL, RL, RL	01:45PM - 02:15PM	
FL, AX, RL, RL	02:15PM - 02:30PM	
FL, FL, FL, G1	02:15PM - 02:30PM	
FL, RL, RL	02:15PM - 02:30PM	
FL, AX, RL, RL	02:15PM - 02:30PM	
FL, FL, FL, G1	02:15PM - 02:30PM	

PLEASE JOIN THE GPPH FIRE DEPARTMENT

FRIDAY, MARCH 17TH, 2023

ST. PATRICK'S DAY CELEBRATION

GPPH AUDITORIUM
1:15PM - 3:00PM

*Masks are required for all patients and staff attending events in the Auditorium

Join Us March 2023

Women's History Month

March 24, 2023
Based on 3 female African-American mathematicians: Katherine Johnson, Dorothy Vaughan & Mary Jackson who worked at NASA during the Space Race

March 31, 2023
A biography about Harriet Tubman escape from slavery through the dangerous missions she led to liberate hundreds of slaves through the Underground Railroad

1pm-3pm Auditorium
Presented by GPPH Education Department

Come join us for

Kickball

Date: Thurs, May 25th, 2023
1:15pm - 3:00pm

Location: Ball Field

In case of Rain: Volleyball in the Gym

let's FIESTA

Cinco de Mayo Celebration
Thursday, May 4, 2023

9:30-10:10am: D1/E1 (on unit)
10:20-11:00am: G1 (on unit)
1:15-3:00pm: Areas 2, 3, 4, MMCC (Aud)

FIELD DAY

LET THE GAMES BEGIN!

Wednesday
May 31, 2023
1:15 pm-3:00 pm
At the baseball field

May 16th in Jiving

9:30am - 11:00am
1:15pm - 3:00pm

Come Play, win, eat in Park Place

Board Game Competition in Honor of National Hospital Week

Huge Plant Sale

In the Hospital Lobby

4" pots \$1.00
Gallons \$3.00
Hanging Baskets \$6.00

Thursday October 26th 8:30 am-7:00 pm
Friday October 27th 7:00 am-12:00 n

Greystone Park Psychiatric Hospital Greenhouse End of the Season SALE

Thursday and Friday, October 5th & 6th 2023, 9am to 4pm

- Come on Down, we have:
 - A variety of houseplants - Spider plants, Jade, Aloe and more...
 - Start your fall garden with a sampling of herbs, vegetables, greens and more

Select Large pots, terrariums, and hanging baskets

Price List
2-4 packs \$1
4" pots \$1
1 gallon pots \$2

Happy Halloween

on Tuesday, October 31st, 2023 at 6:00pm for The Monster Squad

1807's classic comedy horror film directed by Fred Dekker

Valentine's Day Party

Fun Dancing Live DJ

Come Party, Have Fun, and Hang out with the Greystone Faculty on Valentine's Day!

When: February 14, 2023
Place: GYM

HOSPITAL-WIDE PARADE

For patients and staff

Thursday, June 15th*
1:30-3:00pm
*Rain date: June 22nd

Wear sneakers & weather-appropriate clothing, walk Greystone grounds, and thank GPA for 75 years!

Enjoy refreshments & music afterwards

Beginning Monday November 6th, 2023

Come on by and Check Us Out!

Woody Guthrie Wellness Center Cottage#11

Monday: 9:30am - 11:00am
1:15pm-3:00pm

Tuesday: 10:20am - 11:00am
1:15pm-3:00pm

Wednesday: 9:30am - 11:00am
1:15pm-3:00pm

Pool Table
Board Games
Art Room

FALLFEST

a day of wellness, resources and community building

Thursday, September 7th
10am - 5pm

Registration information to come soon!

BLACK FRIDAY NOVEMBER 24TH

The Noble Mills Band

AUDITORIUM
1:15PM-3:00PM

Park Place Café
Holiday
Order Of Service
Schedule "B"

ON THE FOLLOWING HOLIDAYS, UNITS/COTTAGES WILL BE SERVED AS SCHEDULED BELOW

Announcement of schedule will come from the front desk

VETERAN'S DAY HOLIDAY	11/10/23	FRIDAY
FL, FL, FL, G1	09:30AM - 10:30AM	
FL, AX, RL, RL	10:00AM - 10:30AM	
FL, FL, FL, G1	10:30AM - 11:00AM	
FL, FL, FL, G1	01:30PM - 01:45PM	
FL, RL, RL	01:45PM - 02:15PM	
FL, AX, RL, RL	02:15PM - 02:30PM	
FL, FL, FL, G1	02:15PM - 02:30PM	
FL, RL, RL	02:15PM - 02:30PM	
FL, AX, RL, RL	02:15PM - 02:30PM	
FL, FL, FL, G1	02:15PM - 02:30PM	

MARCH MADNESS GAMES: EVENT 21

AROUND THE WORLD FULL COURT

LOCATION: GYMNASIUM
TIME: 1:15PM - 3:00PM
DATE: 3/23/23

TALENT SHOW

STAFF & PATIENT

October 18th
1:15pm - 3:00pm
Auditorium

SCAVENGER HUNT

LOCATION: GYMNASIUM
TIME: 1:15 PM - 3:00 PM
DATE: 7/13/23

STAFF LIBRARY

- **UpToDate:** Evidence-based medical content reference tool
- **Psychiatry Online:** Authoritative mental health information; includes DSM-5 access for all staff
- **PsycINFO:** Database resource for abstracts and citations of behavioral and social science research
- **Academic Journals:** British Journal of Psychiatry, Behavioral Interventions, Journal of Clinical Psychology, Journal of Dual Diagnosis, Journal of Pastoral Care and Counseling, Journal of Spirituality in Mental Health, Journal of Applied Behavior Analysis, Journal of Experimental Analysis of Behavior, Psychiatric Rehabilitation Journal, Psychiatric Services, Social Work, Today's Dietitian, American Journal of Nursing, Nursing, Nursing Management, Nursing Made Incredibly Easy, Audio Digest
- **Health Newsletters:** Mayo Clinic Health Letter, Psychiatry Drug Alerts, Medical Letter on Drugs and Therapeutics

Trauma Informed Care:

Care that recognizes the impact of trauma upon people seeking services and also upon people providing services.

*Shifting focus from
“What’s wrong with you?”
to
“What happened to you?”*

Therapeutic Response to Elevated Violence Risk (TREVR)

TREVR establishes **strong, two-way communication** between the treatment team and all 3 shifts of Nursing.

Communication includes sharing the team's identified tools to assist a patient at risk for violence and clear descriptions of the outcome when a therapeutic response is used.

TREVR IS BEING PILOTED ON A3 AND B2.

Safewards

Safewards is a program that promotes staff and patients working together to make the hospital a calmer, more positive place for everyone.

Safewards interventions are strategies developed to manage sources of conflict on the unit.

These interventions help staff manage patient frustration and provide useful tools for patients and staff to work together

Currently there are 3 Safewards pilot areas: Admissions, Cottages, and G2.

Teams are being coached by GPPH Safewards workgroup members

DR. HARLAN MELLK,
Acting Medical director
Chief of Medicine

PSYCHIATRY

- Staffing: Hired 2 full-time state psychiatrists, 2 full-time locums psychiatrists, and 2 state on call psychiatrists. Currently in process of credentialing 2 psychiatrists.
- Successful inhouse departmental trainings in emergency response, peer leadership, and psychiatric management of the mobile restraint chair.
- A more robust resident teaching program allowing residents to have more independence as treatment team leaders and prescribers. With PGY3 and 4 successfully rotating through our geriatric and forensic units.
- Completion of forensic geared literature review paper with Dr Acosta Arias co-authored by Dr Hassan titled “Forensic Assessment of Traumatic Brain Injury: Implications for Criminal Responsibility, a literature review” submitted to Journal of the American Academy of Psychiatry and the Law (JAAPL).

PSYCHIATRY






- Forensic work group established in April, working towards promoting safety and reduction of violence amongst the forensic population

Over 20 Clinical Analytic Process (CAP) meetings : with 3 patient being discharged into the community and identifying 2 patients who needed a higher level of care and transferred to another facility.

Department wide initiative to improve documentation with more comprehensive treatment plan interventions and more detailed progress notes.

PLAIN LANGUAGE ALERTS

“All Available Help” ended
with the start of Plain
Language Alerts on
September 12, 2023

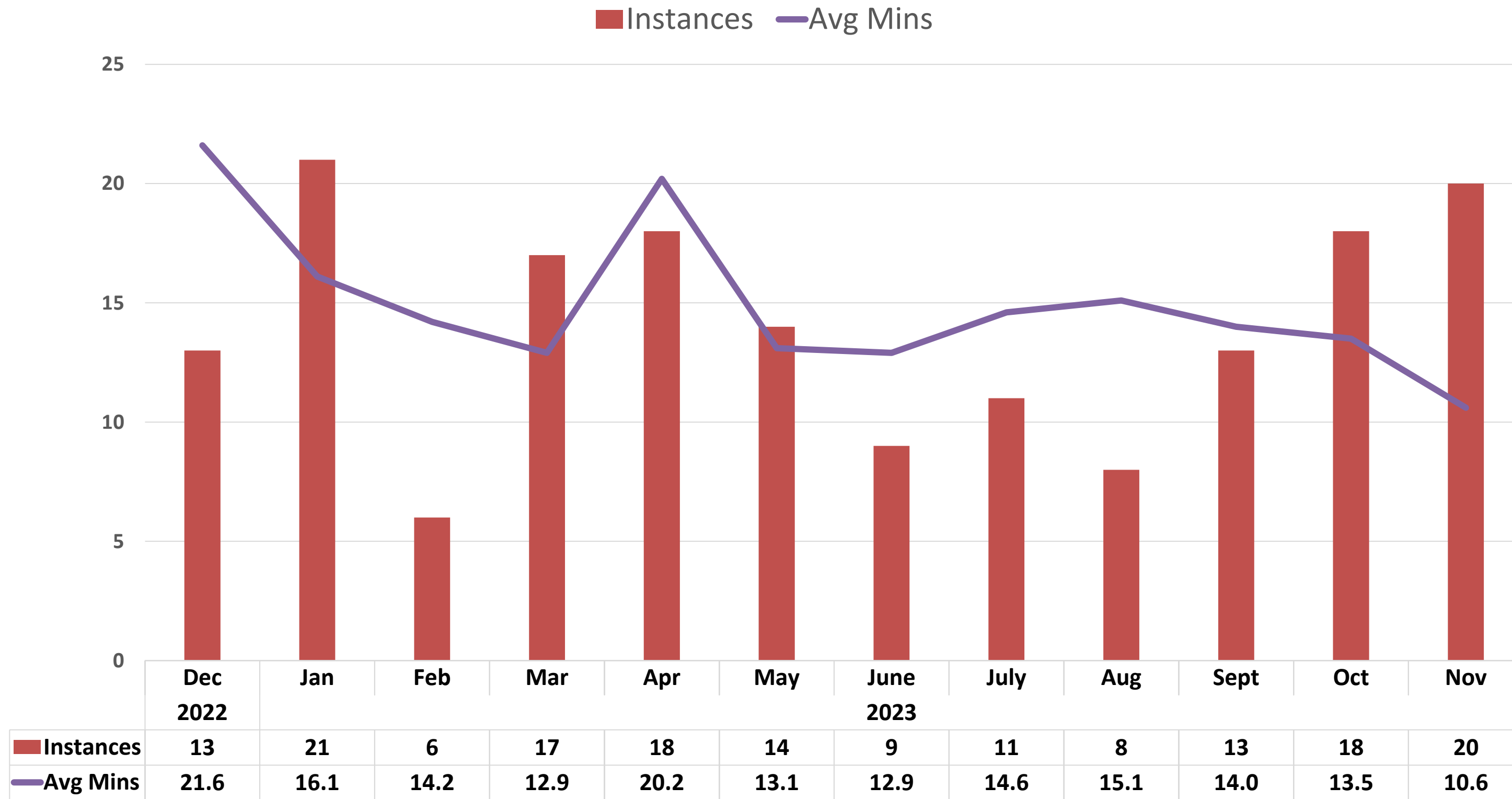
 DID YOU KNOW THAT GREYSTONE PARK PSYCHIATRIC HOSPITAL (GPPH) USES PLAIN LANGUAGE ALERT COMMUNICATIONS? 			
TO INITIATE AN EMERGENCY ALERT FOLLOW THESE DIRECTIONS...			
FIRST DIAL “6” FROM A GPPH TELEPHONE			
+ STATE:			
Name: Extension: Location:	SUZY SMITH X2222 BASEMENT/KITCHEN	SUZY SMITH X2222 G1	SUZY SMITH X2222 A1
+ STATE:			
Alert Type:	FACILITY ALERT	SECURITY ALERT	MEDICAL ALERT
+ STATE:			
Event Type:	(FIRE ALARM) (SMELL OF SMOKE / GAS) (POWER LOSS / UTILITY)	(PSYCHIATRIC EMERGENCY) (ELOPEMENT) (ACTIVE SHOOTER)	(STAFF KICKED) AMBULANCE REQUIRED (CARDIAC ARREST) (UNCONSCIOUS PERSON)
+ STATE:			
Event Location:	(H-003 ENGINEERING) (FRONT LOBBY)	(J110 ART STUDIO) (LAST SEEN IN COTTAGE 19)	(I-129 PHARMACY) (ALPHA ONE (1))
+ STATE:			
Other Important Information:	(EXCESSIVE HEAT.)	(CAUCASIAN FEMALE WITH BROWN HAIR, 5’3” WEARING BLUE JEANS.)	(PATIENT FELL.)

PSYCHIATRIC EMERGENCY

2023 by time of day

Unit	7 - 9 AM	9 - 3 PM	3 - 5 PM	5 - 11 PM	11 - 1 AM	1 - 7 AM	Total
total	72	321	123	236	40	68	860
time %	8%	37%	14%	27%	5%	8%	

GPPH Ambulance Report 2023



In the last 12 months there were 168 instances of calling the ambulance.

The average response time was 14.9 minutes.

Over the last 3 months, the response time has decreased by 19%

INFECTION PREVENTION

Last 12 months

Average Infection Rate	1.14
Total # of Infections	152

Number of Patients who received the Influenza Vaccine	83
Number of Patients who refused the Influenza Vaccine	283
Number of Staff who received the Influenza Vaccine: (In House)	715
Number of Staff who received the Influenza Vaccine: (In the Community)	64
Number of Staff who are medically exempt	1
Number of Staff who has a Religious Accommodation	0

CONTINUING MEDICAL EDUCATION (CME)

- 15 Events Hosted
- 910 total attendees (283 physicians, 627 non-physicians)
- 23 total credit hours
- Programs delivered remotely via MS Teams which allows other state psychiatric hospitals to participate
- Educational topics:
 - Clozapine
 - Olanzapine
 - End of Life
 - Violence Risk Assessment
 - Antibiotic Stewardship
 - Pharmacology and Agitation
 - TBI and Criminal Responsibility
 - Plain Language Emergency Alerts

DR. DOROTHEA JOSEPHS-SPAULDING,
Director of Quality Assurance

QUALITY ASSURANCE

Joint Commission’s Triennial Survey took place from September 18, 2023, to September 22, 2023. All conditional items were successfully addressed and approved by Joint Commission on November 6, 2023. All required Evidence of Standards Compliance was successfully submitted to JC on December 1, 2023.



HEALTHCARE EQUITY COMMITTEE

GOAL 16 (NPSG.04.03.08)

THE HOSPITAL ADDRESSES HEALTHCARE DISPARITIES AS A QUALITY AND SAFETY PRIORITY

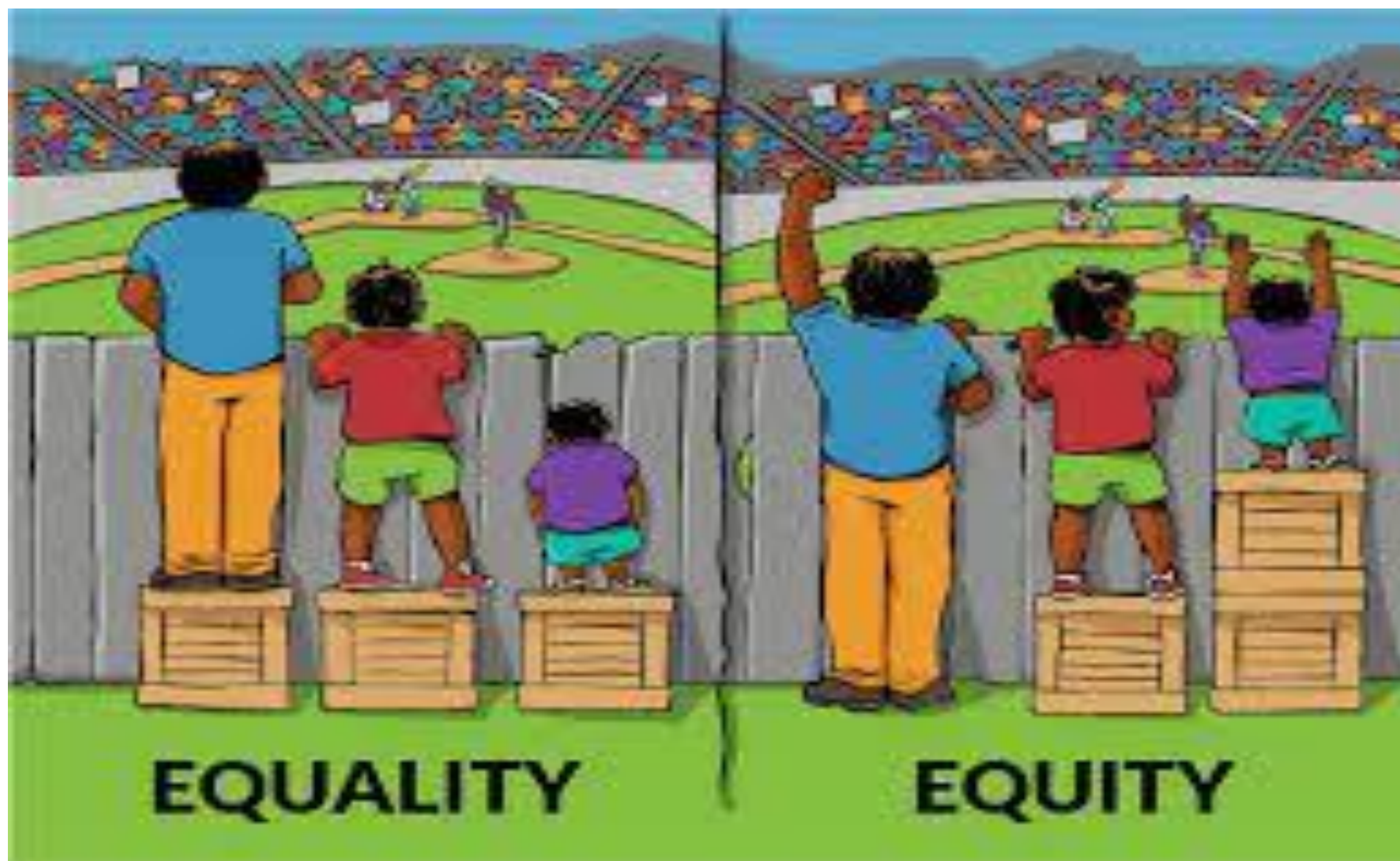
Equality vs. Equity

“Equality is leaving the door open for anyone who has the means to approach it; equity is ensuring there is a pathway to that door for those who need it.”

Health Equality- means all patients are treated equally.

Health Equity- means all patients have the opportunity to attain their highest level of health

If you were the person wearing the purple shirt, would you prefer equality or equity?

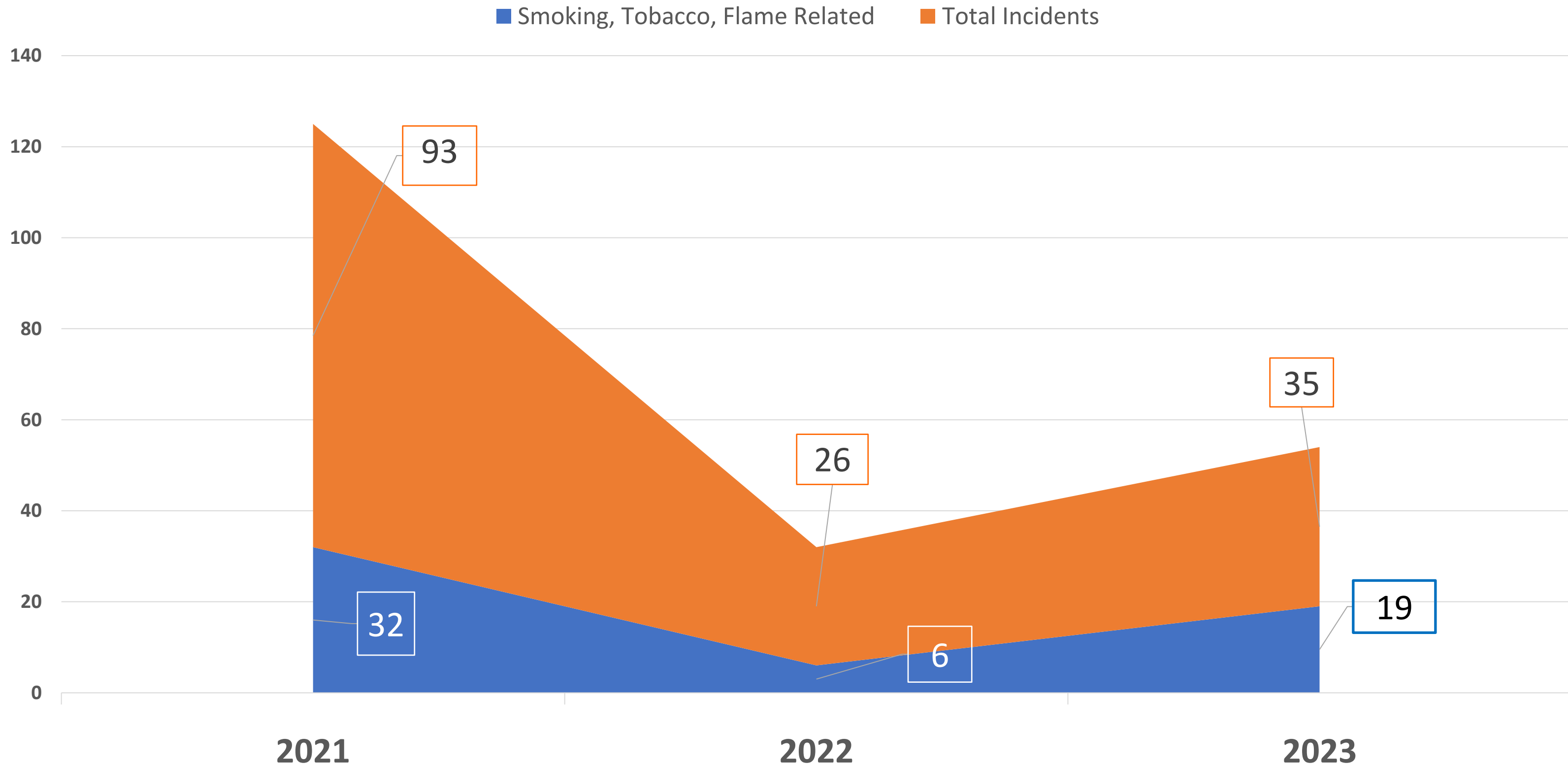


QUALITY ASSURANCE

By the numbers in 2023	
Sentinel Events	4
Root Cause Analysis	3
PSCU site visits	5
Mock Tracers	15
Ombudsman Hotline complaints	10
Video requests for legal cases	26
Video reviews completed	198
Cases documents provided to HR	11
Entries loaded into UIRMS database	1,617

- For chart monitoring there were 546 chart reviews not including December.
- There were 19 kitchen audits and 80 medication room audits.
- QA staff also conducted 165 Dental Clinic Chart Audits including 100% of patients that had tooth extractions.

CONTRABAND



**ARLINGTON KING,
Settlement Agreement Liaison,
Court Coordination**

COURT COORDINATION



- Four **(4)** patients with immigration issues were discharged through assistance from the Immigration Coordinator.
- Nineteen **(19)** patients in need of a guardian were assigned a guardian through coordination and submission of guardianship applications by the Guardianship Coordinator.
- On March 1st, 2023, Greystone held in-person civil commitment hearings for the first time since March of 2020. 586 virtual civil commitment hearings were coordinated by Court Coordination staff. Coordination of these virtual hearings was an arduous task as Court Coordination staff had to move from unit to unit to facilitate patients' virtual appearances. On average, there were 11 virtual hearings per scheduled court date (civil commitment hearings occur twice per week). In addition to the weekly virtual civil commitment hearings, 156 virtual Krol hearings were coordinated by Court Coordination staff.

COURT COORDINATION

SPECIAL STATUS PATIENTS	Monthly Average	% of Hospital Census
KROL	80.1	22.3%
Civil	20.6	5.7%
Former IST	19.7	5.5%
Former KROL	5.9	1.6%
Previous Former IST	3.0	0.8%
Sex Offend	1.3	0.4%
Total	130.6	36.4%

CIVIL COMMITMENT HEARINGS	Monthly Average	Total
# Held	76.7	920
CEPP recommend	8.1	97
Made CEPP against recommend	3.3	40
IOC convert	0.9	11
Not made CEPP or converted to IOC	64.3	772

**JACK FREY,
Business Manager**

BUSINESS OFFICE

MAINTENANCE OF THE PATIENT WELFARE FUND

SUCCESSFUL AUDITS WITH NO FINDINGS

The Department of Health Office of Auditing performed field audits on the following non-appropriated accounts: Rehabilitative Services Fund and Special Services Fund

FINAL DEVELOPMENT AND TESTING OF AN ELECTRONIC ORDERING SYSTEM (EOS)

In collaboration with Information technology (IT), developed and tested an electronic ordering system (eos) for the ordering of office supplies which will be deployed in 2024 and eventually expanded to full storehouse

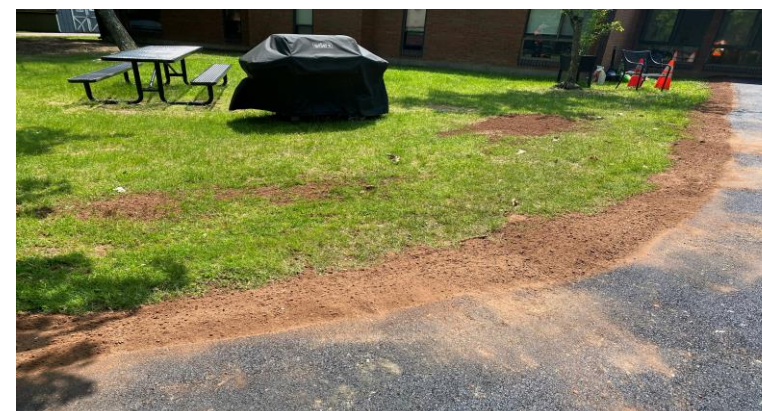
QUINZELL McKENZIE,
Chief Operating Officer

HOUSEKEEPING

- Purchased (22) I-mops to get away from regular mops
- Purchased backpack vacuums to get away from brooms
- Implemented and installed a color-coded system for cleaning
- Implemented an industrial Hygiene class for chemical training
- Switched to and purchased 40 high security maid carts so patients cannot easily access our carts
- Began using better applicator to wax our floors
- Moved all Norix furniture for the patient units
- Purchased a new ride on floor scrubber to better clean our floors
- Received special training from spruce industries on proper floor pad use
- Received special training from spruce industries on floor care and machine use
- Received carpet cleaning training from Spruce industries
- Purchased (1) new carpet cleaning extractor

ENGINEERING

- 2023 WORK ORDERS COMPLETED = 10,765
- Paving of Cottages and Sealing of Parking Lots



ENGINEERING



ENGINEERING

- Installed Anti Ligature Curtains/Window Treatments
- Rectifier Upgrades of Telecommunications System
- Live Valve Insertions
- Water Spool Replacement
- Installed F2 Medication Room Roll-up Gate
- Valve Replacement for Boilers #1 & 3
- E3 Medication Room Exhaust Fan Replacement
- XL-10 Honeywell (EBI) HVAC
- Cottage 17 Kitchen Countertop Replacement
- J-Wing Tree Trimming

INFORMATION TECHNOLOGY SERVICES (ITS)

- Implement Fulfillment practices to meet and comply with requirements in an everchanging ESI/Digital Data environment.
- Partnership with GPPH Transportation team in transporting Cell phones between Trenton, GPPH ITSM
- Improved GPPH NEO/Termination process changes, with HR Validation process.
- ITSM Staff Task Assignment Rotation program to share knowledge evenly amongst the team.
- Enhanced and Optimized Inventory, Asset Management and Surplus of GPPH Personal computing and accessories items.
- Upgrades/deployment around the Hospital of older Desktop Personal Computing
- Implementation and rollout of the digital Web Forms versions for Assets and Access requests.
- Designed and implemented automated lookup tool for ITSM User Access and Asset validation for Network management, security, and compliance.

FOOD SERVICE

- Rolled out in collaboration with clinical nutrition and updated Dysphagia.
- The Hiring of 7 new Supervisors of area operations along with 1 Operations Supervisor
- Assuming the food service responsibilities of Park Place Café.
- Provided many holiday themed meals and picnics throughout the year that included Black History month, St. Patrick's day, Memorial Day, Juneteenth, Summer Picnics, Thanksgiving, and many more.
- Serve approximately 425,000 meals annually.



- Updates of main Kitchen equipment to include new conveyor dish machine, tilt skillet, 2 new kettles, 45qt electric food chopper, Double stack convection oven, and 11 new two-tiered Cambro heated food delivery carts.



- Replaced undercounter dish machines in all 18 units

HUMAN SERVICES POLICE DEPARTMENT (HSPD)

New Flagpole in progress of
being installed



5 New HSP officers assigned to GPPH

LOOK AHEAD IN 2024

- Patient information center (PIC) enclosures
- New HVAC in IT/Telecom Server room
- New exterior freezer
- New fire stairs at grounds building
- New roof on grounds electrical vault

THOMAS ROSAMILIA,
Interim Chief Executive Officer

THANK YOU



nj.gov/health